

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 20 August 2021 2:19 PM
To: 'gerine@casgarage.sg cheng'
Cc: Aldrin Ang; Marcus Chua (LKKAuto)
Subject: RE: LOD: ACCIDENT INVOLVING SKS6386S & SHD3102D ON 29/04/2021 | Your Ref: S1M0397X_RA_DS_TP_RE: [EXTERNAL]
Attachments: DS FORM_SKS6386S.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: gerine@casgarage.sg cheng <gerine@casgarage.sg>
Sent: Thursday, 19 August 2021 5:08 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Aldrin Ang <aldrin@casgarage.sg>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>
Subject: Re: LOD: ACCIDENT INVOLVING SKS6386S & SHD3102D ON 29/04/2021 | Your Ref: S1M0397X_RA_DS_TP_RE: [EXTERNAL]

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to your email dated 18.08.2021.

Kindly forward us your DV soonest possible.

Thank you and regards,

Gerine Cheng

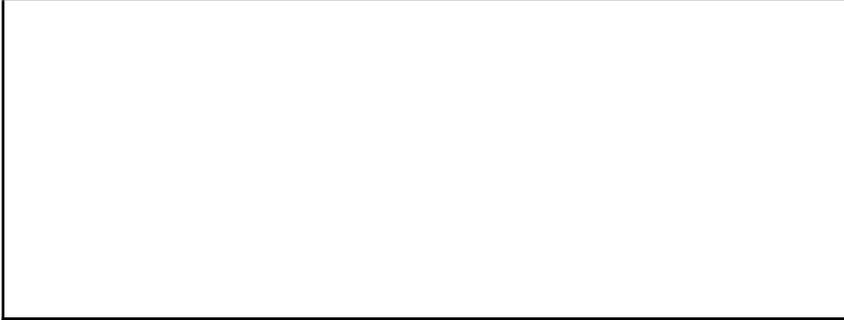
Mobile: 8782 7171

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20

AutoBay Block D

Singapore 417883



On Wed, 18 Aug 2021 at 16:11, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice
(save as to costs)

Dear Sirs/mdm,

Thank you for your email.

Please be informed that the benchmark attached is only applicable for those cases made in writs filed in court.

Kindly reconsider our offer as follows: -

Cost of Repair: \$3,638.00

Loss of Use: \$80 x 4 days = \$320.00

LTA TP Search: \$7.45

Total: \$3,965.45

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: gerine@casgarage.sg cheng <gerine@casgarage.sg>

Sent: Tuesday, 3 August 2021 5:06 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Aldrin Ang <aldrin@casgarage.sg>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>

Subject: Re: LOD: ACCIDENT INVOLVING SKS6386S & SHD3102D ON 29/04/2021 | Your Ref: S1M0397X_RA_DS_TP_RE: [EXTERNAL]

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to your earlier email.

Please find attached the benchmark rates for your reference.

As the attached shown for 1,800cc vehicle benchmark rates for Loss of Use is between \$100 - \$120 per day.

Therefore, appreciate if you could kindly consider the offer at:

Cost of Repair: \$3,638.00

Loss of Use: \$100 x 4 days = \$400

LTA TP Search: \$7.45

Total: \$4,045.45

Thank you and regards,

Gerine Cheng

Mobile: 8782 7171

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20

AutoBay Block D

Singapore 417883



On Tue, 3 Aug 2021 at 15:46, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice
(save as to costs)

Dear Sirs/mdm,

We refer to your below email.

For LOU, we have our principal instruction to maintain offer at \$80/day(as per benchmark rate) due to your client vehicle is at 1.8cc.

Kindly reconsider our offer as follows: -

Cost of Repair: \$3,638.00

Loss of Use: \$80 x 4 days = \$320.00

LTA TP Search: \$7.45

Total: \$3,965.45

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: gerine@casgarage.sg cheng <gerine@casgarage.sg>
Sent: Thursday, 22 July 2021 11:53 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Aldrin Ang <aldrin@casgarage.sg>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>
Subject: Re: LOD: ACCIDENT INVOLVING SKS6386S & SHD3102D ON 29/04/2021 | Your Ref: S1M0397X_RA_DS_TP_RE: [EXTERNAL]

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to your email offer dated 22.07.2021.

Regret to inform that we are unable to accept the offer at \$3,960.00

As the vehicle is 1,800cc, kindly consider the following proposal:

Cost of Repair: \$3,638.00
Loss of Use: \$120 x 4 days = \$480
LTA TP Search: \$7.45
Total: \$4,125.45

Should you agree to the proposal stated as above, kindly forward us the DV accordingly.

