

Jasper Chua (LKK Auto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: September 28, 2021 3:00 PM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: RE: TP Claim - SMV8617Z - DOA : 30/04/2021 LKK REF : CC4/LPC21005395/bs3 - LPI ref: 21/21/21/VC05/024526 [External Confidential]

Lonpac External - Confidential

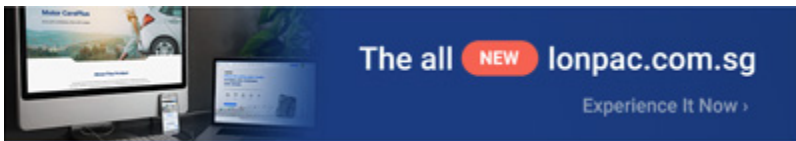
Dear Jasper

Please proceed as per your recommendation.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Wednesday, 22 September 2021 5:37 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [WARNING: ATTACHMENT UNSCANNED]TP Claim - SMV8617Z - DOA : 30/04/2021 LKK REF : CC4/LPC21005395/bs3 - LPI ref: 21/21/21/VC05/024526 [External Confidential]

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver involve in 3 vehicle chain collision ; insured driver is the last car.

Summary to offer to repairer **MOVA AUTOMOTIVE PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 51,580.85	\$ 25,680.00
Loss of Rental (45 days x \$120.00) (w/gst)	\$ 5,778.00	\$ 4,879.20
Towing Fee	\$ 128.40	\$ 128.40
GIA Search Fee	\$ 2.00	\$ 2.00
Proposed Total	\$ 57,489.25	\$ 30,689.60

(38 days x \$120.00)
(w/gst)

Breakdown of days is as follows:

Recommended repair days	22
Weekends / Downtime	16
CLAIM DAYS	38

For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Su Li (LKK Auto)

Sent: May 7, 2021 11:48 AM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: TP Claim - SMV8617Z - DOA : 30/04/2021 LKK REF : CC4/LPC21005395/bs3 - LPI ref: 21/21/21/VC05/024526
[External Confidential]

Dear Kenny,

We refer to the above matter.

We have inspected third party vehicle SMV 8617Z at M/s MOVA AUTOMOTIVE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair (incomplete – no parts price)**
- **TP GIA report**

We will revert to you on preliminary advice in due course.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Tuesday, May 4, 2021 1:02 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto)

<jasperchua@lkkauto.com>

Subject: RE: TP Claim - SMV8617Z - DOA : 30/04/2021 LKK REF : CC4/LPC21005395/bs3 - LPI ref: 21/21/21/VC05/024526
[External Confidential]

Lonpac External - Confidential

Dear Su Li

Please see attachment for a copy of our insd's GIA report for your perusal.

Thank you.

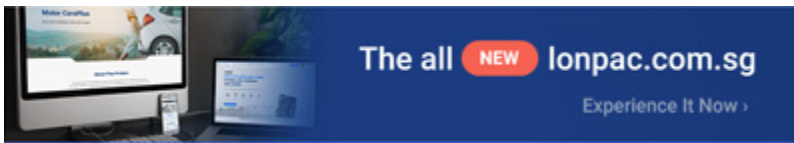
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: GERALD POH WEE BIN

Sent: Monday, 3 May 2021 4:59 pm

To: 'Su Li (LKK Auto)' <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: TP Claim - SMV8617Z - DOA : 30/04/2021 LKK REF : CC4/LPC21005395/bs3 [External Confidential]

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Our Ref: TBA

Dear Su Li,

Our insured has not lodged the report yet.

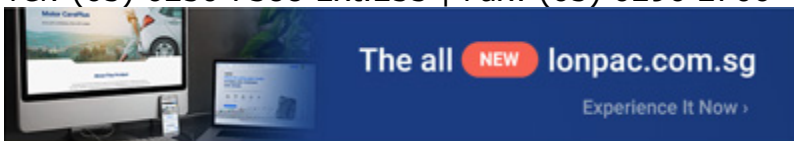
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]
Sent: Monday, 3 May 2021 4:55 pm
To: GERALD POH WEE BIN ; Jasper Chua (LKK Auto)
Cc: MT_Claim_SG ; Admin A
Subject: Re: TP Claim - SMV8617Z - DOA : 30/04/2021 [External General] LKK REF : CC4/LPC21005395/bs3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, May 3, 2021 2:05 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: RE: TP Claim - SMV8617Z - DOA : 30/04/2021 [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
#02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 3 May, 2021 1:26 PM
To: 'Nabilah' <nabilah@mova.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>
Subject: RE: TP Claim - SMV8617Z - DOA : 30/04/2021 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Nabilah,

Our insured has not lodged the accident report and we are unable establish liability.

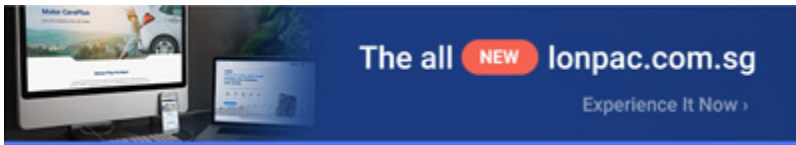
We shall appoint LKK Auto Consultants Pte Ltd for the survey.

Please provide us with a copy of your client's accident report.

Aside to LKK – Attn : Nivitha/Summer,

FYA

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Nabilah [<mailto:nabilah@nova.com.sg>]
Sent: Monday, 3 May 2021 1:08 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: billy@nova.com.sg; 'Nitha' <nitha@nova.com.sg>
Subject: TP Claim - SMV8617Z - DOA : 30/04/2021

Your Ref : YP1262Z

Dear Sir/Mdm,

Kindly assist to arrange survey for SMV8617Z on 04/05/2021 (Tuesday) at Nova (Fan Yoong).

Kindly assist to advise on OIC and liability of accident.

Thank you.

Best Regards,
Nabilah Senin
NOVA Automotive Pte Ltd
15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377 (Ext 715)
Fax: +65 6264 3151



Connect with us on 