

## Shiau Chan (LKKAUTO)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Friday, 14 May 2021 1:56 PM  
**To:** Shiau Chan (LKKAUTO)  
**Subject:** Claims ref no. CDMCG21000833 PRI FOR SFS 8846C ACCIDENT INVOLVIING SFS 8846C / GBE 8456R ON 30.04.2021 OUR REF: CL/210502/T/AB

Hi Shiau Chan

Please refer subject heading.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Sent:** Friday, 14 May 2021 11:53 am  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>  
**Cc:** Phoebe Xie <phoebe.xie@ergo.com.sg>  
**Subject:** RE: PRI FOR SFS 8846C ACCIDENT INVOLVIING SFS 8846C / GBE 8456R ON 30.04.2021  
OUR REF: CL/210502/T/AB

Dear Sir/Madam,

Kindly provide us the claim reference of above mentioned.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, 4 May 2021 10:34 AM  
**To:** 'ERGO Insurance Pte. Ltd. (Claims Department)' <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; 'info'

<[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto)  
<[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Phoebe Xie' <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>  
**Subject:** RE: PRI FOR SFS 8846C ACCIDENT INVOLVIING SFS 8846C / GBE 8456R ON 30.04.2021  
OUR REF: CL/210502/T/AB

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,  
Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Sent:** Monday, 3 May, 2021 4:42 PM  
**To:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>; Admin-D (LKKAuto ([admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A ([admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)) <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto ([Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>  
**Subject:** RE: PRI FOR SFS 8846C ACCIDENT INVOLVIING SFS 8846C / GBE 8456R ON 30.04.2021  
OUR REF: CL/210502/T/AB

Dear Sally,

Please provide us TP accident report **ASAP** for case registration.

Hi LKK,

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)

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**From:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>  
**Sent:** Monday, 3 May 2021 3:42 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Cc:** Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>  
**Subject:** RE: PRI FOR SFS 8846C ACCIDENT INVOLVIING SFS 8846C / GBE 8456R ON 30.04.2021  
OUR REF: CL/210502/T/AB

Dear Pauline (Without Prejudice)

We refer to your email.

Our client would like to appoint **LKK**. Please arrange. Thank you.

Regards  
Sally Goh  
For Catherine Lim LLC  
(Advocates & Solicitors)  
20 Havelock Road  
#03-01 Central Square  
Singapore 059765  
Tel: 6438 5500  
(UEN No. 201310922K & GST Registration No: 201310922K)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Sent:** Monday, 3 May 2021 2:16 pm  
**To:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>  
**Cc:** Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>  
**Subject:** RE: PRI FOR SFS 8846C ACCIDENT INVOLVIING SFS 8846C / GBE 8456R ON 30.04.2021  
OUR REF: CL/210502/T/AB

Dear Sally,

\*\*\* Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy

Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
JPK	Anthony
LKK	Byran / Andrew Ling

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>

**Sent:** Monday, 3 May 2021 11:08 am

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Subject:** PRI FOR SFS 8846C ACCIDENT INVOLVING SFS 8846C / GBE 8456R ON 30.04.2021 OUR REF: CL/210502/T/AB

Dear Sir

**RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS  
PURSUANT TO PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS  
(NIMA)**

**ACCIDENT INVOLVING SFS 8846C / GBE 8456R ON 30.04.2021 ALONG NEAR 1 UBI RIAD 4  
SINGAPORE 408607**

We are instructed by CHUA KHANG JYE to notify you of a road traffic accident involving our client's vehicle No. SFS 8846C and vehicle No. GBE 8456R driven by you at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within **2 working days** of your receipt of this notice whether you/your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

Venue: AutoBay Pte Ltd  
1 Kaki Bukit Ave 6 #02-11 Autobay @Kaki Bukit  
Singapore 417883

Mr Lim , Tel: 93716693

Regards  
Sally Goh  
For Catherine Lim LLC  
(Advocates & Solicitors)  
20 Havelock Road  
#03-01 Central Square  
Singapore 059765  
Tel: 6438 5500  
(UEN No. 201310922K & GST Registration No: 201310922K)

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