

RE: MSIG OD claim - SKT4614S - Our ref : 256753

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Tue 25/5/2021 8:37 AM

To: Richard Ang <richard_ang@sg.msig-asia.com>

Cc: SUR <sur@lkkauto.com>

Dear Richard,

Thank you for your email. We will proceed for closure.

Best Regards,

Denise Tay | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Richard Ang <richard_ang@sg.msig-asia.com>**Sent:** Tuesday, 25 May 2021 8:36 AM**To:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Cc:** SUR <sur@lkkauto.com>**Subject:** RE: MSIG OD claim - SKT4614S - Our ref : 256753**Importance:** High

Dear Denise,

The above OD survey refers.

Please be informed that our insured had decided to withdraw her claim.

You may proceed to close your file and submit your bill of charges to us.

Regards,

Richard Ang

Executive, Claims Services (Motor)

Direct line +65 6594 2560 | Direct fax +65 6225 7402 | richard_ang@sg.msig-asia.com**MSIG Insurance (Singapore) Pte Ltd** 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 62209644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sgA Member of **MS&AD** INSURANCE GROUP

☞ Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

Please bear with us should there be some service delay during this period.

We encourage all customers and claimants to submit their claims and supporting documents through our online claim portals or via email. During this period, we may take a longer time than usual to process your claim.

We remain committed to serving you and we thank you for your kind understanding.

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