

**Fw: SLH1170B & SLB1269H DOA 03.05.2021 LKK REF : CC6/CTI21005488/Ars3**

**Sent:** Thursday, July 22, 2021 4:52:15 PM

**To:** chris\_chanbebe@hotmail.com <chris\_chanbebe@hotmail.com>

**Subject:** SLH1170B & SLB1269H DOA 03.05.2021

Dear Sir / Mdm,

Enclosed is our client's GIA , LOA , LTA fee & invoice .

As request following :

1. RC               \$ 4494 ( \$4200 + 7% GST ) -As agreed
2. loss of use \$600 ( \$100 X 6 Days - 4 days recommend + 1 day waiting PRI + 1 Day weekend = TOTAL 6 days 1600cc under leasing company
3. LTA             \$7.45

@ 100% ( video submitted 22.7.21 )

**Total       \$ 5101.45**

Please let us have your offer soon . Thanks

Best Regards

Chris Chan

GREEN FOREST AUTOMOBILE PTE LTD

HP: 92712214

## AUTHORISATION TO ACT

I/We, CARRO LEASING PTE LTD of \_\_\_\_\_  
\_\_\_\_\_, owner of SLH1170B hereby

authorize Green Forest Automobile Pte Ltd, ("The Workshop") to act for me/us with respect to my/our claim for the repair costs and/or rental and/or loss of use for my/our vehicle SLH1170B that was damaged pursuant to the accident occurred on 3.5.21 at Service rd of Blk 602A involving vehicle number SLB 1269H.

I/We further authorize the Workshop to settle my/our above mentioned claim in a manner that they deem fit and The Workshop is further authorized to receive payment further to settlement of my/our claim with payment cheque being made in favor of Green Forest Automobile Pte Ltd.

The settlement The Workshop may reach on my/our behalf is on without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Pursuant to Personal Data Protection Act 2012, I/We hereby agree that The Workshop may disclose or share my personal data to any authorized service providers whom The Workshop would necessarily need to cooperate, interact or work in one way or another in serving me or meeting my requests.

If I/we are not able to recover full amount for the repair cost from the third Party's Insurance Company in 6 (six) months' time from invoice date, Green Forest Automobile Pte Ltd shall bill to you/your Company for the balance/full amount of the repair cost. The Workshop will close this case without prior notice if we are unable to recover within 2 years.

I/We \_\_\_\_\_ understand the above explanation by Green Forest Automobile Pte Ltd.

Dated this 04 day of 05 (month) 2021 (year)

  
Claimant's Signature  
(Company's stamp for company vehicle)

  
Green Forest Automobile Pte Ltd



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00156302003

Claim No : SNM21D202584/LKKDS

Claimant : CARRO LEASING PTE. LTD

Amount : S\$ 4,981.45

SINGAPORE DOLLARS FOUR THOUSAND NINE HUNDRED AND EIGHTY ONE  
AND CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLH 1170B

Insured Vehicle No. : SLB 1269H

Date of Loss : 03/05/2021

Place of Accident : SERVICE RD OF BLK 602A PUNGGOL CENTRAL

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LIM LIAN LOW

Driver Name : LIM LIAN LOW

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.


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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	4,494.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	480.00
(4) <del>GIA/Police Reports/</del> <del>Investigation Results/</del> Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		S\$ 4,981.45

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Claimant Name : CARRO LEASING PTE. LTD

NRIC No : S9416823F

Signature : 



Date : 19 NOV 2021

**GREEN FOREST AUTOMOBILE PTE LTD**

8 KAKI BUKIT AVE 4,#05-25 PREMIER @ KAKI BUKIT SINGAPORE 415875

**INVOICE**

**CARRO LEASING PTE LTD**  
8 Kaki Bukit Avenue 4  
#05-25 Premier @ Kaki Bukit  
Singapore 415875

**Date: 22<sup>nd</sup> JULY 21**  
**GST Reg.No: 201723238H**

**Accident date: 03<sup>rd</sup> MAY 2021**  
**Final Bill For Vehicle No: SLH1170B HONDA VEZEL 1.5**

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD	\$4,200.00
Total	\$4,200.00
GST 7%	\$294.00
Grand Total	\$4,494.00

