

Re: LOD for SGW 2299 M; Your Insured: SH 8307 X ; DOA: 01/05/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 1/10/2021 11:02 AM

To: enquiry <enquiry@rico60.com>

Cc: 'Accounts' <settlement.rico60@gmail.com>; 'Claims' <claims@rico60.com>

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

kindly let us have a copy of rental agreement.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: enquiry <enquiry@rico60.com>

Sent: Thursday, 30 September 2021 10:25 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'Accounts' <settlement.rico60@gmail.com>; 'Claims' <claims@rico60.com>

Subject: RE: LOD for SGW 2299 M; Your Insured: SH 8307 X ; DOA: 01/05/2021

WITHOUT PREJUDICE

Dear Hsiao Tong,

We accept the settlement offer for above case.

Kindly release DV to us.

Thank you.

Best Regards,

Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]**Sent:** Thursday, 30 September 2021 9:54 AM**To:** Claims**Cc:** 'Rico 60 Enquiry'; 'Accounts'**Subject:** Re: LOD for SGW 2299 M; Your Insured: SH 8307 X ; DOA: 01/05/2021

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to revise our offer at a global sum of **\$7,000.00(all-in)**.

Please confirm acceptance.

Meantime, kindly let us have a copy of rental agreement.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@rico60.com>**Sent:** Wednesday, 29 September 2021 6:50 pm**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Cc:** 'Rico 60 Enquiry' <enquiry@rico60.com>; 'Accounts' <settlement.rico60@gmail.com>**Subject:** RE: LOD for SGW 2299 M; Your Insured: SH 8307 X ; DOA: 01/05/2021

WITHOUT PREJUDICE

Dear Hsiao Tong,

Thank you for your email.

We are prepared to settle the above claim at \$7,300 (all In).

Please try to reoffer amount that is closer to our asking.

Thank you.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 29 September 2021 10:01 AM

To: Settlement

Cc: 'Rico 60 Enquiry'; 'Claims'

Subject: Re: LOD for SGW 2299 M; Your Insured: SH 8307 X ; DOA: 01/05/2021

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

Please be informed that our offer is at 90% based on MAG.

Kindly re-consider our offer at g/s \$6,800.00(all-in).

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Settlement <settlement.rico60@gmail.com>

Sent: Wednesday, 15 September 2021 5:41 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'Rico 60 Enquiry' <enquiry@rico60.com>; 'Claims' <claims@rico60.com>

Subject: RE: LOD for SGW 2299 M; Your Insured: SH 8307 X ; DOA: 01/05/2021

WITHOUT PREJUDICE

Dear Hsiao Tong,

Thanks for the offer of \$6,800 (all in).

The amount offered is still lower than the COR. Please note that our LOD for COR is at \$7,062.00

Kindly reoffer nearer to our LOD asap to close this case amicably.

Looking forward to your response.

Thank you

Best Regards,
Yvonne Teoh

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Monday, 6 September 2021 2:09 PM
To: Enquiry; 'Claims'
Cc: 'Settlement'
Subject: Re: LOD for SGW 2299 M; Your Insured: SH 8307 X ; DOA: 01/05/2021

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to revise our offer at a global sum of \$6,800.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

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Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Enquiry <enquiry@rico60.com>
Sent: Tuesday, 31 August 2021 3:11 pm
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'Claims' <claims@rico60.com>
Cc: 'Settlement' <settlement.rico60@gmail.com>
Subject: RE: LOD for SGW 2299 M; Your Insured: SH 8307 X ; DOA: 01/05/2021

Dear Hsiao Tong,

We are rejecting this offer as the amount is too low & far from the finalized amount.

Our client is traveling straight & SH 8307 X's driver failed to keep outlook from oncoming vehicles before turning out.

Kindly revise the offer according to our LOD.

Looking forward to a favourable offer from you.

Thank you.

Best Regards,

Prescelia Hoe



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: settlement.rico60@gmail.com

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, August 31, 2021 2:43 PM

To: Claims <claims@rico60.com>

Cc: 'Settlement' <settlement.rico60@gmail.com>; 'Rico 60 Enquiry' <enquiry@rico60.com>

Subject: Re: LOD for SGW 2299 M; Your Insured: SH 8307 X ; DOA: 01/05/2021

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$6,200.00(all-in)**. Our offer is based on MAG.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

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Best Regards,

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@rico60.com>
Sent: Thursday, 26 August 2021 4:36 pm
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: 'Settlement' <settlement.rico60@gmail.com>; 'Rico 60 Enquiry' <enquiry@rico60.com>
Subject: LOD for SGW 2299 M; Your Insured: SH 8307 X ; DOA: 01/05/2021

Dear Motor Claims Dept,

Your Insured : SH 8307 X

Attached file as per your pursuant
Kindly release DV/Settlement offer.

Thank you.

Best Regards,

Prescelia Hoe



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