

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Thursday, 6 May 2021 8:38 AM
To: Claims; SUR; CS A Team; Admin A; Admin-D (LKKAUTO)
Subject: RE: OD CLAIM FOR SMN 3284 A, DOA: 30/4/2021

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMN 3284 A (Excess \$3600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 3 May 2021 3:02 PM
To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SMN 3284 A, DOA: 30/4/2021

Dear all,

Kindly register OD claim under AIG for this vehicle.

Attached is the GIA report and video footage for your reference. We will forward you the estimate once it is available.

Kindly arrange survey at Benoi on 4/5/2021 @2PM.

Thank you.

Best Regards,
Nadia Hani
Claims Administrator

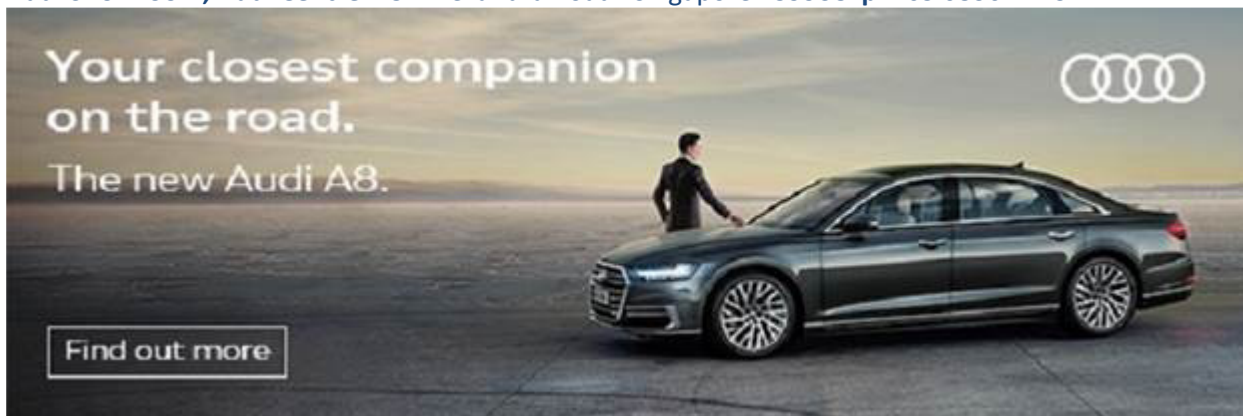
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