

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2104-115

Your Ref : SDL5252X

Date : 07.May 2021

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHF0591J AND SDL5252X ON 25/04/21 11:46 AM ALONG Upper Paya Lebar near Paya Lebar crescent

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	2,306.19
2.	Loss of Rental for <u>4</u> days @ \$ <u>81.13</u> per day	\$	324.52
3.	Loss of Income for <u>4</u> days @ \$ <u>50</u> per day	\$	200.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	2,838.21

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Certificate of Insurance

Original final repair bill

Rental rate and mileage records

Authorization To Act

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHF0591J and SDL5252X along Upper Paya Lebar near Paya Lebar crescent on 25/04/21 11:46 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 7 (day) of May 2021

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **TRANS-CAB AUTO SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,306.19** (Repair Cost), **S\$ 524.52** (Loss of Use/Rental), **S\$ 7.45** (Disbursement) for vehicle no. **SHF 591J** that was damaged pursuant to the accident which occurred on **25/04/2021** (date) along **UPPER PAYA LEBAR ROAD** (location) involving vehicle no/s **SDL 5252X**. This is pursuant to the inspection conducted on **03/05/2021** (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** ("the third party claimant") of vehicle no. **SHF 591J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHF 591J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of Oct (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV2105-014 DATE : 6. May 2021 REFERENCE NO : AAD2104-115 TERMS : Net 30 Days DUE DATE : 5. June 2021 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHF591J; DOA 25.04.21(PART-BY-PART-21)	1	2,306.19	2,306.19

Total SGD Excl. GST : 2,155.33**7% GST :** 150.87****** TWO THOUSAND THREE HUNDRED SIX AND TWENTY SGD ONLY ********Total SGD Incl. GST :** 2,306.19

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

07 May, 2021

To Whom It May Concern

Dear Sir / Madam,

Accident on 25/04/21 11:46 AM at Upper Paya Lebar near Paya Lebar crescent

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHF0591J. The taxi was hired to SIM MOSES a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$81.13 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

25-04-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2104-115	Accident Date 25-04-2021
5/3/2021 09:30	5/6/2021 14:00	SHF0591J

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 28 Apr 2021 / 08:36:39

Receipt Date/Time : 28 Apr 2021 / 08:36:39

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210428-000376

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - YP5965C				
As at 25 Apr 2021/10:57:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - YP5965C Enquiry Fee 20210428083526955272	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - EZ36B				
As at 25 Apr 2021/12:07:00				
Insurance Co: AXA INSURANCE PTE LTD				
2	Insurance Enquiry - EZ36B Enquiry Fee 20210428083527127554	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SJR1732B				
As at 24 Apr 2021/12:40:00				
Insurance Co: AUTO & GENERAL INSURANCE (SINGAPORE) PTE. LIMITED				
3	Insurance Enquiry - SJR1732B Enquiry Fee 20210428083527257196	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SDL5252X				
As at 25 Apr 2021/11:46:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
4	Insurance Enquiry - SDL5252X Enquiry Fee 20210428083527360745	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SMX1615P				
As at 26 Apr 2021/11:05:00				
Insurance Co: ETIQA INSURANCE PTE LTD				
5	Insurance Enquiry - SMX1615P Enquiry Fee 20210428083527447441	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	35.00	2.45	37.45
	Rounding Difference			0.00
	Total Amount Payable			37.45
Paid By				
	554827XXXXXX5467	eNETS Credit Card		37.45
	Total			37.45
	Cash Change			0.00
	Tendered Amount			37.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

ACCIDENT INVOLVING SDL 5252X & SHF 591J ALONG/AT UPPER PAYA LEBAR ROAD ON 25/04/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 5/18/2021 9:42 AM

To: JANNYCHOY5252@HOTMAIL.COM <JANNYCHOY5252@HOTMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/AIG21005462/Kra3

CHOY KUM FOO- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SDL 5252X & SHF 591J ALONG/AT UPPER PAYA LEBAR ROAD ON 25/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHF 591J against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as your vehicle changed lane and collided with third party who was moving in own lane. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 May 2021 19:01	Clim Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] HOW MEI KWAN
2	04 May 2021 19:01	Clim Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	04 May 2021 19:01	Clim Created	Reg No: SHF591J. Acct Date: 2021/04/25. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd ()	[A] HOW MEI KWAN
4	04 May 2021 19:01	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	04 May 2021 19:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/14	[A] HOW MEI KWAN
6	04 May 2021 19:01	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	04 May 2021 19:01	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	04 May 2021 19:01	Label Added	(23):Express.	[A] HOW MEI KWAN
9	04 May 2021 19:01	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	21 Jun 2021 22:03	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	21 Jun 2021 22:03	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	21 Jun 2021 22:03	Clim Dtl Modified	JPJ Reg. Date: -> 2020/11/13.	[A] JOANNE LEE KHANG MIN
13	21 Jun 2021 22:03	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	01 Oct 2021 13:50	Adj Mandate Request	Cur.Reg:2838.16:Lia:100%*Quantum:(a)CORw/GST:\$2,306.20+(b)LOR(4days x \$81.13):\$324.52+(c))LOI(4days x \$50): \$200 + (d)LTA search fee:\$7.45 =Total:\$2,838.16**Recommended 3 repair day s +1 Sun = 4 Days	[A] Jaslin Kok Chin Yi
15	13 Oct 2021 09:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/14. Mandate Remarks: has insured been contacted? also kindly j ustify liability 100% against OI when both vehicles have no evidence and OI did not report making lan e change etc	[I] Syed-Yusoff, Saliha
16	13 Oct 2021 09:57	Adj Mandate Set	Maintained:has insured been contacted? also kindly justify liability 100% against OI when both vehicle s have no evidence and OI did not report making lane change etc	[I] Syed-Yusoff, Saliha
17	19 Oct 2021 14:23	Video Downloaded	Downloaded TP VIDEO	[I] Syed-Yusoff, Saliha
18	19 Oct 2021 14:26	Adj Mandate Request	Cur.Reg:2838.16:Lia:100%*Quantum:(a)CORw/GST:\$2,306.20+(b)LOR(4days x \$81.13):\$324.52+(c))LOI(4days x \$50): \$200 + (d)LTA search fee:\$7.45 =Total:\$2,838.16**Recommended 3 repair day s +1 Sun = 4 Days	[A] Jaslin Kok Chin Yi
19	20 Oct 2021 11:39	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/05/14. Mandate Remarks: please proceed with settlement @ \$2,838.16 [COR-\$2,306.19 LOI-\$200 LOR-\$324.52 LTA/GIA-\$7.45]** subject to final repair & ATA	[I] Syed-Yusoff, Saliha
20	20 Oct 2021 11:39	Adj Mandate Set	Approved:2838.16:please proceed with settlement @ \$2,838.16 [COR-\$2,306.19 LOI-\$200 LOR-\$324.52 LTA/GIA-\$7.45]** subject to final repair & ATA	[I] Syed-Yusoff, Saliha

Date From  Date To  Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2692242	05 May 2021 11:00:39	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHF591J	SDL5252X	11.00
2703096	21 Jun 2021 22:03:04	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHF591J	SDL5252X	11.00
2732656	13 Oct 2021	Video Upload	Motor	AIG Asia	AIG Asia	SHF591J	Jaslin Kok Chin	xx.xx

	10:27:49			Pacific Insurance Pte. Ltd.	Pacific Insurance Pte. Ltd. (SG)		Yi	
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