Thank you and regards,
Gerine Cheng
Mobile: 8782 7171
Address: 1 Kaki Bukit Avenue 6
#02-22/21/20
AutoBay Block D
Singapore 417883



On Thu, 22 Jul 2021 at 10:02, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$3,960.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: gerine@casgarage.sg cheng <gerine@casgarage.sg>
Sent: Wednesday, 21 July 2021 3:54 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Aldrin Ang <aldrin@casgarage.sg>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>
Subject: Fwd: LOD: ACCIDENT INVOLVING SKS6386S & SHD3102D ON 29/04/2021 | Your Ref: S1M0397X_RA_DS_TP_RE: [EXTERNAL]

WITHOUT PREJUDICE

Dear Hsiao Tong,

Reference to your earlier email.

Please find the email appended below FYNA.

Thank you and regards,
Gerine Cheng

Mobile: 8782 7171
Address: 1 Kaki Bukit Avenue 6
#02-22/21/20
AutoBay Block D
Singapore 417883



----- Forwarded message -----

From: gerine@casgarage.sg cheng <gerine@casgarage.sg>
Date: Tue, 25 May 2021 at 14:30
Subject: LOD: ACCIDENT INVOLVING SKS6386S & SHD3102D ON 29/04/2021 | Your Ref: S1M0397X_RA_DS_TP_RE: [EXTERNAL]
To: ANG Richard <richard.angbs@axa.com.sg>
Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>, SIA Bing Yang Samuel <samuel.siaby@axa.com.sg>, Aldrin Ang <aldrin@casgarage.sg>

WITHOUT PREJUDICE

Dear Sir/Mdm

ACCIDENT ON 29-APR-2021 INVOLVING SKS6386S & SHD3102D AT ALONG X-JUNCTION OF BUKIT BATOK STREET 25 AND BUKIT BATOK STREET 23

We are the repair workshop for the owner of vehicle **SKS6386S**, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting their claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driver **SHD3102D**, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repair	\$3,638.00
2. 4 days Loss of Use	\$960.00
3. LTA TP Search Fee	\$7.45
TOTAL	\$4,605.45

We enclose the following documents to support the claims:-

- Repair Bill
- GIA Report
- Letter of Authorisation
- LTA TP Search Invoice

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Thank you and regards,

Gerine Cheng

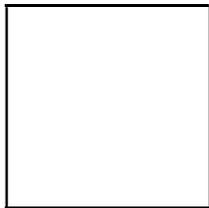
Mobile: 8782 7171

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20

AutoBay Block D

Singapore 417883



On Tue, 4 May 2021 at 09:16, ANG Richard <richard.angbs@axa.com.sg> wrote:

Without Prejudice

Hi Gerine,

Your 3.5.21 email refers.

Liability is clear.

On a without prejudice basis, we would like to explore a direct settlement with your client subject to our clarification with our insured. We confirm that our payment shall be in full and final settlement of your client's claim. The claim for Loss of use and or rental per day will be strictly based on the NIMA benchmark and surveyor's recommendation.

If the proposal is agreeable, please let us have your client's reply in writing together with your quantification of claim including your client's Letter of Authority to direct payment in favour of the workshop.

We look forward to hear from you soon.

Thank you.

Regards



Richard Ang | Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811

www.axa.com.sg

Email: richard.angbs@axa.com.sg

Customer Care No. 1800 8804888

We remain available to serve you during the circuit breaker period. For AXA's COVID-19 updates & initiatives, please visit <https://www.axa.com.sg/covid-19-updates>.

Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: gerine@casgarage.sg cheng <gerine@casgarage.sg>

Sent: Monday, May 3, 2021 2:22 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>; SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: Aldrin Ang <aldrin@casgarage.sg>; Eng Chong Liau <chongliau@casgarage.sg>

Subject: [EXTERNAL] PRI & Liability - Accident Involving SKS6386S & SHD3102D on 29/04/2021

WITHOUT PREJUDICE

Dear Sir / Mdm

We have been appointed by **MR NG HEE GHIM SEAN**, the registered owner of vehicle no. **SKS6386S** to claim damages against you in connection with a road traffic accident involving SKS6386S & SHD3102D on 29/04/2021 at around 1519hrs along X-Junction of Bukit Batok Street 25 and Bukit Batok Street 23.

Please arrange for your surveyor to conduct the Pre-repair Inspection on **05/05/2021** at our premises (if not available, please let us have the alternative timing):

Workshop Location:

CAS Garage Pte Ltd

1 Kaki Bukit Avenue 6

#02-22/21/20 AutoBay Block D

Singapore 417883

Please note that if you fail to arrange the pre-repair inspection within the next two (2) working days excluding any intervening Saturday, Sunday and/or Public Holiday, our workshop will commence the repair works without any further notice or reference to you.

Once arranged, please contact Ah Chong at 8782 7171 or Gerine at 9234 6445 during the inspection.

In addition to this, **please confirm your liability immediately.**

Thank you and regards,

Gerine Cheng

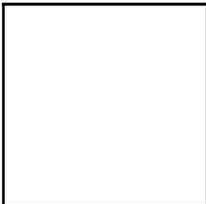
Mobile: 9234 6445

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20

AutoBay Block D

Singapore 417883



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