Shiau Chan (LKKAuto)

From: WONG JOSEPHINE <josephinewong@uoi.com.sq>

Sent: Wednesday, 16 June 2021 10:16 am

To: Shiau Chan (LKKAuto); SUR

Cc: LEE KATIE

Subject: RE: PRE REPAIR SURVEY --- YOUR REF: SKW 117 X --- ACCIDENT INVOLVING SJH

8867 C AND SKW 117 X ON 1 MAY 2021 ALONG JUNCTION OF LOKAM AND

UPPER PAYA LEBAR ROAD AT ABOUT 1130 HOURS

Attachments: image004.emz; image008.emz

M11D12852105

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive Claims



Serving Singapore since 1971

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

UOB EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOB nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOB or any entity in the UOB Group.

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Tuesday, June 15, 2021 12:35 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg >; SUR <sur@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: RE: PRE REPAIR SURVEY --- YOUR REF: SKW 117 X --- ACCIDENT INVOLVING SJH 8867 C AND SKW 117 X ON

1 MAY 2021 ALONG JUNCTION OF LOKAM AND UPPER PAYA LEBAR ROAD AT ABOUT 1130 HOURS

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Josephine,

Kindly provide us the claim reference of above vehicle.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 4 May 2021 10:17 am

To: 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: Elainetoh@visionlawllc.com; 'LEE KATIE' <katielee@uoi.com.sg>

Subject: RE: PRE REPAIR SURVEY --- YOUR REF: SKW 117 X --- ACCIDENT INVOLVING SJH 8867 C AND SKW 117 X ON

1 MAY 2021 ALONG JUNCTION OF LOKAM AND UPPER PAYA LEBAR ROAD AT ABOUT 1130 HOURS

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: WONG JOSEPHINE < josephinewong@uoi.com.sg >

Sent: Tuesday, 4 May, 2021 9:37 AM

To: SUR <<u>sur@lkkauto.com</u>>; assignments <<u>assignments@lkkauto.com</u>>

Cc: Elainetoh@visionlawllc.com; LEE KATIE <katielee@uoi.com.sg>

Subject: FW: PRE REPAIR SURVEY --- YOUR REF: SKW 117 X --- ACCIDENT INVOLVING SJH 8867 C AND SKW 117 X ON

1 MAY 2021 ALONG JUNCTION OF LOKAM AND UPPER PAYA LEBAR ROAD AT ABOUT 1130 HOURS

Importance: High

Without Prejudice

Dear LKK

Kindly assist to survey third party's vehicle.

Details of survey as email below. Thanks

Due to the COVID-19 situation, most of our staff are working from home.

While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive Claims



United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

UOB EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOB nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOB or any entity in the UOB Group.

From: Elaine Toh <Elainetoh@visionlawllc.com>

Sent: Tuesday, May 4, 2021 8:42 AM

To: WONG JOSEPHINE < josephinewong@uoi.com.sg >

Cc: yvonnelim@visionlawllc.com

Subject: RE: PRE REPAIR SURVEY --- YOUR REF: SKW 117 X --- ACCIDENT INVOLVING SJH 8867 C AND SKW 117 X ON

1 MAY 2021 ALONG JUNCTION OF LOKAM AND UPPER PAYA LEBAR ROAD AT ABOUT 1130 HOURS

Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Our Ref: SJH 8867 C (YL) WITHOUT PREJUDICE

Dear Sir/Madam.

We refer to your email of 03.05.2021 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

TAKE NOTICE that we object to all your surveyors stated in your said List, for appointment as the Single Joint Expert.

Under the circumstances, no Single Joint Expert has been agreed for this matter.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards, Elaine Toh (Secretary) VISION LAW LLC 133 New Bridge Road #18-01/02 Chinatown Point Singapore 059413

Tel: 65342811 (Ext. 122) / Fax: 65356802

From: WONG JOSEPHINE [mailto:josephinewong@uoi.com.sg]

Sent: Monday, 3 May, 2021 6:05 PM

To: Elainetoh@visionlawllc.com

Subject: FW: PRE REPAIR SURVEY --- YOUR REF: SKW 117 X --- ACCIDENT INVOLVING SJH 8867 C AND SKW 117 X ON

1 MAY 2021 ALONG JUNCTION OF LOKAM AND UPPER PAYA LEBAR ROAD AT ABOUT 1130 HOURS

Importance: High

Without Prejudice Save as to Costs

Elaine, You ok with LKK, otherwise can revert. Thanks

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive Claims



United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

UOB EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOB nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOB or any entity in the UOB Group.

