

Main Office:
Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel: **(65) 6476 3333**
Fax: (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 1008,
Bukit Merah Lane 3,

VIA EMAIL #01-04/06/08/94

WITHOUT PREJUDICE Singapore 159722

Tel: **(65) 6272 3892**
Fax: (65) 6270 8314

Co. Reg. 198904033G
GST Reg. M2-0088864-2

Our Ref : SMV8617Z / T160521
Your Ref : CC4/LPC21005395/bs3

Date : 9 September 2021

LONPAC INSURANCE BERHAD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555.

Attn: Motor Claims Department

Dear Sir/Mdm

ACCIDENT INVOLVING: SMV8617Z & YP1262Z

DATE OF ACCIDENT: 30 APRIL 2021

ALONG: AYE TOWARDS TUAS EXITING JURONG TOWN HALL EXIT

We refer to the above mentioned accident. We are claiming as per below:

Cost of Repairs	\$ 25,680.00
Loss of Use (\$ ___x ___days)	\$
Loss of Rental (\$ <u>120.00</u> x <u>45</u> days) + 7% GST	\$ 5,778.00
Surveyor Fees	\$
Taxi Fees / E-License / Others	\$
Police Report/GIA	\$ 2.00
Medical Fees	
Towing Fees	\$ 128.40
Grand Total	\$ 31588.40

Car date in: 30/04/2021 Car date out: 14/06/2021

Authorized Repair Days: 22 (TP/OD/WS/Recovery of Incidental Costs)

Please pay the amount of **S\$ 31,818.50** in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquiries, please call Ms Suann @ 62723892 or email suann@moval.com.sg

Yours faithfully,
MOVA AUTOMOTIVE PTE LTD
For Claims Manager

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

- This is a computer generated letter and does not need a signature.



Automotive Pte Ltd



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POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) 8MV8617Z and (Third
Party's Vehicle No.) YD1262Z on 30/4/2011 along
Aye towards this entry during Town Hall exit

BY THIS POWER OF ATTORNEY, *I/We, Seah Yoon Lin Charissa
NRIC/Passport No. S9386509G (Address)
/

/ a company incorporate in Singapore and having its registered office at
(Address)* / owner of Vehicle Registered No.
/ hereby irrevocably appoint MOVA AUTOMOTIVE PTE LTD,
(MOVA) a company incorporated in Singapore and having its registered office at Block 1008 Bukit Merah
Lane 3 #01-04/06/08 its agents or any person authorized by MOVA to be *my/our Attorney and in *my/our
name(s) and on *my/our behalf to do all or any of the following :

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy No. / taken up by *me/us (subject to approval by my Insurance Company) in respect of the cost of repairs, loss of use/rental and all other costs and expenses, etc suffered by *me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on *my/our behalf as *my/our Attorney shall in MOVA absolute discretion, deem fit.
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of MOVA AUTOMOTIVE PTE LTD and to give a valid receipt and discharge thereof.
4. For any of the purposes aforesaid, to execute, sign, seal and deliver all documents whatsoever in relation thereto.
5. Generally do all such acts as it shall deem necessary for the purpose of settling such claim(s) and
6. To agree to any settlement at the absolute discretion of MOVA.

*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on *my/our behalf by the Attorney, its agents or any person authorized by MOVA in its behalf shall be as good valid and effectual to all intents and purposes whatsoever as it is the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the powers and authority hereby conferred shall remain irrevocable.

*I/We further confirm that the acceptance by MOVA of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

*IN WITNESS WHEREOF. *I/We have hereunto to set *my/our hand and seal this day 30 of the month of April, Year Two Thousand - 2011 (20 11).

Signed, Sealed & Delivered By

Seh.
Customer's Name: Seah Yoon Lin Charissa
NRIC No: S9386509G
Co's Rubber Stamp, where applicable.

MOVA's copy

*delete as appropriate.

The acceptance of this offer is
without prejudice to any personal
injury claim/insure's claim/expenses



LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC05/024526
DATE : 29 SEPTEMBER 2021

The acceptance of this offer
is without prejudice to our
insure's claim & /or expenses


DISCHARGE VOUCHER

I/We, SEAH YOON LIN CHARISSA confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of YP 1262Z the sum of Singapore Dollar Thirty Thousand and Five Hundred Only (**\$30,500.00**) in full and final satisfaction, liquidation and discharge of all property/injury losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMV 8617Z on 30 April 2021 along AYE TWDS TUAS FILTER LANE INTO JURONG TOWN HALL ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ FUKUYAMA ENGINEERING & CONSTRUCTION PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **MOVA AUTOMOTIVE PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 29/11/2021

.....
Signature of vehicle owner/Date

Seah Yoon Lin Charissa
.....
Name of vehicle owner /Date

Tax Invoice

29/11/2021

LONPAC INSURANCE BHD
300 BEACH ROAD
#17-04/07 The Concourse
SINGAPORE 199555.

