

RE: SMF5530T - 3rd party survey LKK REF : CC4/LPC21005498/g3 [External Confidential]

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Mon 5/10/2021 10:54 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

📎 1 attachments (5 MB)

10052021105126.pdf;

Lonpac External - Confidential

Our Ref: 21/21/21/VC05/024521

Dear Su Li,

Attached copy of insured `s report for your attention.

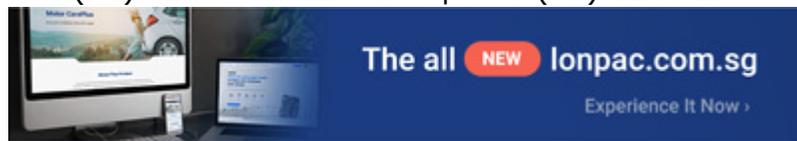
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Su Li (LKK Auto) [mailto:suli@lkkauto.com]**Sent:** Monday, 10 May 2021 10:43 am**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>**Cc:** MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>**Subject:** Re: SMF5530T - 3rd party survey [External General] LKK REF : CC4/LPC21005498/g3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, May 5, 2021 2:37 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: RE: SMF5530T - 3rd party survey [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 5 May, 2021 1:35 PM
To: mttan <mttan@kanfs.net>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com
Subject: RE: SMF5530T - 3rd party survey [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 21/21/21/VC05/024521

Dear Mr Tan,

Attached copy of insured `s accident statement.

Our insured is pursuing a third party claim against your client.

At the same time, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Nivitha/Summer,

FYA

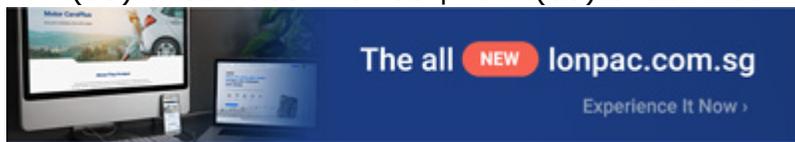
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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Lonpac External - General data is for internal / external use.

From: mttan [<mailto:mttan@kanfs.net>]

Sent: Wednesday, 5 May 2021 12:59 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: SMF5530T - 3rd party survey

Dear Sir/Mdm

Kindly arrange for a 3rd party survey for vehicle SMF5530T at 61 Defu lane 12 SE539147

Documents attached

Detail as follow

Our client : SMF5530T

Your insured : XD1709C

Date/time loss : 29/04/2021@1745hrs

Thank you

Mr Tan

KFS

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