

THE NEIGHBOUR CONTRACT

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 06-10-2021

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIMS DEPT.

78 SHENTON WAY

#09-16 A16 BUILDING

SINGAPORE 079120

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES GRE 9659 R AND SLB 8514 D
ALONG BLK 497 J TAMPINES ST. 65 SERVICE ROAD ON 13-05-2020

I / We, the owner of Vehicle No. GRE 9659 R which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- | | | | |
|--------|--|---|-------------------------|
| 1. | Costs of repair | - | <u>\$3156.50</u> |
| 2. | Loss-of-Use/Rental fees ^{10 days (PR)} | - | <u>\$1200.00</u> |
| 3. | Police / GIA report / LTA fees ^(SMP PH) | - | <u>2.00</u> |
| 4. | Surveyor report fees | - | |
| 5. | Others | - | |
| Total: | | | <u><u>\$4358.50</u></u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,

THE NEIGHBOUR CONTRACT
BLK 311A AND 311B INDUSTRIAL ESTATE
SINGAPORE 750033

LETTER OF AUTHORITY

ACCIDENT INVOLVING GBE 9659 R AND SLB 8514 D
ALONG BLK 497J Tampines ST-65 SERVICE ROAD
ON 13-05-2020

BY THE LETTER OF AUTHORITY, I / We, TITE NEIGHBOUR CONTRACT
NRIC NO. 53192332 X The owner of Vehicle No. GBE 9659 R


Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 14 (day) 05 (month) 2020 (year)


Acknowledged by Owner
(company stamp if applicable)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, ALAN'S UNITED AUTO PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,050.00 (Global Sum) for vehicle no. GBE 9659R that was damaged pursuant to the accident which occurred on 13/05/2020 (date) along BLK 497J TAMPINES STREET 45 SERVICE ROAD involving vehicle no/s SLB 8514D.

This is pursuant to the inspection conducted on 30/04/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner THE NEIGHBOUR CONTRACT (“the third party claimant”) of vehicle no. GBE 9659R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to GBE 9659R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 1st (day) of DEC (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SLB8514D
Accident Date : 13-May-2020
Our Ref : 020049 (AIG) / CHAN

No. : 16184

Date : 06-Oct-2021

PAGE : 1

THE NEIGHBOUR CONTRACT
311B ANCHORVALE LANE
#04-24
Singapore 542311

FINAL REPAIR COST FOR TOYOTA HIACE 3.0 TURBO GBE9659R
=====

To supply spare parts

To apply undersealing

To remove roof lining, front and
rear seats, trim board and carpet

To putty and spray replaced parts

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

	2,950.00
Add 7% GST :	206.50

Total :	S\$ 3,156.50
	=====

Singapore Dollars Three Thousand One Hundred
and Fifty Six and Cents Fifty Only



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-063537

Date of Request: 14/05/2020

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd
Blk 7 Sin Ming Industrial Estate
#01-76
Singapore 575642

Dear Sir/Madam,

Enquiry Date 14/05/2020
Enquiry By Chan Yew Siah
TP Vehicle No. SLB8514D
Accident Date 13/05/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLB8514D	AIG Asia Pacific Insurance Pte. Ltd.	25/04/2020-24/04/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

TAX INVOICE

Our Ref No: GR-20-063537

Date of Request: 14/05/2020

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd
Blk 7 Sin Ming Industrial Estate
#01-76
Singapore 575642

Dear Sir/Madam,

Enquiry Date 14/05/2020
Enquiry By Chan Yew Siah
TP Vehicle No. SLB8514D
Accident Date 13/05/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Jun 2020 12:07	Clim Veh Model Changed	(204531) TOYOTA HIACE 3.0 D TURBO 5 DR (M).	[I] Fan, Winnie-LW
2	02 Jun 2020 12:07	Clim Created	Reg No: GBE9659R. Policy No: 2100463042. Acct Date: 2020/05/13. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Alan's United Auto Pte Ltd (HQ). Ins.Status => Incoming Claim. Created fr	[I] Fan, Winnie-LW
3	02 Jun 2020 12:07	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
4	30 Apr 2021 10:01	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Chin, Lee-Ying
5	30 Apr 2021 10:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/11	[I] Chin, Lee-Ying
6	30 Apr 2021 10:01	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Chin, Lee-Ying
7	30 Apr 2021 10:08	Assignment 1st Accessed		[A] LEE SU THING
8	30 Apr 2021 12:13	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	30 Apr 2021 12:13	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	19 Oct 2021 17:46	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	23 Oct 2021 21:15	Adj Mandate Request	Cur.Req:3167.20:Liability: 80% *Quantum: \$3,167.20 *6 recommendation repair days + 1Sunday + 1P RS = 8days *For your approval please.	[A] CHEW HSIAO TONG
12	03 Nov 2021 16:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/11	[I] Lee, Ming-Yao
13	03 Nov 2021 16:13	Adj Mandate Set	Approved:3167.20.	[I] Lee, Ming-Yao

Date From  Date To  Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2512226	02 Jun 2020 12:58:19	TP Case (Insurer)	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBE9659R	SEE TEIK YEOW	xx.xx
2734339	19 Oct 2021 17:46:40	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBE9659R	SLB8514D	11.00