Page # :- 1 140859

Veh # :- SMV8617Z

Veh Model :- NISSAN NOTE

Tax # :- CK637408

JOB # :- T160521

ACC. Date :- 30/04/21

Terms :- C.O.D Days

Remarks :-

Main Office:
Mova Building
No. 22, Jalan Kilang,
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Co. Reg. 198904033G
GST Reg. M2-0088864-2

Attention :- XA025

No.	Description	Qty	U.Price	Amounts S\$
	Lump Sum Amount			24,000.00

E. & O.E

AMOUNT S\$	24,000.00
GST @ 7 %	1,680.00
AMOUNT DUE S\$	25,680.00

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD

RENTAL DETAILS		INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	Toyota Aurus	Vehicle No:	Singapore	Malaysia
Date/Time Out:	30 April 2021 1930	S\$ 2500	S\$ 3500	Signature
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	Per Accident	Per Accident	8th.
Date/Time In:	14/6/21 1720hrs	Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	1 Months @ \$ 3600	Per Month	3600
Change Over 1:	Date: Initial:	2 Weeks @ \$ 840	Per Week	1680
Change Over 2:	Date: Initial:	1 Days @ \$ 120	Per Day	120
KM Out:	114092	Hours @ \$	Per Hour	
HIRER DETAILS		Sub-Total		
Named Hirer		Less Discount %		
Name:	SEAH YOUN LIN CHARISA	Rental Charges		
Address:	BLK 122 BUKIT MERAH LANE 1 #01-50 SINGAPORE 150122	CDW @ \$	per day / week / month	
Identity Card No:	S9336509G	PAI @ \$	per day / week / month	
Date of Birth:	14 Sep 1993	Petrol Top-Up		
Driving License:	S9336509G	Misc Charges		
Country of Issue:		GST 7%		378.00
Tel:	(HP) 97632967 (O)	Total		
Nationality:		5778.00		
Effective Date:	27 MAR 2021	VISA / MASTER CARD / AMEX CASH / COMPANY BILLING / OTHERS		
Additional Hirer		Pre-Payment		
Name:		Downpayment and Deposit		
Address:		Amount Refunded/ Due		
Identity Card No:		Signature of Refund		
Date of Birth:		Remarks:		
Driving License:		Cust car: SMV 86172		
Country of Issue:		Invoice No:		
Tel:		Ref. No:		
Nationality:		Checked Out By:		
Effective Date:		Checked In By:		
		Checked By:		
		Sales-In Charge:		
		Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agree that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.



Automotive Pte Ltd

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Workshops: Block 1008 Bukit Merah Lane 3 #01-04/06/08 Singapore 159722.

Tel: +65 6272 3892 Fax: +65 6270 8314

Workshops: 15 Fan Yoong Road Singapore 629792.

Tel: +65 6262 3377 Fax: +65 6264 3151

GST. Reg No: M2-0088864-2

TOWING RECEIPT

NO: 006109

Vehicle Number:	SMV 86172
Vehicle Model:	M / M2

Member

<input checked="" type="checkbox"/>
<input type="checkbox"/>

Non-member

Engine

<input type="checkbox"/>
<input checked="" type="checkbox"/>

Insurance

DESCRIPTION	PRICE(\$)
Normal Towing/ <u>Towing by King-Dolly</u>	120.00
Towing at Basement/ Recovery From Drain up	
Jump Start/ Battery Replacement	
Mend Tyre/ Tyre Replacement	

Location

From:

HIS Park A/C

To:

for your

+7% (GST)

128.40

Towing By:

Person Incharge:

Customer's Signature

Name:

HP:

Name:

Date:

Time:

3.4/21
1835pm

Name:

Date:

Time:

For Office Use:

Invoice No:

CL140889

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

YP1262Z

Date of Accident

30/04/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **19/03/2021 - 18/03/2022**Requested By **Nabilah (MOVA AUTOMOTIVE ...**Requested Date **03/05/2021 12:36****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Jasper Chua (LKK Auto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: September 28, 2021 3:00 PM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: RE: TP Claim - SMV8617Z - DOA : 30/04/2021 LKK REF : CC4/LPC21005395/bs3 - LPI ref: 21/21/21/VC05/024526 [External Confidential]

Lonpac External - Confidential

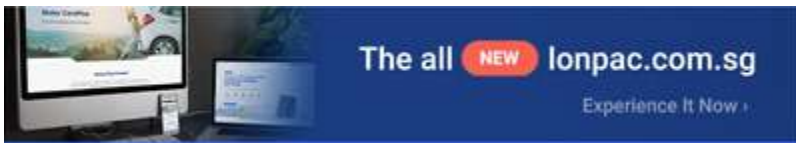
Dear Jasper

Please proceed as per your recommendation.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Wednesday, 22 September 2021 5:37 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [WARNING: ATTACHMENT UNSCANNED]TP Claim - SMV8617Z - DOA : 30/04/2021 LKK REF : CC4/LPC21005395/bs3 - LPI ref: 21/21/21/VC05/024526 [External Confidential]

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver involve in 3 vehicle chain collision ; insured driver is the last car.

