

**Hoe Heng Private Limited**

7 Pioneer Place Singapore 627824

Tel: 6898 5566

Fax: 6898 6556

Website: www.hoeheng.com.sg

Biz Reg: 200407109Z

GST Reg: 20-0407109Z

PAGE : 1 of 1

QUOTATION : HHQT21-16811**THINK ONE AUTOMOBILE TRADING P/L**

NO 20 UBI ROAD 4

THINK ONE BUILDING

SINGAPORE 408622

Contact No : +65 9231 3300

Fax : +65 6464 6678

Attn : Ms Gina

Date : 02/07/2021

Validity :

Terms : C.O.D.

Thru' Agent : NA

S/N	Descriptions	Unit Price	Qty	UOM	Amount
	Supply labour & material as following :				
1.	Wooden Body 25 FT c/w 4 Dropsides / <i>RTG</i>	5,500.0000	1	JOB	5,500.00
2.	Aluminium Canopy 24 1/2 FT c/w: - Canopy heigh is not exit than 3.2m / <i>RTG</i> - 5 pcs Roll down canvas - Canvas Green colour	3,200.0000	1	JOB	3,200.00
3.	Logo Writing / <i>RLC</i>	450.0000	1	JOB	450.00

Model : Hino FD9

Vehicle No. :

Chassis No. : Cust Ref.: Multiheight Scaffolding

*Quotation submitted
to Willy Insurance.***SINGAPORE DOLLAR NINE THOUSAND SEVEN HUNDRED NINETY AND CENTS FIFTY ONLY****Sub-Total : S\$ 9,150.00****GST 7% : S\$ 640.50****Grand Total : S\$ 9,790.50**

Remarks :

We trust that our quotation will meet your expectation. Should you require further information or clarification, please do not hesitate to contact us.

Kindly return your written confirmation with valid signatory & company stamp to us via Email: noni@hoeheng.com.sg or Fax: 6898 6556.

Thank you.

[Signature]
Noni Lee
Manager, Customer Relations

Authorised Signatory / Company's Stamp / Date

Notes:

Schedule may be advised upon order confirmation.

E & O.E

FOR INTERNAL USE:

WILLY MOTOR COMPANY

27A, JURONG PORT ROAD, #01-32 S619101

3, PIONEER ROAD NORTH, #01-17 S628457

Tel No. : 62617873/62680977 Fax No. : 62651726

Tax Reg. No. : M8-8003347-6 Buss. Reg. No. : 22514600B

AUSTIN ENERGY (ASIA) PTE LTD
2 TUAS AVENUE 10
SINGAPORE 639126

Attention : ANTHONY

Contact : 63179105 Fax No. : 68720223

Quotation : QO003954

Date Printed : 11/06/2021

Vehicle Num. : YM 9932 L

Make/Model : NISSAN DIESEL (UD)

Mileage(Km) :

P.O/R.O No. :

Ref./Remark :

S/N	Quantity	Particular	Unit Price	Amount S\$
1.	1 UNIT	USED CABIN ASSY	6,000.00	6,000.00
2.		TOWING CHARGE	150.00	150.00
		LABOUR CHARGE TO DISMANTLE AND FIX FRONT CABIN.		1,000.00
		DISMANTLE AND FIX DASHBOARD AND TRANSFER WIRE & CHECK WIRING.		450.00
		SPRAY PAINT FRONT CABIN.		900.00

SingDollars : Nine Thousand Ninety-Five Only



Total S\$: 8,500.00
GST 7% S\$: 595.00
Amount Due S\$: 9,095.00
=====

Terms : 30

Customer's Signature/Co. Stamp

for WILLY MOTOR COMPANY

TAX INVOICE

WM No. 188977

**偉利摩哆公司
WILLY MOTOR COMPANY**

27-A Jurong Port Road #01-32 Singapore 619101
Tel: 6261 7873, 6268 0977 Fax: 6265 1726
Branch: 3 Pioneer Road North #01-17 Singapore 628457
Tel: 6264 1596, 6261 1238
Email: willymco@hotmail.com

Specialise in repairing all Kinds Motor Vehicles, Electrical, Starter, Dynamos, Battery, Panel Beater,
Spray Painting and Cushion, Motor Accessories. We also claim insurance vehicles.

