

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2104-134

Your Ref : SLE3877Z

Date : 05.May 2021

LONPAC INSURANCE BERHAD

Dear Sir/Madam,

ACCIDENT INVOLVING SHC5186D AND SLE3877Z ON 27/04/21 09:15 AM ALONG EAST COAST PARKWAY

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	4,308.41
2.	Loss of Rental for <u>8</u> days @ \$ <u>81.13</u> per day	\$	649.04
3.	Loss of Income for <u>8</u> days @ \$ <u>50</u> per day	\$	400.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	5,364.94

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5186D and SLE3877Z along EAST COAST PARKWAY on 27/04/21 09:15 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 5 (day) of May 2021

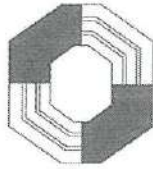
Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



2104 - 134

LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VP05/024500
DATE : 09 July 2021

DISCHARGE VOUCHER

I/We, TRANS-CAB SERVICES PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of SLE3877Z the sum of Singapore Dollar Five Thousand Two Hundred Only (\$5,200.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHC5186D and SLE3877Z on 27/04/2021 along EAST COAST PARKWAY.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ CHAN AH THIAM AND/OR CHONG LIFENG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "TRANS-CAB AUTO SERVICES PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Y.



.....
Signature of vehicle owner/Date

NG WA YIN 09 JUL 2021

.....
Name of vehicle owner /Date

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: LONPAC INSURANCE BERHAD THE CONCOURSE #17-04/07 300 BEACH ROAD 199555 Singapore ATTENTION:	INVOICE NO. : INV2105-008 DATE : 4. May 2021 REFERENCE NO : AAD2104-134 TERMS : DUE DATE : 4. May 2021 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5186D; DOA 27.04.21(PART-BY-PART-21)	1	4,308.41	4,308.41

Total SGD Excl. GST : 4,026.55

7% GST : 281.86

**** FOUR THOUSAND THREE HUNDRED EIGHT AND FORTY ONE SGD ONLY

Total SGD Incl. GST : 4,308.41

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

05 May, 2021

To Whom It May Concern

Dear Sir / Madam,

Accident on 27/04/21 09:15 AM at EAST COAST PARKWAY

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5186D. The taxi was hired to TAN WEI CHYE a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$81.13 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

27-04-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2104-134	Accident Date 27-04-2021
4/27/2021 09:15	5/4/2021 14:00	SHC5186D

Yours Faithfully,

Trans-Cab Services Pte Ltd**Jasmine Tan****General Manager**



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 28 Apr 2021 / 08:40:30

Receipt Date/Time : 28 Apr 2021 / 08:40:30

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210428-000389

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLR2527Y				
As at 24 Apr 2021/22:40:00				
Insurance Co: EQ INSURANCE COMPANY LTD				
1	Insurance Enquiry - SLR2527Y Enquiry Fee 20210428083906784063	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SLE3877Z				
As at 27 Apr 2021/09:15:00				
Insurance Co: LONPAC INSURANCE BHD				
2	Insurance Enquiry - SLE3877Z Enquiry Fee 20210428083906919543	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - GBJ6211S				
As at 27 Apr 2021/13:15:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
3	Insurance Enquiry - GBJ6211S Enquiry Fee 20210428083907036676	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SLA6127G				
As at 26 Apr 2021/17:50:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
4	Insurance Enquiry - SLA6127G Enquiry Fee 20210428083907119793	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	28.00	1.96	29.96
	Rounding Difference			0.01
	Total Amount Payable			29.95
Paid By				
	554827XXXXX5467	eNETS Credit Card		29.95
	Total			29.95
	Cash Change			0.00
	Tendered Amount			29.95
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 9 July 2021 9:18 AM
To: KENNY LIM CHING GHEE
Cc: Admin A; MT_Claim_SG
Subject: RE: [SEEK MANDATE]- SHC5186D Our Ref: 20/21/21/VP05/024500 LKK REF : CC4/LPC21005335/ps3 [External General]

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that we have settled at a global sum of \$5,200.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Friday, 25 June 2021 11:34 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [SEEK MANDATE]- SHC5186D Our Ref: 20/21/21/VP05/024500 LKK REF : CC4/LPC21005335/ps3 [External General]