From: WONG JOSEPHINE

Sent: Monday, May 3, 2021 2:44 PM

To: Elainetoh@visionlawllc.com

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: FW: PRE REPAIR SURVEY --- YOUR REF: SKW 117 X --- ACCIDENT INVOLVING SJH 8867 C AND SKW 117 X ON

1 MAY 2021 ALONG JUNCTION OF LOKAM AND UPPER PAYA LEBAR ROAD AT ABOUT 1130 HOURS

Importance: High

Without Prejudice Save as to Costs

Dear Elaine

We propose LKK Auto Consultants , if you do not agree, kindly choose from our lists of surveyors.

Due to the COVID-19 situation, most of our staff are working from home.

While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive Claims



United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909 Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

UOB EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOB nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOB or any entity in the UOB Group.

From: Elaine Toh <Elainetoh@visionlawllc.com>

Sent: Monday, May 3, 2021 2:40 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; LEE KATIE <katielee@uoi.com.sg>

Cc: yvonnelim@visionlawllc.com; 'YLTEAM26' <ylteam26@gmail.com>

Subject: PRE REPAIR SURVEY --- YOUR REF: SKW 117 X --- ACCIDENT INVOLVING SJH 8867 C AND SKW 117 X ON 1

MAY 2021 ALONG JUNCTION OF LOKAM AND UPPER PAYA LEBAR ROAD AT ABOUT 1130 HOURS

Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Our Ref: SJH 8867 C (ER) WITHOUT PREJUDICE

Dear Sir/Madam,

We are instructed by <u>ANG HOE AUN</u> to notify you of a road traffic accident on 1 May 2021 at Junction of Jalan Lokam and Upper Paya Lebar at about 1130 hours involving our client's vehicle registration number SJH 8867 C and vehicle registration number SKW 117 X driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following surveyors for your consideration:

- 1. Ong Ah Keng, Kent
- 2. Chang Fuh Keong, Dave
- 3. Danny Ho Joo Loong
- 4. Kelvin Teo Hoon Tong

Please be informed that the said vehicle can be inspected at:

Venue : WAH YU AUTOMOTIVE BODY WORK

176 Sin Ming Drive #05-09 Sin Ming Autocare Singapore 575721

Contact : Mr. Ah Yew @ 9736-0862 (Please call before going)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards VISION LAW LLC 133 New Bridge Road #18-01/02 Chinatown Point Singapore 059413

Tel: 65342811 (Ext. 122) / Fax: 65356802

FOR SURVEYOR

Please initial here after completion of pre-repair inspection.

Thank you.

Appointed surveyor (Name & Signature)

Date & Time of Inspection:

VISION LAW LLC Advocates & Solicitors (Incorporated with limited liability)

Unique Entity No. 200721148H

Address: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

DISCLAIMER:

The contents of this email (including any attachments) are confidential and privileged and only intended for the recipient(s) addressed above. If you received this email

by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any

person. Email communication is not secure. Vision Law LLC is not liable for any losses arising out of any errors or omissions in the contents resulting from email

transmission or any illegal or unauthorised usage or tampering of its email system.

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

DISCLAIMER:

The contents of this email (including any attachments) are confidential and privileged and only intended for the recipient(s) addressed above. If you received this email by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any person. Email communication is not secure. Vision Law LLC is not liable for any losses

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413
DISCLAIMER: The contents of this email (including any attachments) are confidential and privileg and only intended for the recipient(s) addressed above. If you received this email by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to a person. Email communication is not secure. Vision Law LLC is not liable for any loss arising out of any errors or omissions in the contents resulting from email transmission or any illegal or unauthorised usage or tampering of its email system. VISION LAW LLC Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413
DISCLAIMER: The contents of this email (including any attachments) are confidential and privileged and only intended for the
recipient(s) addressed above. If you received this email
by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any
person. Email communication is not secure. Vision Law LLC is not liable for any losses arising out of any errors or omissions in the contents resulting from email
transmission or any illegal or unauthorised usage or tampering of its email system.

VISION LAW LLC Advocates & Solicitors (Incorporated with limited liability) Unique Entity No. 200721148H

Address: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

DISCLAIMER:

The contents of this email (including any attachments) are confidential and privileged and only intended for the recipient(s) addressed above. If you received this email

by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any

person. Email communication is not secure. Vision Law LLC is not liable for any losses arising out of any errors or omissions in the contents resulting from email

transmission or any illegal or unauthorised usage or tampering of its email system.

8