In case of accident just contact us. All are welcome.

修理各種汽車, 電器, 電池, 實達打, 發電機, 噴漆, 古申, 汽車零件及辦理保險, 意外修理等,
諸君光顧, 無任歡迎.

Terms: 30 days

Vehicle No: 4M 9932 L

Type: _____

D/N No: _____

Date: 29.10.2021

M/s Aurora Energy (Asia) Pte Ltd 寶號先生

as per quotation dated 11/6/21

數量 Quantity	貨名 DESCRIPTION	銀額 \$ Amount cts
<u>1 unit</u>	<u>med cabin over.</u>	<u>6000 00</u>
	<u>towing charges.</u>	<u>150 00</u>
	<u>Labour charges to dismantle & fix front caplet. Dismantle & fix dashboard & transfer wires & check wiring.</u>	<u>1000 00</u>
	<u>to spray paint front cabin</u>	<u>450 00</u>
		<u>900 00</u>

Date	<u>08/11/21</u>
Ordered By	
Job No.	<u>Stone</u>
Checked by	<u>Alvin JC</u>
Approved by	
A/C Code	
Date Paid	
Cheque No.	
Remarks	

貨物出門, 概不退换。
All goods sold out are not returnable

Sub Total 8500 00
GST 7% 595 00
Total \$ 9095 00

Digitally signed by
Teng Poh Liang
Date: 2021.11.22
15:56:40 +08'00'

收貨人
Received By: _____

05/11/2021

經手人
Sold By: _____

**Hoe Heng Private Limited**

7 Pioneer Place Singapore 627824

Tel: (65) 6898 5566

Fax: (65) 6898 6556

Website: www.hoeheng.com.sg

RECEIVED
02 NOV 2021

bizSAFE

BYA/CS DEPT:

Biz Reg: 200407109Z

GST Reg: 200407109Z

PAGE : 1 of 1

AUSTIN ENERGY (ASIA) PTE LTD

PP013792
P1031185**TAX INVOICE : HH121-066418**

Date : 22/10/2021

Quotation No. :

Your Purchase Order No. :

Delivery Order No. : HHDO21-09016

Terms : C.O.D.

Contact No. :

Fax :

Attn : Ms Jeesica

S/N	Descriptions	Unit Price	Qty	UOM	Amount
	Supply labour & material as following :				
1.	Wooden Body 25 FT c/w 4 Dropsides	5,500.0000	1	JOB	5,500.00
2.	Aluminium Canopy 24 1/2 FT c/w: - Canopy height is not ext than 3.2m - 5 pcs Roll down canvas - Canvas Green colour	3,200.0000	1	JOB	3,200.00
3.	Towing Services	140.0000	1	JOB	140.00
4.	Logo Writing	450.0000	1	JOB	450.00

S21-10/2432

New canopy & wooden body
for AE 24FT lorry Ym9932L
accident claim from insurance29/11
to be claim
from insurance

Model : UD

Vehicle No. : YM9932L

Chassis No. :

Enduser :

SINGAPORE DOLLAR NINE THOUSAND NINE HUNDRED FORTY AND CENTS
THIRTY ONLY

Remarks :

Notes:

- Please verify the details and notify us of any discrepancies within 7 days. Unless otherwise notified, this invoice is deemed correct.
- Cheques should be crossed and made payable to "Hoe Heng Pte Ltd".
- Interest at the rate of 1.5% may be imposed on overdue accounts.

Company Bank Details

Beneficiary Name : Hoe Heng Pte Ltd

Account No. : 581168044001

Bank Name : Oversea-Chinese Banking Corporation Limited (OCBC)

Pay Now Account : 200407109Z

Sub-Total : S\$ 9,290.00 /

GST 7% : S\$ 650.30 /

Total : S\$ 9,940.30

Less Deposit : S\$ 0.00

Balance : S\$ 9,940.30 /

HOE HENG PRIVATE LIMITED

FOR INTERNAL USE:

E & Q.E

Jessica Cheah

From: Margaret Ong <margaret_claims@willy.com.sg>
Sent: Wednesday, 4 August 2021 3:32 pm
To: Thahirul Hasan
Cc: yeohyeehan_claims@willy.com.sg; Theresa Tan; 'Susan Wee'; Jessica Cheah; Dean Tan; Chang Yeh Hong; Teng Poh Liang; 'Wati'; Chia Meng Ru
Subject: RE: FW: QUOTATION FOR AE DAMAGED VEHICLE YM9932L

Hi Hasan

Thank you for your update.

