

ACCIDENT INVOLVING SMH 4565P & SMR 8847Y ALONG/AT BISHAN STREET14 ON 02/05/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 10/5/2021 9:13 AM

To: Helen.han@bhcc.com.sg <Helen.han@bhcc.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref : **CC6/CTI21005404/Ars3**

BHCC CONSTRUCTION PTE LTD– BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMH 4565P & SMR 8847Y ALONG/AT BISHAN STREET14 ON 02/05/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SMR 8847Y against your motor insurance policy.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

Kindly let us have your video footage stated in your accident report for our necessary action.

We shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jaslin Kok (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Thursday, 10 February 2022 4:11 PM
To: Jaslin Kok (LKK Auto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: OUR REF:. SNM21D202582/C02/SMH4565P/TANKL & YOUR REF: - CC6/CTI21005404/Ars3-SMR8847Y -TPP ON DIRECT SETTLEMENT
Attachments: MX-5070N_20210615_191319.pdf

[Confidential]

Dear Jaslin,

We refer to your email below.

Attached is a copy of the Police Investigation Results which driver of SMR8847Y has been issued Careless Driving for the accident.

In view of the above, please proceed to reject the third party property claim.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Tuesday, January 25, 2022 12:23 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF:. SNM21D202582/C02/SMH4565P/TANKL & YOUR REF: -CC6/CTI21005404/Ars3-SMR8847Y -TPP ON DIRECT SETTLEMENT

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMH 4565P (CTI) AND SMR 8847Y (TP) ON 02/05/2021

We refer to the above matter.

Both parties have given conflict of version and have no evidence to support.

We seek your approval to offer repairer "XIN HUA WORKSHOP PTE LTD" at **\$4,760.95 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 21,301.69	\$ 8,667.00 (\$8,100.00 + 7% GST)
2. Loss of Rental (7 days x \$120.00)	\$ 840.00	\$ 840.00 (7 days x \$120.00)
@50%	NA	\$ 4,753.50
3. LTA / GIA Search Fee	\$ 7.45	\$ 7.45

Surveyor recommended 6 days for repair + 1 PRS =7 DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, 12 May 2021 10:04 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM21D202582/C02/SMH4565P/TANKL & YOUR REF: -CC6/CTI21005404/Ars3-SMR8847Y -TPP ON DIRECT SETTLEMENT

[Confidential]

Dear Jaslin,

We refer to your email below.

We do not have insured's video footage as it was not submitted.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, May 10, 2021 10:52 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF.: SNM21D202582/C02/SMH4565P/TANKL & YOUR REF: -CC6/CTI21005404/Ars3-SMR8847Y -TPP ON DIRECT SETTLEMENT

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Kah Leong

Kindly let us have insured's video for our viewing.

Thank you.

Best Regards,

Jaslin Kok | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, 5 May 2021 9:52 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF:.. SNM21D202582/C02/SMH4565P/TANKL & YOUR REF: -CC6/CTI21005404/Ars3-SMR8847Y -TPP ON DIRECT SETTLEMENT

[Confidential]

Dear Su Li,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate approval before any claims settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, May 5, 2021 9:43 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; jaslinkok@lkkauto.com

Subject: OUR REF:.. SNM21D202582/C02/SMH4565P/TANKL & YOUR REF: -CC6/CTI21005404/Ars3-SMR8847Y -TPP ON DIRECT SETTLEMENT

WITHOUT PREJUDICE

Dear Kah Leong,

Please revert to **LKK Auto** on **Direct Settlement SMR8847Y** soonest possible.

Officer In Charge: Tan Kah Leong - DID 6389 6193..

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, May 5, 2021 7:58 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMH 4565P (OI : CTI - TBA) and SMR 8847Y (TP : LKK REF - CC6/CTI21005404/Ars3) on 02/05/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMR 8847Y at M/s XIN HUA WORKSHOP PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li| Admin Support

LKK Auto Consultants Pte Ltd

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Thursday, 10 February 2022 4:58 PM
To: Xin Hua
Cc: Admin A; Xin Hua
Subject: RE: Fw: LOD | SMR 8847 Y TP Against China Taiping Ins DOA 2.5.2021 LKK REF : CC6/CTI21005404/Ars3

WITHOUT PREJUDICE

Dear Sirs/Mdm,

Attached is a copy of the Police Investigation Results which your clients has been issued Careless Driving for the accident.

Dear Sir/Madam

ROAD TRAFFIC ACCIDENT INVOLVING SMR 8847 Y AND SMH 4565 | STREET 22 ON 02.05.2021 AT ABOUT 4.00PM

I refer to the above accident.

2. Please be informed that we have completed our investigations which driver/rider of **SMR 8847 Y** had committed an offence of **Careless Driv 65(1)(b) of the Road Traffic Act Chapter 276 p/u Section 65(5)(a) of th** has been initiated against the driver/rider for the said offence.
3. If you have any clarification, you may contact the Investigation Officer, Senior Zayid Muhammad at office number: 65476404.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Xin Hua <xinhuaworkshop@gmail.com>

Sent: Wednesday, 9 February 2022 4:38 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Xin Hua <xinhuaworkshop1@gmail.com>

Subject: Re: Fw: LOD | SMR 8847 Y TP Against China Taiping Ins DOA 2.5.2021 LKK REF : CC6/CTI21005404/Ars3

Greetings,

Is there any update on this case?

