


Borneo Motors

Borneo Motors (Singapore) Pte Ltd
 Inchcape Bodycare Centre
 Level 4, Inchcape Centre
 2 Pandan Crescent
 Singapore 128462
 Tel: +65 6631 1855/1500
 Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2021/10/PD1572/DS(TP)

Your Ref: LONPAC-GBB2666G

22/10/2021

BY HAND (INS COPY)

M/S. LONPAC INSURANCE BERHAD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Officer In-Charge

Dept : Motor Claims

RE : ACCIDENT INVOLVING SMU9917G AND GBB2666G ON 01/05/2021

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$17,312.07	B. LTA Search - \$2.00
C. Excess -	D. Loss of Use -
E. Loss of Rental - \$1,050.00(\$150x7days)	F. Others -
G. Medical Claims - -Undertake By Claimant <input type="checkbox"/>	Total Claim - \$18,364.07

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

(✓) Original Tax Invoice	(X) Discharge Voucher
(✓) Car Rental Invoice/Agreement	(X) Original Photograph X _____
(✓) GIAS/Police Report/s	(X) Original/Photocopy Survey
(✓) Certificate of Insurance	(✓) LTA Search Fees
(✓) Letter of Authority	(X) Medical Receipt

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING Smu 9917h and G13B 2666G on 1/5/2021
Own vehicle's number Other vehicle's number Date of accident
along filter left lane from Fort Road to Tanjong Pagar Road Outside the
Accident location
BY THE LETTER OF AUTHORITY, I/we, Tay Hong Chin Regina & Sxxxx J/SR
Name of Policy Holder & (IC/Passport/Company Registration) number
of 17 King's Close S(268194)
Address of Policy Holder

owner of Vehicle Registration No. Smu 9917h hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the compulsory excess in respect of the cost of repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that **the letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

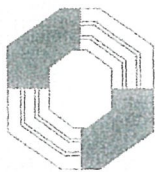
IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 10th of the month May Year 20 21.

Signed & Delivered By:

(To be sign by the policy holder only)

**Please stamp the company chop for vehicle registered under a company's name

Witness By:



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC00/024527

DATE : 16 March 2022

DISCHARGE VOUCHER

I/We, TAY HONG CHIN REGINA confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBB2666G the sum of Singapore Dollar Eighteen Thousand Three Hundred Sixty Four and Cents Seven Only (**\$18,364.07**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMU9917G and GBB2666G on 01/05/2021 along/at FILTER LEFT LANE FROM FORT ROAD TO TANJONG RHU ROAD OUTSIDE THE WATERSIDE CONDO.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ JIN DING FOODSTUFFS SUPPLIER PTE LTD AND/OR CHONG KIM LONG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**BORNEO MOTORS (S) PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Regina 09/07/22

Signature of vehicle owner/Date

Tay Hong Chin Regina 09/07/22

Name of vehicle owner /Date

This settlement does not preclude/prejudice the Claimant/Driver/Passenger for personal injury at a later date should such a claim arises.



Borneo Motors

Inchcape

Co. Reg No. : 196700086Z
GST Reg No. : MR-8500000-9
No. 2 PANDAN CRESCENT
SINGAPORE 128462, Tel no.: 6631 1188



TOYOTA

TAX INVOICE

Account Details	Account No.	Customer Details
Lompac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia	S1000007 / ICLPI1	Ms Tay Hong Chin Regina (Zheng Hongzhen Regina) 17 King's Close Singapore 268194 Mobile: 97717875
	Document No. 38059088	
	Document Date 06/10/2021	

Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2019	ASU60R	ANTMT E1	20/08/2020	SMU9917G	15715	61794	72/DS/SMU9917G

Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On
JTEZB3GH00J005722	8ARZ201029	60	Thomas Pang W T	03/05/2021 8.37	21/05/2021 9.14

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY-AI TP INS:LONPAC INSURANCE TP VEH:GBB2666G DATE OF ACC:01.05.2021 BY:LKK-TAUFIKH @ 04.05.2021 06 WORKING DAYS				50.00
2	Z	BP-SLANT SUPPLY SEALANT (NETT)				100.00
3	B	BP-LAB2 DRILL HOLE AND INSTALL REVERSE SENSOR	*			180.00
4	B	BP-LAB2 CHECK WIRING AND CONDUCT WATER TEST	*			122.40
5	B	BP-LAB2 REMOVE AND TRANSFER TAILGATE COMPONENTS ONTO NEW TAILGATE. R/I REAR REVERSE SENSOR TO FAC REPAIR	*			540.00
6	B	BP-LAB2 REMOVE INTERIOR UPHOLSTERY TO FAC REPAIR	*			360.00
7	B	BP-LAB2 R/I TAILGATE SPOILER TO FAC REPAIR	*			135.00
8	B	BP-LAB2 REPLACE TAILGATE GLASS	*			462.00
9	L	BP-LPO SUPPLY REGN PLATE (PO#)	0263			80.00
10	L	BP-LPO SUPPLY 3M SOLAR FILM	0741			480.00
11	B	BP-ECU2 TO RESET ECU AND REPROGRAMME	BP59			180.00
12	B	BP-LAB2 REPLACE ACC DAMAGED PARTS AND STRAIGHTEN/REALIGN ACC AFFECTED AREAS	*			2160.00