Should you encounter any issues, do let us know.

Regards
Margaret Ong



Willy Insurance Brokers Pte Ltd
20 Maxwell Road #07-11 Maxwell House Singapore 069113
Tel: 6226 2220 (Extn 19)
Fax: 6226 0100

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From: Thahirul Hasan <thahirul_hasan@nordicgrouplimited.com>
Sent: Wednesday, 4 August 2021 3:20 pm
To: Margaret Ong <margaret_claims@willy.com.sg>
Cc: yeohyeehan_claims@willy.com.sg; Theresa Tan <theresatan@nordicgrouplimited.com>; 'Susan Wee' <susan@willy.com.sg>; Jessica Cheah <jessica@nordicgrouplimited.com>; Dean Tan <dean_tan@nordicgrouplimited.com>; Chang Yeh Hong <cyehhong@nordicgrouplimited.com>; Teng Poh Liang <plteng@ae.com.sg>; 'Wati' <wati@willy.com.sg>; Chia Meng Ru <mengru@nordicgrouplimited.com>
Subject: RE: FW: QUOTATION FOR AE DAMAGED VEHICLE YM9932L

Hi Margaret ,

I have already spoken to Denise.

We will contact them to assess the damage once the vehicle is at Willy Workshop.

Regards,

THAHIRUL HASAN
Group HR Manager

mobile +65 8862 4007
main +65 6880 3001
fax +65 6848 4411



NORDIC
Group Limited

2 Tuas Avenue 10, Singapore 639126
Building Momentum, Capturing Opportunities

Subsidiary companies:



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From: Margaret Ong <margaret_claims@willy.com.sg>

Sent: Wednesday, 4 August 2021 9:55 am

To: Thahirul Hasan <thahirul_hasan@nordicgrouplimited.com>

Cc: yeohyeehan_claims@willy.com.sg; Theresa Tan <theresatan@nordicgrouplimited.com>; 'Susan Wee' <susan@willy.com.sg>; Jessica Cheah <jessica@nordicgrouplimited.com>; Dean Tan <dean_tan@nordicgrouplimited.com>; Chang Yeh Hong <cyehhong@nordicgrouplimited.com>; Teng Poh Liang <plteng@ae.com.sg>; 'Wati' <wati@willy.com.sg>; Chia Meng Ru <mengru@nordicgrouplimited.com>

Subject: RE: FW: QUOTATION FOR AE DAMAGED VEHICLE YM9932L

Hi Hasan

Denise of LKK will be contacting you soon.

*Thank you & Best Regards
Margaret Ong*



Willy Insurance Brokers Pte Ltd
20 Maxwell Road #07-11 Maxwell House Singapore 069113
Tel: 6226 2220 (Extn 19)
Fax: 6226 0100

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From: Margaret Ong <margaret_claims@willy.com.sg>

Sent: Tuesday, 3 August 2021 1:53 pm

To: 'Thahirul Hasan' <thahirul_hasan@nordicgrouplimited.com>

Cc: 'yeohyeehan_claims@willy.com.sg' <yeohyeehan_claims@willy.com.sg>; 'Theresa Tan' <theresatan@nordicgrouplimited.com>; 'Susan Wee' <susan@willy.com.sg>; 'Jessica Cheah' <jessica@nordicgrouplimited.com>; 'Dean Tan' <dean_tan@nordicgrouplimited.com>; 'Chang Yeh Hong' <cyehhong@nordicgrouplimited.com>; 'Teng Poh Liang' <plteng@ae.com.sg>; 'Wati' <wati@willy.com.sg>; 'Chia Meng Ru' <mengru@nordicgrouplimited.com>

Subject: RE: FW: QUOTATION FOR AE DAMAGED VEHICLE YM9932L

Importance: High

Dear Hasan

Insurer's revised final offer for cash-in-lieu as follows :

