

RE: OD CLAIMS FOR VEH NUMBER SMT 1833 Y , DOA 26042021

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Thu 6/5/2021 3:35 PM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMT1833Y (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 5 May 2021 4:32 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR VEH NUMBER SMT 1833 Y , DOA 26042021

Dear Denise,

Attached above for your perusal.

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

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From: Denise Tay (LKKAUTO) [mailto:denisetay@lkkauto.com]
Sent: Wednesday, 5 May 2021 8:38 AM
To: Claims; SUR; Admin A; Admin-D (LKKAUTO); CS A Team
Subject: RE: OD CLAIMS FOR VEH NUMBER SMT 1833 Y , DOA 26042021

Dear Kee Siang,

AIG got ask for Undertaking letter and Interview Form, provide already?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Sent: Wednesday, 5 May 2021 8:28 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: OD CLAIMS FOR VEH NUMBER SMT 1833 Y , DOA 26042021

Dear Kee Siang,

Not yet. I will give a chaser to AIG.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 5 May 2021 8:07 AM
To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D

(LKKAUTO) <admin-d@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR VEH NUMBER SMT 1833 Y , DOA 26042021

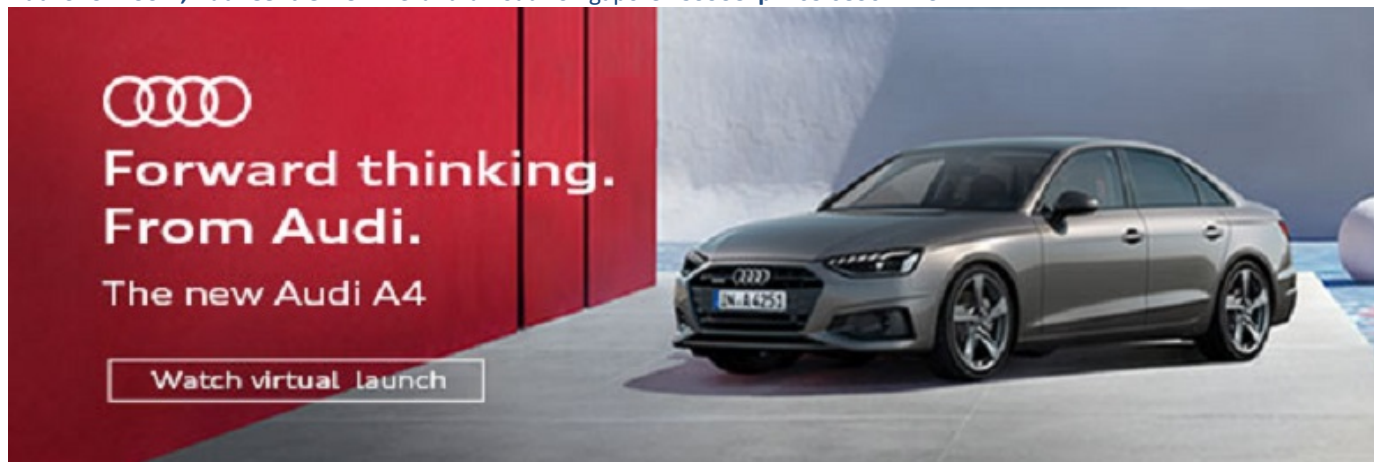
Dear Denise,

Good Morning,

Please advice repair approval.

**Best Regards,
Kee Siang Lim
Claims Advisor**

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From: Denise Tay (LKKAUTO) [<mailto:denisetay@lkkauto.com>]
Sent: Tuesday, 4 May 2021 8:30 AM
To: Claims; SUR; Admin A; Admin-D (LKKAUTO); CS A Team
Subject: RE: OD CLAIMS FOR VEH NUMBER SMT 1833 Y , DOA 26042021

Dear Kee Siang,

Still pending approval

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 3 May 2021 8:00 PM
To: 'Premiumauto Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>;

Admin-D (LKKAUTO) <admin-d@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR VEH NUMBER SMT 1833 Y , DOA 26042021

Dear LKK Auto,

Vehicle had been survey by Adrian,

Please assist on OD approval.

**Best Regards,
Kee Siang Lim
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 30 April 2021 11:53 AM

To: 'SUR'; 'Admin A'; 'Admin-D (LKKAUTO)'; 'CS A Team'

Cc: Claims

Subject: RE: OD CLAIMS FOR VEH NUMBER SMT 1833 Y , DOA 26042021

Dear all,

Attached below is the Repair Estimate for vehicle number; SMT 1833 Y

Thank you and have a nice day.

**Best Regards,
Haikal Ruddin
Claims Admin**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 28 April, 2021 6:28 PM

To: 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Cc: Claims <claims@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR VEH NUMBER SMT 1833 Y , DOA 26042021

Dear all,

Kindly register OD claims for this vehicle; SMT 1833 Y

Attached is the GIA report for your reference. We will forward you the estimate when it is ready.

Survey TBC.

Thank you!

**Best Regards,
Haikal Ruddin
Claims Admin**

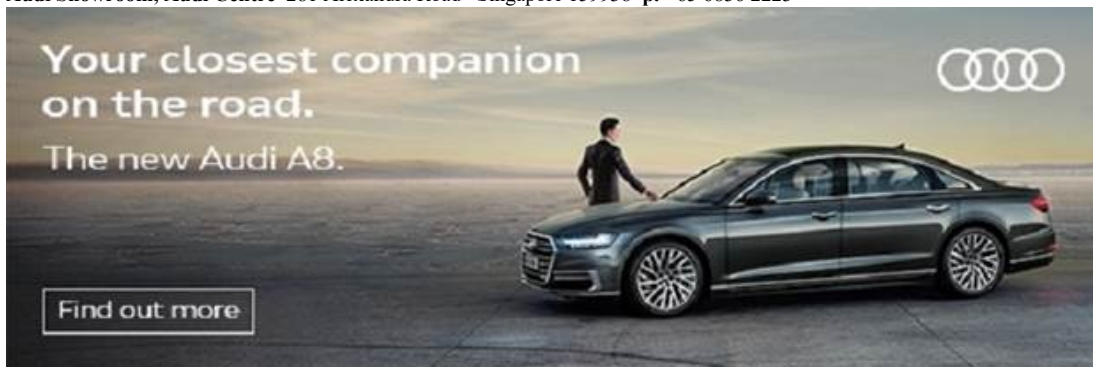
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