

## Mei Kwan (LKKAuto)

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**From:** Cheok, Lee Wai <Cheok.Leewai@aig.com>  
**Sent:** Monday, 3 May, 2021 4:01 PM  
**To:** Mei Kwan (LKKAuto); Mavis, Chew  
**Cc:** Cecilia Chong (LKK Auto); Admin A  
**Subject:** #1365977057SG004#023# // SHC3542Y VS GBC7825b THIRD PARTY CLAIM \*\*\*  
LKK REF: CC4/AIG21005389/T1ga3

Dear Mei Kwan,

Thank you for your email.

Hi Mavis,

The case has been assigned to you as per our listing.

Insured has yet to file his report.

For your reviews and action, thank you.

Moving forward, please note that Ms Mavis Chew has replaced Ms Maricel as the gatekeeper from immediate effect.

Please assist to inform your colleagues of the same.

Thank you.

*If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.*

Regards,

**Kathlyn Cheok**  
Complex Claims Examiner  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65)64191880  
[Cheok.leewai@aig.com](mailto:Cheok.leewai@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Monday, 3 May 2021 3:17 PM  
**To:** Olea, Maricel <Maricel.Olea@aig.com>; Cheok, Lee Wai <Cheok.Leewai@aig.com>  
**Cc:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** [EXTERNAL] RE: SHC3542Y VS GBC7825b THIRD PARTY CLAIM \*\*\* LKK REF: CC4/AIG21005389/T1ga3

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Dear Sir / Madam,

We refer to the above matter.

Third party bodily injury ("BI") sighted in TP GIA report.

Note : officer in charge – Cecilia.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Monday, 3 May, 2021 10:44 AM

**To:** 'Chin, Lee-Ying' <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'Lim, Kok-Chong' <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>

**Subject:** RE: aigencrypt SHC3542Y VS GBC7825b THIRD PARTY CLAIM.

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Chin, Lee-Ying <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>

**Sent:** Monday, 3 May, 2021 10:34 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>

**Subject:** aigencrypt SHC3542Y VS GBC7825b THIRD PARTY CLAIM.

Hi LKK,

Kindly assist to survey.

OI hasn't lodge GIA report.

Thanks.

Best Regards,

**Lee Ying, Chin**

Senior Claims Associate – Auto  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1947  
[Lee-Ying.Chin@AIG.com](mailto:Lee-Ying.Chin@AIG.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Chiang Liat Choon <[chianglec@cdge.com.sg](mailto:chianglec@cdge.com.sg)>  
**Sent:** Monday, May 3, 2021 10:16 AM  
**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Subject:** [EXTERNAL] Fw: SHC3542Y VS GBC7825b THIRD PARTY CLAIM.

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Officer - In - Charge,

Attached herewith repair estimate and SAS.

Best Regards  
Chiang Liat Choon  
Taxi Accident  
Repair  
ComfortDelGro Engineering Pte Ltd  
Off: 62148314 Fax: 65468156

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**From:** [canon@comfortdelgro.com.sg](mailto:canon@comfortdelgro.com.sg) <[canon@comfortdelgro.com.sg](mailto:canon@comfortdelgro.com.sg)>  
**Sent:** Monday, 3 May 2021 10:03 AM  
**To:** Chiang Liat Choon <[chianglec@cdge.com.sg](mailto:chianglec@cdge.com.sg)>  
**Subject:** Scan Image

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