Market Value		\$	26,000.00
Salvage Value	(less)	\$	10,212.00
Own Damage Excess	(less)	\$	800.00
Net loss offer (Cash-in-lieu)		\$	14,988.00

Willy motor - \$9095.00
Hoe Heng - \$8500

Before GST
14007.47

\$18,885.50
- \$14,988.00
Diff = \$3,897.50
364253
17650

Denise Tay (LKKAUTO)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Friday, 22 October 2021 10:57 AM
To: Margaret Ong; 'Denise Tay (LKKAUTO)'
Cc: 'Yee Han'; Claims Dept of CTI; Cecilia Lee Peng Geok
Subject: RE: Accident involving YM9932L on 8/3/2021 along 960 Woodlands road. Claim ref : SNM21D201529/C01

Hi Margaret

Sorry for the delay in reply due to miscommunication.

As spoken, we agree to your suggestion on the payment arrangement.

Please let us have the receipt showing payment was made to workshop by insured.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Margaret Ong <margaret_claims@willy.com.sg>
Sent: Thursday, October 21, 2021 9:07 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; 'Denise Tay (LKKAUTO)' <denisetay@lkkauto.com>
Cc: 'Yee Han' <yeohyeehan_claims@willy.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Subject: RE: Accident involving YM9932L on 8/3/2021 along 960 Woodlands road. Claim ref : SNM21D201529/C01
Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Pauline

The workshop requested our insured to pay them directly before releasing the vehicle to them. Please advise urgently as insured needs the vehicle badly.

*Thank you & Best Regards
Margaret Ong*



Willy Insurance Brokers Pte Ltd
20 Maxwell Road #07-11 Maxwell House Singapore 069113
Tel: 6226 2220 (Extn 19)
Fax: 6226 0100

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From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 3 August 2021 11:15 am
To: Margaret Ong <margaret_claims@willy.com.sg>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Cc: 'Yee Han' <yeohyeehan_claims@willy.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Subject: RE: Accident involving YM9932L on 8/3/2021 along 960 Woodlands road. Claim ref : SNM21D201529/C01

Hi Margaret,

Our revised final offer for cash-in-lieu for your client as follows :

market value		\$ 26,000.00
Salvage value	(less)	\$ 10,212.00
Own damage excess	(less)	\$ 800.00
net loss offer (Cash-in-lieu)		\$ 14,988.00

The below condition applies :

1. Repair cannot exceed net loss offer of \$14,988.00 (inclusive of gst)
2. Our surveyor will need to view the repair before, after the repair and what they deem necessary.
3. To note that warranty to be covered by the workshop.
4. Payment will be directly to insured selected workshop.
5. Premium and NCD will still be affected as there is payout from policy.

Please inform workshop to send the bill to China Taiping not exceeding \$14,988.00 (with gst).

Our surveyor is **LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 .

We have informed LKK consultant, and they will follow up with the insured selected workshop.

Please inform your customer to let us know the workshop selected.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

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3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Margaret Ong <margaret_claims@willy.com.sg>
Sent: Tuesday, August 3, 2021 11:03 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: 'Yee Han' <yeohyeehan_claims@willy.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Subject: RE: Accident involving YM9932L on 8/3/2021 along 960 Woodlands road. Claim ref : SNM21D201529/C01
Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Pauline

We spoke earlier.

Perhaps you can get LKK to review the quotation for the canopy and let us have your best offer. Hope you can increase another \$6K to close this case.

We look forward to receiving your favourable reply.

Thank you & Best Regards
Margaret Ong



Willy Insurance Brokers Pte Ltd
20 Maxwell Road #07-11 Maxwell House Singapore 069113
Tel: 6226 2220 (Extn 19)

The below condition applies :

1. Repair cannot exceed net loss offer of \$14,988.00 (inclusive of GST)
2. LKK will need to view the repair before, after the repair and what they deem necessary.
3. To note that warranty to be covered by the workshop.
4. Payment will be directly to insured selected workshop.
5. Premium and NCD will still be affected as there is payout from policy.

Please inform workshops to send the bill to China Taiping not exceeding \$14,988.00 (with GST).

China Taiping's surveyor is LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 .