**S/ DLRS : FOUR THOUSAND FOUR HUNDRED NINETY FOUR ONLY**



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 03 May 2021 / 16:36:31

Receipt Date/Time : 03 May 2021 / 16:36:07

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-210503-002994

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLB1269H As at 03 May 2021/11:53:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SLB1269H Enquiry Fee 20210503163438383578	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
458557XXXXXX7976		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**ACCIDENT INVOLVING SLB 1269H & SLH 1170B ALONG/AT PUNGGOL DRIVE TO PUNGGOL ROAD ON 03/05/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 8/16/2021 5:55 PM

To: climaxad@singnet.com.sg <climaxad@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC6/CTI21005488/Ars3

**LIM LIAN LOW- BY EMAIL ONLY**

[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SLB 1269H & SLH 1170B ALONG/AT PUNGGOL DRIVE TO PUNGGOL ROAD ON 03/05/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SLH 1170B against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as your vehicle failed to stop at the stop line and collided with third party who was moving along main road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**RE: SNM21D202584/C02/SLB1269H/LEWLC / RE: Direct Settlement - Accident Involving SLB 1269H (OI : CTI - TBA) and SLH 1170B (TP : LKK REF - CC6/CTI21005488/rs3) on 03/05/2021**

Jenny Lew <jenny.lew@sg.cntaiping.com>

Wed 11/17/2021 4:01 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Hi Jaslin

Please proceed as follows:

	Amount Revised
1. Cost of Repair	\$ 4,494.00 (4,200.00 + 7% GS)
2. Loss of Use (6 days x \$100)	\$ 360.00 - 480.00(6 days x \$60.00 - 80.00)
3. LTA / GIA Search Fee	\$ 7.45

Surveyor recommended 4 days for repair + 1PRS + 1Sun = 6 DAYS

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

**Sent:** Monday, 8 November 2021 12:12 pm

**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** Re: SNM21D202584/C02/SLB1269H/LEWLC / RE: Direct Settlement - Accident Involving SLB 1269H (OI : CTI - TBA) and SLH 1170B (TP : LKK REF - CC6/CTI21005488/rs3) on 03/05/2021

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Dear Jenny,

We refer to our mandate request on 02/11/2021.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Tuesday, November 2, 2021 1:32 PM

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: SNM21D202584/C02/SLB1269H/LEWLC / RE: Direct Settlement - Accident Involving SLB 1269H (OI : CTI - TBA) and SLH 1170B (TP : LKK REF - CC6/CTI21005488/rs3) on 03/05/2021

Dear Sirs/Mdm,

We seek your approval to offer repairer **"GREEN FOREST AUTOMOBILE "** at **\$ 4,981.45(all-in).**

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 1,106.20	\$ 4,494.00 (4,200.00 + 7% GS)
2. Loss of Use (6 days x \$100)	\$ 600.00	\$ 480.00(6 days x \$80.00)



3. LTA / GIA Search Fee	\$ 7.45	\$ 7.45
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Surveyor recommended 4 days for repair + 1PRS + 1Sun = 6 DAYS

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Monday, August 16, 2021 5:26 PM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D202584/C02/SLB1269H/LEWLC / RE: Direct Settlement - Accident Involving SLB 1269H (OI : CTI - TBA) and SLH 1170B (TP : LKK REF - CC6/CTI21005488/rs3) on 03/05/2021

[Strictly Confidential]

Dear Jaslin

Please refer to attached.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Friday, July 23, 2021 6:57 PM

**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: SNM21D202584/C02/SLB1269H/LEWLC / RE: Direct Settlement - Accident Involving SLB 1269H (OI : CTI - TBA) and SLH 1170B (TP : LKK REF - CC6/CTI21005488/rs3) on 03/05/2021

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, July 9, 2021 2:10 PM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** O/R: SNM21D202584/C02/SLB1269H/LEWLC / RE: Direct Settlement - Accident Involving SLB 1269H (OI : CTI - TBA) and SLH 1170B (TP : LKK REF - CC6/CTI21005488/rs3) on 03/05/2021

Dear Jaslin,

Appreciate can provide initial email for next course of action (not able to trace receipt)

\*\*\* Kindly quote our reference number when replying.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Friday, 9 July 2021 2:06 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SLB 1269H (OI : CTI - TBA) and SLH 1170B (TP : LKK REF - CC6/CTI21005488/rs3) on 03/05/2021

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Wednesday, 5 May 2021 1:43 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SLB 1269H (OI : CTI - TBA) and SLH 1170B (TP : LKK REF - CC6/CTI21005488/rs3) on 03/05/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLH 1170B at M/s GREEN FOREST AUTOMOBILE on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email.  
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**