

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Wednesday, 19 May 2021 2:14 PM
To: Admin-D (LKKAuto); 'Teo, Grace'; assignments; SUR
Cc: 'Hwang, Shiang Yi'
Subject: RE: LKK/MC \ CMTD2101389/SYH(nr) - Urgent: PRE-REPAIR INSPECTION - Our Vehicle: GBE8083H Accident involving GBE8083H & GBH7644E On 3 May2021
Attachments: PRELI ADVISED GBE 8083H.pdf

RESENT

Dear Sir/Madam,

Enclosed preliminary revised of vehicle GBE8083H

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 3 May 2021 6:00 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg>
Subject: RE: LKK/MC \ CMTD2101389/SYH(nr) - Urgent: PRE-REPAIR INSPECTION - Our Vehicle: GBE8083H Accident involving GBE8083H & GBH7644E On 3 May2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 3 May, 2021 4:45 PM
To: Ryder Auto workshop <ryderautoworkshop@gmail.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>;

'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: LKK/MC \ CMTD2101389/SYH(nr) - Urgent: PRE-REPAIR INSPECTION - Our Vehicle: GBE8083H Accident involving GBE8083H & GBH7644E On 3 May2021

Without Prejudice

Our Reference: CMTD2101389/SYH

Your Reference: GBE8083H

Hi June,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Marcus** to conduct the survey for **GBE8083H** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Please be informed that we have yet to receive our insured's accident report.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Monday, May 3, 2021 4:37 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: Re: PRI \ CMTD2101389/SYH(nr) - Urgent: PRE-REPAIR INSPECTION - Our Vehicle: GBE8083H Accident involving GBE8083H & GBH7644E On 3 May2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

Kindly assign LKK Auto Consultants, Marcus Chua Kang Seng.

Thank you.

Best regards

June



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



On Mon, May 3, 2021 at 4:34 PM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2101389/SYH

Your Reference: GBE8083H

Without Prejudice

Date: 03/05/2021

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S RYDER AUTO PTE LTD

Dear June,

ACCIDENT INVOLVING GBH7644E & GBE8083H ON 03.05.2021

We refer to your Notice of Accident dated 03/05/2021.

Please be informed that Ms. Hwang Shiang Yi is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	

		Lawrence Ng	
		Jeffery Ong	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Monday, May 3, 2021 3:44 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBH7644E; Our Vehicle: GBE8083H Accident involving GBE8083H & GBH7644E On 3 May2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

June

Ryder
Auto Pte Ltd

2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



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