China Taiping has informed LKK consultant and they will follow up with the insured selected workshop.

Kindly advise us once you have confirmed the date so that LKK can do the survey before workshop starts to repair.

Thank you & Best Regards
Margaret Ong



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20 Maxwell Road #07-11 Maxwell House Singapore 069113
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From: Margaret Ong <margaret_claims@willy.com.sg>

Sent: Thursday, 29 July 2021 3:24 pm

To: 'Chia Meng Ru' <mengru@nordicgrouplimited.com>; 'Thahirul Hasan' <thahirul_hasan@nordicgrouplimited.com>

Cc: 'yeohyeehan_claims@willy.com.sg' <yeohyeehan_claims@willy.com.sg>; 'Theresa Tan' <theresatan@nordicgrouplimited.com>; 'Susan Wee' <susan@willy.com.sg>; 'Jessica Cheah' <jessica@nordicgrouplimited.com>; 'Dean Tan' <dean_tan@nordicgrouplimited.com>; 'Chang Yeh Hong' <cyehhong@nordicgrouplimited.com>; 'Teng Poh Liang' <plteng@ae.com.sg>; 'Wati' <wati@willy.com.sg>

Subject: RE: FW: QUOTATION FOR AE DAMAGED VEHICLE YM9932L

Importance: High

Hi Meng Ru

We are still discussing with insurer on the quotation for the canopy. It is better to get insurer's approval on the canopy's repair cost before repair starts for cabin at Willy Motor.

Please be advised as follows;

1. Insurer's surveyor, LKK Auto Consultants Pte Ltd will need to view the vehicle before repair starts, after the repair and what they deem necessary.
2. Warranty to be covered by the workshop.
3. Payment will be directly to insured selected workshop.

We will update you soon.

Thank you & Best Regards
Margaret Ong



Willy Insurance Brokers Pte Ltd
20 Maxwell Road #07-11 Maxwell House Singapore 069113
Tel: 6226 2220 (Extn 19)
Fax: 6226 0100

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From: Chia Meng Ru <mengru@nordicgrouplimited.com>
Sent: Wednesday, 28 July 2021 11:23 pm
To: Margaret Ong <margaret_claims@willy.com.sg>; Thahirul Hasan <thahirul_hasan@nordicgrouplimited.com>
Cc: yeohyeehan_claims@willy.com.sg; Theresa Tan <theresatan@nordicgrouplimited.com>; 'Susan Wee' <susan@willy.com.sg>; Jessica Cheah <jessica@nordicgrouplimited.com>; Dean Tan <dean_tan@nordicgrouplimited.com>; Chang Yeh Hong <cyehhong@nordicgrouplimited.com>; Teng Poh Liang <plteng@ae.com.sg>
Subject: RE: FW: QUOTATION FOR AE DAMAGED VECHILE YM9932L

Margaret,

Thank you for getting another officer to look into this. Can we proceed to repair the cabin first while waiting for confirming for canopy? It's 2 different items.

Regards,

CHIA Meng Ru 蔡梦如
Chief Financial Officer

mobile +65 9438 3828
main +65 6848 4400
fax +65 6848 4411



NORDIC
Group Limited

2 Tuas Avenue 10, Singapore 639126

Building Momentum, Capturing Opportunities

Subsidiary companies:



MULTI-TECH

AUSTIN ENERGY



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From: Margaret Ong <margaret_claims@willy.com.sg>
Sent: Wednesday, 28 July 2021 5:15 PM
To: Chia Meng Ru <mengru@nordicgrouplimited.com>; Thahirul Hasan <thahirul_hasan@nordicgrouplimited.com>
Cc: yeohyeehan_claims@willy.com.sg; Theresa Tan <theresatan@nordicgrouplimited.com>; 'Susan Wee' <susan@willy.com.sg>; Jessica Cheah <jessica@nordicgrouplimited.com>; Dean Tan <dean_tan@nordicgrouplimited.com>; Chang Yeh Hong <cyehhong@nordicgrouplimited.com>; Teng Poh Liang <plteng@ae.com.sg>
Subject: RE: FW: QUOTATION FOR AE DAMAGED VECHILE YM9932L

Hi Meng Ru

VENDOR REGISTRATION FORM_I

NAME OF ENTITY:

- | | | |
|--|--|--|
| <input checked="" type="checkbox"/> Austin Energy (Asia) Pte Ltd ✓ | <input type="checkbox"/> Austin Energy Offshore P/L | <input type="checkbox"/> Avitools (Suzhou) Co. Ltd |
| <input type="checkbox"/> Ensure Engineering Pte Ltd | <input type="checkbox"/> Envipure Pte Ltd | <input type="checkbox"/> EnviPure Sdn Bhd |
| <input type="checkbox"/> Multiheight Marine Pte Ltd | <input type="checkbox"/> Multiheight Scaffolding Pte Ltd | <input type="checkbox"/> Nordic Flow Control Pte Ltd |
| <input type="checkbox"/> Nordic Flow Control (Suzhou) Pte Ltd | <input type="checkbox"/> Nordic Group Limited | |

- ☒ New Vendor
 ☐ Change of Address
 ☐ Change Company Name
☐ Change to Inactive Status
 ☐ Reactivate of Vendor

(A) Vendor Information

Vendor Name

HOE HENG PRIVATE LIMITED ✓

Company Address

7 PIONEER PLACE, SINGAPORE 627824. ✓

Telephone Number

Fax Number

+65 6898 5566 ✓

+65 6898 6556 ✓

Email Address

Contact Person

noni@hoeheng.com.sg ✓

MS. NONI / 9325 5566 ✓

Payment Terms (If any)

Others (Specify in details)

C.O.D. ✓

With 7% GST

(B) Business/Specializations

Product and services offering
FIXED ASSET – MOTOR VEHICLE (NEW CANOPY) ✓

(C) Quality Management

Type of Accreditation

Vendor Authorized Signatory

Sign

Name

Designation Admin Executive

Date

For NGL Company Use only

Review by

Approver by

Date

Remarks

FW: Accident involving YM9932L on 8/3/2021 along 960 Woodlands road. Claim ref : SNM21D201529/C01

Pauline Tham <pauline.tham@sg.cntaiping.com>

Thu 10/2/2022 3:57 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

 4 attachments (985 KB)

WILLY -188977.pdf; HOE HENG - HHI21-006418.pdf; Here are details of a transaction (ref no. PPY013792) involving your account; RE: Accident involving YM9932L on 8/3/2021 along 960 Woodlands road. Claim ref : SNM21D201529/C01;

Hi Denise

Noted that the repair exceeded our offer of \$14988.00 (email to agent dated 3/8/2021)

Willy Motor = 8500 (before gst)

Hoe Heng = 9290 (before gst)

Is the repair cost quoted correct?

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Margaret Ong <margaret_claims@willy.com.sg>

Sent: Thursday, February 10, 2022 3:28 PM

Subject: FW: NET LOSS OFFER : Accident involving YM9932L on 8/3/2021 along 960 Woodlands road. Claim ref : SNM21D201529/C01

Importance: High

FYI

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From: Pauline Tham

Sent: Thursday, June 10, 2021 11:30 AM

To: Thahirul Hasan <thahirul_hasan@nordicgrouplimited.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: NET LOSS OFFER : Accident involving YM9932L on 8/3/2021 along 960 Woodlands road. Claim ref : SNM21D201529/C01

Importance: High

Dear Mr Hasan

As spoken in our last conversation, the market value offer expired on 2 June 2021.

As the dateline to reply to our market value offer had exceeded, we will not be able to take over the vehicle.

Please handle the disposal of vehicle on your own.

We would however proposed to offer net loss for your vehicle.

market value		\$ 23,000.00
Salvage value	(less)	\$ 10,212.00
Own damage excess	(less)	\$ 800.00
net loss offer (Cash-in-lieu)		\$ 11,988.00

Please contact us asap.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

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From: Pauline Tham
Sent: Friday, May 28, 2021 3:39 PM
To: Thahirul Hasan <thahirul_hasan@nordicgrouplimited.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Accident involving YM9932L on 8/3/2021 along 960 Woodlands road. Claim ref : SNM21D201529/C01

Dear Mr Hasan

Workshop replied as follows :

"Since vehicle was badly damaged therefore was very difficult to provide repair cost."

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