For & on behalf of	Customer's Signature	Charge Summary	Total
Borneo Motors (Singapore) Pte Ltd	Please acknowledge receipt of vehicle	Parts Labour Sublet Lubrication/Fluid Others	Less Amount Due

Company Copy



Borneo Motors

Inchcape

Co. Reg No. : 196700086Z
GST Reg No. : MR-8500000-9
No. 2 PANDAN CRESCENT
SINGAPORE 128462, Tel no.: 6631 1188



TOYOTA

TAX INVOICE

Account Details	Account No.	Customer Details
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia	S1000007 / ICLP11	Ms Tay Hong Chin Regina (Zheng Hongzhen Regina) 17 King's Close Singapore 268194 Mobile: 97717875
	Document No. 38059088	
	Document Date 06/10/2021	

Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2019	ASU60R	ANTMT E1	20/08/2020	SMU9917G	15715	61794	72/DS/SMU9917G

Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On
JTEZB3GH00J005722	8ARZ201029	60	Thomas Pang W T	03/05/2021 8.37	21/05/2021 9.14

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
13	B	BP-RES2 RESPRAY ACC AFFECTED AREAS *				1770.00
14	S	PSP PER PANE LABOUR FOR PLATINUM SHINEPRO & SHINE PER PANEL APPLICATION 0619				183.18
15	1	T52159-48933 COVER, RR BUMPER	1.00	904.00		904.00
16	2	T52169-48100 COVER, RR BUMPER,	1.00	466.00		466.00
17	3	S52161-0K040 PIECE, RR BUMPER	10.00	4.10		41.00
18	4	T52155-48050 SUPPORT, RR BUMPER	1.00	82.70		82.70
19	5	T90975-02071 EMBLEM,SYMBOL	1.00	57.30		57.30
20	6	T75442-48140 PLATE, BACK DOOR	1.00	73.70		73.70
21	7	SPZQ31-13020 Badge Assy, Engine Mark RHS (AUD)	1.00	17.52		17.52
22	8	T76801-48510 C1 GARNISH SUB-ASSY,	1.00	1055.20		1055.20
23	9	T89348-58120 RETAINER, ULTRASONIC	4.00	16.00		64.00
24	0	T89348-58070 A0 RETAINER, ULTRASONIC	3.00	21.30		63.90
25	1	T89348-58070 C0 RETAINER, ULTRASONIC	1.00	21.30		21.30
26	2	T67005-48340 PANEL SUB-ASSY, BACK M SERIES	1.00	2126.40		2126.40
27	3	T64716-48020 C0 COVER, DECK TRIM, RR	1.00	438.30		438.30
28	4	T68105-48905 GLASS SUB-ASSY, BACK	1.00	1218.20		1218.20
29	5	T75575-48040 MOULDING, BACK	1.00	51.90		51.90
30	6	T21000-20 SIKA 210002-0 TACK GO! (BLACK) SG	2.00	108.00		216.00
31	7	T21000-22 SIKA 210002-2 G+P 207 ADHESIVE PRIMER	1.00	200.00		200.00

For & on behalf of	Customer's Signature	Charge Summary	Total
Borneo Motors (Singapore) Pte Ltd			
	Please acknowledge receipt of vehicle	Parts Labour Sublet Lubrication/Fluid Others	Less
			Amount Due

Company Copy



Borneo Motors

Inchcape

Co. Reg No. : 196700086Z
GST Reg No. : MR-8500000-9
No. 2 PANDAN CRESCENT
SINGAPORE 128462, Tel no.: 6631 1188



TOYOTA

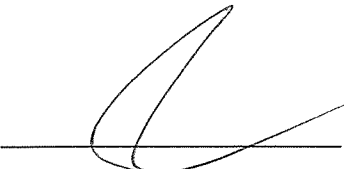
TAX INVOICE

Account Details			Account No.		Customer Details		
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia			S1000007 / ICLPI1		Ms Tay Hong Chin Regina (Zheng Hongzhen Regina) 17 King's Close Singapore 268194 Mobile: 97717875		
			Document No.				
			38059088				
			Document Date				
			06/10/2021				

Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2019	ASU60R	ANTMT E1	20/08/2020	SMU9917G	15715	61794	72/DS/SMU9917G

Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On
JTEZB3GH00J005722	8ARZ201029	60	Thomas Pang W T	03/05/2021 8.37	21/05/2021 9.14

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
32	8	TMKONG-ATGKS GN2 HARRIER GEN 2 AUTO TAILGATE W	1.00	2279.50		2279.50

For & on behalf of Borneo Motors (Singapore) Pte Ltd		Customer's Signature	Charge Summary	Total	16,179.50	
		Please acknowledge receipt of vehicle	Parts	9,376.92	GST 7.00%	1,132.57
			Labour	6,059.40	Less	0.00
			Sublet	743.18		
			Lubrication/Fluid	0.00		
			Others	0.00	Amount Due	17,312.07

Company Copy



TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
BORNEO MOTORS (SINGAPORE) PTE LTD C/O TAY HONG CHIN REGINA 17 KING'S CLOSE SINGAPORE 268194

DATE	INVOICE NO.
12/5/2021	BMS 4369

DESCRIPTION	VHA NO.	DUE DATE	VEH NO.
	BMS 4369	12/5/2021	SLL 6991 U
NO. OF DAYS	RATE	AMOUNT	
7	140.1869	981.31	
RENTAL FROM 03 MAY 2021 TO 10 MAY 2021 YOUR REF : SMU 9917 G			
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Bank: UNITED OVERSEAS BANK LTD (UOB) Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVRSGSG All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference.	Subtotal	\$981.31	
	GST @ 7%	\$68.69	
	TOTAL	\$1,050.00	



bizSAFE

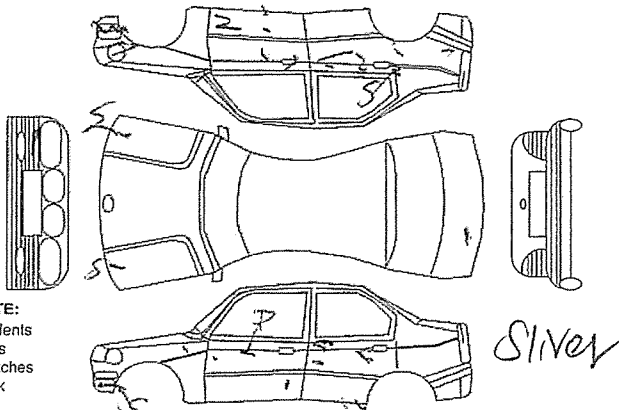
VEHICLE HIRING AGREEMENT

HIRER'S PARTICULARS

Name (as in I/C) **TAY HONG CHIN REGINA**
NRIC/Passport No: **S75205156** Date of Birth: **05 JUL 1975**
Address: **17 KING'S CLOSE** Age: **26**
Tel(O) _____ (R) _____ HP **98414881**
Name & Address of Employer _____
Occupation _____ Driving Exp: _____
Driving Licence No: _____ Passed Date: **16 Sep 1994**
D/L Type: Local/Int'l/Others: _____
Tel(O) _____ (R) _____ HP **98414881**

DRIVER'S PARTICULARS

Name (as in I/C) _____
NRIC/Passport No: _____ Date of Birth: _____
Address: _____ Age: _____
S() _____
Occupation _____ Driving Exp: _____ Yrs _____
Driving Licence No: _____ Passed / Expiry Date: _____
D/L Type: Local/Int'l/Others: _____ Contact No: _____



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorised Driver
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

Hirer's Own Vehicle No: **SMU9917G** Replace Veh No: _____
Loan Vehicle No: **SLL6991U** VR No: _____
Make & Model: **CAMPY.** Auto/Manual Group: _____
CARGES : \$ cts
Daily **7** day @ \$ **140.19** Per day **981 31**
Weekly/Monthly week @ \$ Per week/Monthly _____
Others _____
CDW/PAI @ \$ Per day/Monthly _____
Delivery/Collection Svc _____
GST _____
OR No: _____ (A) SUB-TOTAL _____
Petrol Level & Surchage

OUT	E	1/4	1/2	3/4	F
IN					

First _____ km FREE per day GST **68 69**
Excess mileage is chargeable at _____ cents per km TOTAL CHARGES **1050 00**