Summary to offer to repairer **MOVA AUTOMOTIVE PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 51,580.85	\$ 25,680.00
Loss of Rental (45 days x \$120.00) (w/gst)	\$ 5,778.00	\$ 4,879.20
Towing Fee	\$ 128.40	\$ 128.40
GIA Search Fee	\$ 2.00	\$ 2.00
Proposed Total	\$ 57,489.25	\$ 30,689.60

(38 days x \$120.00)
(w/gst)

Breakdown of days is as follows:

Recommended repair days	22
Weekends / Downtime	16
CLAIM DAYS	38

For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Su Li (LKK Auto)

Sent: May 7, 2021 11:48 AM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: TP Claim - SMV8617Z - DOA : 30/04/2021 LKK REF : CC4/LPC21005395/bs3 - LPI ref: 21/21/21/VC05/024526
[External Confidential]

Dear Kenny,

We refer to the above matter.

We have inspected third party vehicle SMV 8617Z at M/s MOVA AUTOMOTIVE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair (incomplete – no parts price)**
- **TP GIA report**

We will revert to you on preliminary advice in due course.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Tuesday, May 4, 2021 1:02 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto)

<jasperchua@lkkauto.com>

Subject: RE: TP Claim - SMV8617Z - DOA : 30/04/2021 LKK REF : CC4/LPC21005395/bs3 - LPI ref: 21/21/21/VC05/024526
[External Confidential]

Lonpac External - Confidential

Dear Su Li

Please see attachment for a copy of our insd's GIA report for your perusal.

Thank you.

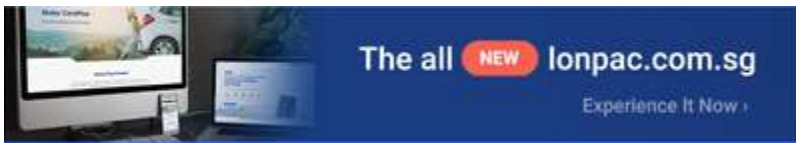
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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Lonpac External - Confidential data is for use by authorised external parties only.

From: GERALD POH WEE BIN

Sent: Monday, 3 May 2021 4:59 pm

To: 'Su Li (LKK Auto)' <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: TP Claim - SMV8617Z - DOA : 30/04/2021 LKK REF : CC4/LPC21005395/bs3 [External Confidential]

Lonpac External - Confidential

Our Ref: TBA

Dear Su Li,

Our insured has not lodged the report yet.

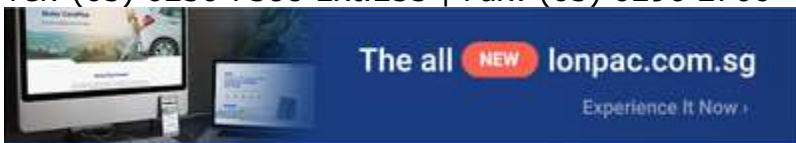
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]
Sent: Monday, 3 May 2021 4:55 pm
To: GERALD POH WEE BIN ; Jasper Chua (LKK Auto)
Cc: MT_Claim_SG ; Admin A
Subject: Re: TP Claim - SMV8617Z - DOA : 30/04/2021 [External General] LKK REF : CC4/LPC21005395/bs3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, May 3, 2021 2:05 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: RE: TP Claim - SMV8617Z - DOA : 30/04/2021 [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 3 May, 2021 1:26 PM

To: 'Nabilah' <nabilah@mova.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>

Subject: RE: TP Claim - SMV8617Z - DOA : 30/04/2021 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Nabilah,

Our insured has not lodged the accident report and we are unable establish liability.

We shall appoint LKK Auto Consultants Pte Ltd for the survey.

Please provide us with a copy of your client's accident report.

Aside to LKK – Attn : Nivitha/Summer,

FYA

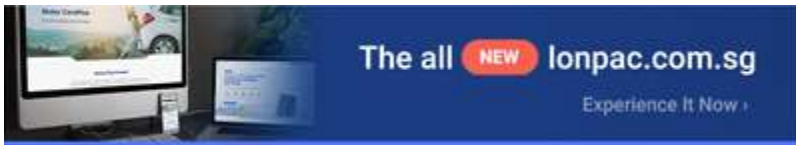
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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Lonpac External - General data is for internal / external use.

From: Nabilah [<mailto:nabilah@nova.com.sg>]
Sent: Monday, 3 May 2021 1:08 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: billy@nova.com.sg; 'Nitha' <nitha@nova.com.sg>
Subject: TP Claim - SMV8617Z - DOA : 30/04/2021

Your Ref : YP1262Z

Dear Sir/Mdm,

Kindly assist to arrange survey for SMV8617Z on 04/05/2021 (Tuesday) at Nova (Fan Yoong).

Kindly assist to advise on OIC and liability of accident.

Thank you.

Best Regards,
Nabilah Senin
NOVA Automotive Pte Ltd
15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377 (Ext 715)
Fax: +65 6264 3151



Connect with us on 