Lonpac External - Confidential

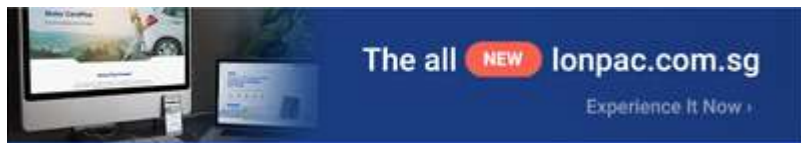
Dear Hsiao Tong

Please proceed to settle as per your recommendations at \$5,233.81.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 23 June 2021 5:18 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED][SEEK MANDATE]-
SHC5186D Our Ref: 20/21/21/VP05/024500 LKK REF : CC4/LPC21005335/ps3 [External General]

Your ref: **20/21/21/VP05/024500**

Our ref : CC4/LPC21005335/Kps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLE3877Z(LONPAC) AND SHC5186D ON 27/04/2021

We refer to the above matter.

We have highlighted to your good office on 03/05/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "TRANS-CAB AUTO SERVICES PTE LTD" at **\$5,233.81(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 12,770.04	\$ 4,308.41
2. Loss of Rental (8days x \$81.13)	\$ 649.04	\$ 567.91 (7days x \$81.13)
3. Loss of Income (8days x \$50.00)	\$ 400.00	\$ 350.00 (7days x \$50.00)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 13,826.57	<u>\$ 5,233.81</u>

Surveyor recommended 4days for repair + 1PRS +1Sunday + 1PH = 7days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, 3 May 2021 11:15 AM
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: Arrange for survey - SHC5186D Our Ref: 20/21/21/VP05/024500 LKK REF : CC4/LPC21005335/ps3
[External General]

Dear Kenny,

We refer to the above matter.

We have inspected third party vehicle SHC 5186D at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Friday, April 30, 2021 5:37 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Arrange for survey - SHC5186D Our Ref: 20/21/21/VP05/024500 LKK REF : CC4/LPC21005335/ps3 [External General]

Lonpac External - General

Dear Su Li

Please see attachment for a copy of Insd's GIA report.

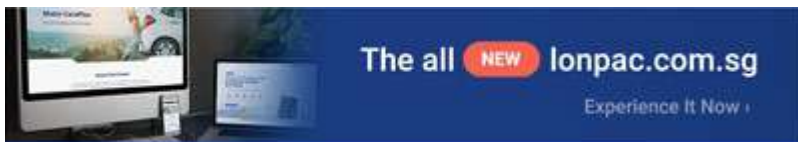
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 30 April 2021 4:03 pm

To: ONG LI LI <long@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: Arrange for survey - SHC5186D Our Ref: 20/21/21/VP05/024500 [External General] LKK REF : CC4/LPC21005335/ps3

Dear Li Li,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto)
Sent: Friday, April 30, 2021 8:54 AM
To: 'ONG LI LI'; Admin A ; 'MT_Claim_SG' ; assignments
Subject: RE: Arrange for survey - SHC5186D Our Ref: 20/21/21/VP05/024500 [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI
Sent: Thursday, 29 April, 2021 6:24 PM
To: 'Zhe Wei Kek' ; MT_Claim_SG ; assignments@lkkauto.com; 'Summer (LKK Auto)'

Cc: Claims

Subject: RE: Arrange for survey - SHC5186D Our Ref: 20/21/21/VP05/024500 [External General]

Lonpac External - General

Without Prejudice
Save as to Costs

Dear Wei Kek

Please email to mt_claim@lonpac.com for all matters relating to motor claims.

Dear Nivitha/Summer

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Zhe Wei Kek [<mailto:zhewei.kek@transcab.com.sg>]

Sent: Thursday, 29 April 2021 1:41 PM

To: ONG LI LI <long@lonpac.com>

Cc: Claims <claims@transcab.com.sg>

Subject: RE: Arrange for survey - SHC5186D

Hi all,

Kindly arrange for survey on an urgent basis.

Thank you.

Best Regards,
Kek Zhewei
Claims Officer

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330
Website: www.transcab.com.sg



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deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet

From: Zhe Wei Kek
Sent: Wednesday, April 28, 2021 9:25 AM
To: llong@lonpac.com
Cc: Claims <claims@transcab.com.sg>
Subject: RE: Arrange for survey - SHC5186D

Dear all,

Please arrange for survey as below :

SLE3877Z – 27/04/2021 AT 0915Hrs - SHC5186D

Lunch time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate."

Best Regards,
Kek Zhewei
Claims Officer

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330
Website: www.transcab.com.sg



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