

**ACCIDENT INVOLVING SDQ 6680K & FBH 1338D ALONG/ AT OUTSIDE
MULTISTOREY CARPARK AT MIDVIEW CITY ON 28/04/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Wed 5/19/2021 1:51 PM

To: MELVINHENG@ME.COM <MELVINHENG@ME.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC6/AIG21005450/Ura3

MELVIN HENG YAK WEE – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SDQ 6680K & FBH 1338D ALONG/ AT OUTSIDE MULTISTOREY CARPARK AT
MIDVIEW CITY ON 28/04/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from FBH 1338D against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Tuesday, 31 January 2023 4:57 PM
To: Mei Kwan (LKKAUTO); Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: 7340886908SG - Clam from FBH1338D DOA 28/4/21 *** LKK REF: CC6/AIG21005450/Upa3

Hi HT,

Please submit adjuster invoice and mark off the case since there is no development.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: 30 August 2022 15:34
To: Lee, Ming-Yao <MingYao.Lee@aig.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: 7340886908SG - Clam from FBH1338D DOA 28/4/21 *** LKK REF: CC6/AIG21005450/Upa3

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao [<mailto:MingYao.Lee@aig.com>]
Sent: Tuesday, August 30, 2022 11:34 AM

To: Admin A <admin-a@lkkauto.com>

Subject: 7340886908SG - Clam from FBH1338D DOA 28/4/21

Hi,

Please check if any update from workshop.

Otherwise, may close and submit report.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

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