Regards,

Kerry

Xin Hua Workshop Pte Ltd

On Tue, 25 Jan 2022 at 12:17, Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

Please be informed that we are currently pending mandate approval from our principal, shall revert once any updates.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Xin Hua <xinhuaworkshop@gmail.com>
Sent: Tuesday, 25 January 2022 11:49 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Xin Hua <xinhuaworkshop1@gmail.com>
Subject: Re: Fw: LOD | SMR 8847 Y TP Against China Taiping Ins DOA 2.5.2021 LKK REF : CC6/CTI21005404/Ars3

Greetings,

Is there any update on this case?

Regards,

Kerry

Xin Hua Workshop Pte Ltd

On Mon, 17 Jan 2022 at 13:19, Xin Hua <xinhuaworkshop@gmail.com> wrote:

Greetings,

Is there any update on this case?

Regards,

Kerry

Xin Hua Workshop Pte Ltd

On Thu, 13 Jan 2022 at 11:46, Xin Hua <xinhuaworkshop@gmail.com> wrote:

Greetings,

Is there any update on this case?

Regards,

Kerry

Xin Hua Workshop Pte Ltd

On Tue, 21 Dec 2021 at 15:06, Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

Please be informed that we are currently pending video footage from our insured, shall revert once any updates.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Xin Hua <xinhuaworkshop@gmail.com>
Sent: Thursday, December 9, 2021 1:38 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Xin Hua <xinhuaworkshop1@gmail.com>
Subject: Re: Fw: LOD | SMR 8847 Y TP Against China Taiping Ins DOA 2.5.2021 LKK REF : CC6/CTI21005404/Ars3

Greetings,

Is there any update on this case?

Regards,

Kerry

Xin Hua Workshop Pte Ltd

On Thu, 2 Dec 2021 at 15:13, Xin Hua <xinhuaworkshop@gmail.com> wrote:

Greetings,

Is there any update on this case?

Regards,

Kerry

Xin Hua Workshop Pte Ltd

On Mon, 22 Nov 2021 at 13:44, Xin Hua <xinhuaworkshop@gmail.com> wrote:

Greetings,

Is there any update on this case?

Regards,

Kerry

Xin Hua Workshop Pte Ltd

On Mon, 15 Nov 2021 at 12:54, Xin Hua <xinhuaworkshop@gmail.com> wrote:

Greetings,

Is there any update on this case?

Regards,

Kerry

Xin Hua Workshop Pte Ltd

On Tue, 9 Nov 2021 at 16:00, Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sir / Madam,

We are currently preparing our report to seek mandate from insurer, shall revert to you once approved.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Xin Hua <xinhuaworkshop@gmail.com>

Sent: Tuesday, November 9, 2021 3:34 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Xin Hua <xinhuaworkshop1@gmail.com>

Subject: Re: Fw: LOD | SMR 8847 Y TP Against China Taiping Ins DOA 2.5.2021 LKK REF : CC6/CTI21005404/Ars3

Greetings,

Is there any update on this case?

Regards,

Kerry

Xin Hua Workshop Pte Ltd

On Tue, 26 Oct 2021 at 11:53, Xin Hua <xinhuaworkshop@gmail.com> wrote:

Greetings,

Is there any update on this case?

Regards,

Kerry

Xin Hua Workshop Pte Ltd

On Tue, 12 Oct 2021 at 17:11, Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Kerry

We are currently pending for our insured's video footage, shall revert once any updates.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Xin Hua <xinhuaworkshop@gmail.com>

Sent: Tuesday, October 12, 2021 5:09 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Xin Hua <xinhuaworkshop1@gmail.com>

Subject: Re: Fw: LOD | SMR 8847 Y TP Against China Taiping Ins DOA 2.5.2021 LKK REF : CC6/CTI21005404/Ars3

Greetings,

Is there any update on this case?

Regards,

Kerry

Xin Hua Workshop Pte Ltd

On Thu, 30 Sept 2021 at 16:29, Su Li (LKK Auto) <suli@lkkauto.com> wrote:

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jaslin,

FYNA, CC6/CTI21005404/Ars3

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Xin Hua <xinhuaworkshop@gmail.com>

Sent: Thursday, September 30, 2021 4:10 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Xin Hua <xinhuaworkshop1@gmail.com>

Subject: LOD | SMR 8847 Y TP Against China Taiping Ins DOA 2.5.2021

Hi Sir/Madam,

We had a confirmed amount with the surveyor.

Enclosed herewith the LOD and supporting documents for your kind attention.

Please look into the matter and let us hear from you shortly.

Our Ref: SMR 8847 Y

Thank you

Kerry

Xin Hua Workshop Pte Ltd

Tel: 8399 6267