

[SEEK MANDATE]- SHC5186D Our Ref: 20/21/21/VP05/024500 LKK REF : CC4/LPC21005335/ps3 [External General]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 23/6/2021 5:18 PM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

 2 attachments (3 MB)

LKK Survey Report & Photos.pdf; TP LOD & Docs.pdf;

Your ref: **20/21/21/VP05/024500**

Our ref : CC4/LPC21005335/Kps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLE3877Z(LONPAC) AND SHC5186D ON 27/04/2021

We refer to the above matter.

We have highlighted to your good office on 03/05/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "TRANS-CAB AUTO SERVICES PTE LTD" at **\$5,233.81(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 12,770.04	\$ 4,308.41
2. Loss of Rental (8days x \$81.13)	\$ 649.04	\$ 567.91 (7days x \$81.13)
3. Loss of Income (8days x \$50.00)	\$ 400.00	\$ 350.00 (7days x \$50.00)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 13,826.57	<u>\$ 5,233.81</u>

Surveyor recommended 4days for repair + 1PRS +1Sunday + 1PH = 7days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, 3 May 2021 11:15 AM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: Arrange for survey - SHC5186D Our Ref: 20/21/21/VP05/024500 LKK REF : CC4/LPC21005335/ps3
[External General]

Dear Kenny,

We refer to the above matter.

We have inspected third party vehicle SHC 5186D at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Friday, April 30, 2021 5:37 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Arrange for survey - SHC5186D Our Ref: 20/21/21/VP05/024500 LKK REF : CC4/LPC21005335/ps3
[External General]

Lonpac External - General

Dear Su Li

Please see attachment for a copy of Insd's GIA report.

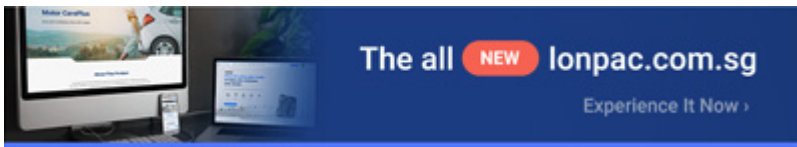
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 30 April 2021 4:03 pm
To: ONG LI LI <llong@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: Arrange for survey - SHC5186D Our Ref: 20/21/21/VP05/024500 [External General] LKK REF : CC4/LPC21005335/ps3

Dear Li Li,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

**Thank you.
Best Regards,
Su Li | Admin Support
LKK Auto Consultants Pte Ltd**

From: Admin-D (LKKAUTO)
Sent: Friday, April 30, 2021 8:54 AM
To: 'ONG LI LI' ; Admin A ; 'MT_Claim_SG' ; assignments
Subject: RE: Arrange for survey - SHC5186D Our Ref: 20/21/21/VP05/024500 [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI

Sent: Thursday, 29 April, 2021 6:24 PM

To: 'Zhe Wei Kek' ; MT_Claim_SG ; assignments@lkkauto.com; 'Summer (LKK Auto)'

Cc: Claims

Subject: RE: Arrange for survey - SHC5186D Our Ref: 20/21/21/VP05/024500 [External General]

Lonpac External - General

Without Prejudice
Save as to Costs

Dear Wei Kek

Please email to mt_claim@lonpac.com for all matters relating to motor claims.

Dear Nivitha/Summer

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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From: Zhe Wei Kek [<mailto:zhewei.kek@transcab.com.sg>]

Sent: Thursday, 29 April 2021 1:41 PM

To: ONG LI LI <long@lonpac.com>

Cc: Claims <claims@transcab.com.sg>

Subject: RE: Arrange for survey - SHC5186D

Hi all,

Kindly arrange for survey on an urgent basis.

Thank you.

Best Regards,
Kek Zhewei
Claims Officer

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330

Website: www.transcab.com.sg

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From: Zhe Wei Kek**Sent:** Wednesday, April 28, 2021 9:25 AM**To:** llong@lonpac.com**Cc:** Claims <claims@transcab.com.sg>**Subject:** RE: Arrange for survey - SHC5186D

Dear all,

Please arrange for survey as below :

SLE3877Z – 27/04/2021 AT 0915Hrs - SHC5186D

Lunch time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate."

*Best Regards,**Kek Zhewei*

Claims Officer

TRANS-CAB SERVICES PTE LTD

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Website: www.transcab.com.sg

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