Security Deposit : \$ _____ Bank: **UOB**
CASH/NETS/VISA/MC/AMEX/CHQ No: **4065 9830 3011 7531**
Expiry Date: **12/24** Card ID No: **744**
Name as in Card: **REGINA TAY**

NON WAIVER EXCESS (Subject to GST): \$ **2000**
ACCESSORIES CHECK
☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature: **X Reg** Additional Driver's Signature: _____
SINGAPORE Use Only

Date Out	Time Out	Mileage	Check By	Remarks
3/5/21	1030.	67497	NIK	ICPDL + LC Details

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
10/5/24	1125	67061	NIK	3pm

Hirer's/Driver Signature

Hirer's/Driver Signature


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

gbb2666g

Date of Accident

01/05/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **13/10/2020 - 12/10/2021**Requested By **Ashlyn Chng (Borneo Motors P...**Requested Date **03/05/2021 08:28****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 10 March 2022 1:43 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [Seek Mandate] - Direct Settlement (TP) - Accident involving SMU9917G & GBB2666G DOA: 01/05/2021 (VEH GROUNDED) [External General] LKK REF : CC4/LPC21005401/T1bs3

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 9 March 2022 12:23 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: [Seek Mandate] - Direct Settlement (TP) - Accident involving SMU9917G & GBB2666G DOA: 01/05/2021 (VEH GROUNDED) [External General] LKK REF : CC4/LPC21005401/T1bs3

Your ref: **20/21/21/VC00/024527**

Our ref : CC4/LPC21005401/Tps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBB2666G(LONPAC) AND SMU9917G(TP) ON 01/05/2021

We refer to the above matter.

We have highlighted to your good office on 05/05/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver favour.

We seek your approval to offer repairer "**BORNEO MOTORS (S) PTE LTD**" at **\$18,364.07(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 28,726.70	\$ 17,312.07 (\$16,179.50 + 7%GST)
2. Loss of Rental (7days x 150.00)	\$ 1,050.00	\$ 1,050.00 (7days x \$150.00)
3. Insurance Search Fee	\$ 2.00	\$ 2.00
Total	\$ 29,778.70	<u>\$ 18,364.07</u>

Surveyor recommended 6days for repair + 1Sunday =7days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/02/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, May 5, 2021 11:06 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: Re: Direct Settlement (TP) - Accident involving SMU9917G & GBB2666G DOA: 01/05/2021 (VEH GROUNDED) [External General] LKK REF : CC4/LPC21005401/T1bs3

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SMU 9917G at M/s BORNEO MOTORS (S) PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 5 May, 2021 8:58 AM
To: Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement (TP) - Accident involving SMU9917G & GBB2666G DOA: 01/05/2021 (VEH GROUNDED) [External General]

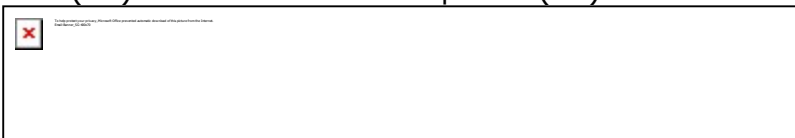
Lonpac External - General

Our Ref : 20/21/21/VC00/024527

Dear Summer,

Attached copy of insured's report for your onward transmission to the case handler.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Monday, 3 May 2021 3:52 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com
Subject: RE: Direct Settlement (TP) - Accident involving SMU9917G & GBB2666G DOA: 01/05/2021 (VEH GROUNDED) [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 04-05-21.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN
Sent: Monday, 3 May, 2021 3:44 PM
To: 'Ashlyn Chng'
Cc: MT_Claim_SG ; 'assignments@lkkauto.com'
Subject: FW: Direct Settlement (TP) - Accident involving SMU9917G & GBB2666G DOA: 01/05/2021 (VEH GROUNDED) [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Ashlyn,

Our insured has not lodged the accident report and we are unable to establish liability.

In the meantime, we shall proceed to appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Nivitha/Summer,

FYA

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Ashlyn Chng [<mailto:Ashlyn.Chng@inchcape.com.sg>]
Sent: Monday, 3 May 2021 3:10 pm
To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: RE: Direct Settlement (TP) - Accident involving SMU9917G & GBB2666G DOA: 01/05/2021 (VEH GROUNDED)

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBB2666G** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$150 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Thomas Pang @ 9847 6171/ 6631 1860** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle IN workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Regards,

Ashlyn Chng

D: 6631 1874 | **F:** 6872 7260 | **E:** Ashlyn.chng@inchcape.com.sg

Inchcape Centre

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2 Pandan Crescent

Singapore 128462

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