Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)

Sent: Thursday, 7 October 2021 9:32 AM

To: Admin-D (LKKAuto); 'Teo, Grace'; assignments; SUR; 'Hwang, Shiang Yi'

Subject: RE: LKK \ CMTD2101369/SYH - PRS | SOMPO INSURED: SMQ4787T OUR REF:

SJR1628U D.O.A: 29.04.2021

Attachments: LKKPhotosIn6_compressed.pdf; SJR 1628U LTA.pdf; SJR 1628U PRELI REVISED.pdf;

SJR1628U ESTIMATE.pdf

Dear Shiang Yi,

Enclosed preliminary revised of vehicle SJR 1628U

Date of survey: 30/4/21

Number of days (estimated): 5 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 3 May 2021 3:03 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg> **Subject:** RE: LKK \ CMTD2101369/SYH - PRS | SOMPO INSURED: SMQ4787T OUR REF: SJR1628U D.O.A: 29.04.2021

Dear Shiang Yi,

Please be informed that we have inspected the vehicle SJR 1628U on 30/4/21.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 30 April 2021 2:21 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>;

'Hwang, Shiang Yi' < shiang Yi' < a href="mailto:shiangyi.hwangw

Subject: RE: LKK \ CMTD2101369/SYH - PRS | SOMPO INSURED: SMQ4787T OUR REF: SJR1628U D.O.A: 29.04.2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Friday, 30 April, 2021 2:16 PM

To: Hua Meng < huameng@live.com.sg; 'admin-d@lkkauto.com' < admin-d@lkkauto.com; 'assignments@lkkauto.com'

<assignments@lkkauto.com>; 'SUR' <<u>sur@lkkauto.com</u>>; Hwang, Shiang Yi <<u>shiangyi.hwang@sompo.com.sg</u>> **Subject:** LKK \ CMTD2101369/SYH - PRS | SOMPO INSURED: SMQ4787T OUR REF: SJR1628U D.O.A: 29.04.2021

Without Prejudice

Our Reference: CMTD2101369/SYH

Your Reference: SJR1628U

Hi Jing Yee,

We refer to your email reply of today and will appoint LKK Auto to conduct the survey.

Hi LKK Auto,

Please arrange Mr. Kenneth or Mr. Marcus to survey SJR1628U on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Shiang Yi.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Hua Meng < huameng@live.com.sg > Sent: Friday, April 30, 2021 2:07 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Subject: Re: PRI \ CMTD2101369/SYH(nr) - PRS | SOMPO INSURED: SMQ4787T OUR REF: SJR1628U D.O.A: 29.04.2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace

We proposed to choose LKK Auto Consultants to conduct the pre-repair survey. Kindly assign.

Thank You.

Regards, Jing Yee Hua Meng Spray Painting Workshop 1 Kaki Bukit Avenue 6 Blk C #01-34/#01-61

Singapore 417883

Tel: 6746 5519 Fax: 6743 4896

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Friday, April 30, 2021 1:01 PM

To: Hua Meng < huameng@live.com.sg >; Hwang, Shiang Yi < shiangyi.hwang@sompo.com.sg >

Subject: PRI \ CMTD2101369/SYH(nr) - PRS | SOMPO INSURED: SMQ4787T OUR REF: SJR1628U D.O.A: 29.04.2021

Our Reference: CMTD2101369/SYH

Your Reference: SJR1628U

Date: 30/04/2021 Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S HUA MENG SPRAY PAINTING WORKSHOP

Dear Jing Yee,

ACCIDENT INVOLVING SMQ4787T & SJR1628U ON 29.04.2021

We refer to your Notice of Accident dated 30/04/2021.

Please be informed that Ms. Hwang Shiang Yi is the handler of this case who can be contacted at 63295 205/shiangyi.hwang@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

		Selection (Indicate as
Motor Surveyor	Surveyor	tick)
LKK Auto Consultants	Kenneth Kong Seng Cheong	
	Marcus Chua Kang Seng	
Priority Services	Jimmy Lee	
	Lawrence Ng	
	Jeffery Ong	
Raleigh Services	Andrew Ow Yong	
RT Appraisal Pte Ltd	Ricky Teng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Hua Meng < huameng@live.com.sg> Sent: Friday, April 30, 2021 11:17 AM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Subject: PRS | SOMPO INSURED: SMQ4787T OUR REF: SJR1628U D.O.A: 29.04.2021

Importance: High

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs

Kindly refer to the attachment for your necessary action and revert the surveyor name list to us urgently.

Thank You.

Regards, Jing Yee Hua Meng Spray Painting Workshop 1 Kaki Bukit Avenue 6 Blk C #01-34/#01-61 Singapore 417883

Tel: 6746 5519 Fax: 6743 4896



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