

Asher Sng (LKKAUTO)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Thursday, 6 May 2021 11:57 AM
To: Su Li (LKK Auto); Asher Sng (LKKAUTO)
Cc: Admin A; Wang Shu Fang
Subject: RE: SURVEY ASSESSMENT - D21001327MFBP/1
Attachments: TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf; TP GIA REPORT.pdf

Dear Su Li,

We refer to your email below.

Kindly submit your survey report and invoice to us.

Please inform third party to submit LOD to us for settlement.

Thank you

Best Regards

Rachel Wu
Motor Claim Dept

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, May 6, 2021 9:56 AM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Wang Shu Fang <wangshufang@msfirstcapital.com.sg>
Subject: Re: SURVEY ASSESSMENT - D21001327MFBP/1

YOUR REF: D21001327MFBP

LKK REF: CC4/FCI21005355/Ues3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SGY 2303Z at M/s T K LEE AUTOMOTIVE PTE LTD on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Monday, May 3, 2021 9:32 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Wang Shu Fang <wangshufang@msfirstcapital.com.sg>

Subject: RE: SURVEY ASSESSMENT - D21001327MFBP/1

Dear LKK,

Attached OI GIA report as per request.

Thank you

Best Regards

Rachel Wu
Motor Claim Dept

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, April 30, 2021 6:02 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SURVEY ASSESSMENT - D21001327MFBP/1

YOUR REF: D21001327MFBP

LKK REF: CC4/FCI21005355/es3

Dear Sir / Madam,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, April 30, 2021 3:21 PM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: RACHELWU@MSFIRSTCAPITAL.COM.SG <RACHELWU@MSFIRSTCAPITAL.COM.SG>
Subject: RE: SURVEY ASSESSMENT - D21001327MFBP/1

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Friday, 30 April, 2021 3:01 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; RACHELWU@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D21001327MFBP/1

Dear Sir/Mdm,

We refer to the above reference.
Please find attached the necessary documents for survey.
Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.