

RE: OUR REF.: SNM21D202582/C02/SMH4565P/TANKL & YOUR REF: - CC6/CTI21005404/Ars3-SMR8847Y -TPP ON DIRECT SETTLEMENT

Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Wed 5/5/2021 9:52 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

 1 attachments (627 KB)

OI SAS.pdf;

[Confidential]

Dear Su Li,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate approval before any claims settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, May 5, 2021 9:43 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; jaslinkok@lkkauto.com

Subject: OUR REF.: SNM21D202582/C02/SMH4565P/TANKL & YOUR REF: -CC6/CTI21005404/Ars3-SMR8847Y - TPP ON DIRECT SETTLEMENT

WITHOUT PREJUDICE

Dear Kah Leong,

Please revert to **LKK Auto** on **Direct Settlement SMR8847Y** soonest possible.

Officer In Charge: Tan Kah Leong - DID 6389 6193..

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, May 5, 2021 7:58 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMH 4565P (OI : CTI - TBA) and SMR 8847Y (TP : LKK REF - CC6/CTI21005404/Ars3) on 02/05/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMR 8847Y at M/s XIN HUA WORKSHOP PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd