

## Denise Tay (LKKAuto)

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**From:** Denise Tay (LKKAuto)  
**Sent:** Wednesday, 5 May 2021 9:40 AM  
**To:** Jessie Ong  
**Cc:** SUR  
**Subject:** RE: [EXTERNAL] - FW: Accident Involving GBK2234Y & GBG3728D on 28.04.2021

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **GBK2234Y (Excess \$1500/-). Lump Sum Repair**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Gabriel Wee <Gabriel@iii.com.sg>  
**Sent:** Friday, 30 April 2021 9:34 AM  
**To:** Jessie Ong <jessie.ong@panpacificleasing.com.sg>; Dhanya B.Purushothaman <Dhanya@iii.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** Derrick Tan <DerrickTan@iii.com.sg>  
**Subject:** RE: [EXTERNAL] - FW: Accident Involving GBK2234Y & GBG3728D on 28.04.2021

Dear Sir/Mdm,

Please conduct an OD survey on our vehicle GBK2234Y and let us have your report urgently.

This claim will be handled by Ms Dhanya.

\*Kindly create OD claim & upload this survey request email to merimen.

Aside to LKK – No investigation needed. However there are some modifications to the vehicle. Kindly check that there is only external modifications and no internal modifications done.

Thank You.

Best Regards,  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** Jessie Ong <jessie.ong@panpacificleasing.com.sg>  
**Sent:** Thursday, 29 April 2021 5:40 pm  
**To:** Dhanya B.Purushothaman <Dhanya@iii.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>  
**Cc:** Derrick Tan <DerrickTan@iii.com.sg>  
**Subject:** [EXTERNAL] - FW: Accident Involving GBK2234Y & GBG3728D on 28.04.2021

Dear Dhanya, Gabriel,

Please assist to arrange for OD survey.

We note that the front portion all cosmetic medication, and nothing affecting the engine issue.

You may want LKK to assist for investigation cum survey.

Thanks

Regards,  
**Jessie Ong**  
*Accident Claim Supervisor*  
*Tel: +65 8723 3003*  
| [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)



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[www.PanPacificLeasing.com.sg](http://www.PanPacificLeasing.com.sg)

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**From:** Flash Mobile Reporting <[arc@flash.com.sg](mailto:arc@flash.com.sg)>  
**Sent:** Thursday, April 29, 2021 10:14 AM  
**To:** [edmund@panpacificleasing.com.sg](mailto:edmund@panpacificleasing.com.sg); [mas@panpacificleasing.com.sg](mailto:mas@panpacificleasing.com.sg); [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg); [ppemclaims@gmail.com](mailto:ppemclaims@gmail.com); [ezel@panpacificleasing.com.sg](mailto:ezel@panpacificleasing.com.sg); [thanaraj@panpacificleasing.com.sg](mailto:thanaraj@panpacificleasing.com.sg)

Cc: Mobile Reporting <[reporting@flash.com.sg](mailto:reporting@flash.com.sg)>; Sharon Ow <[sharon@jpknights.com](mailto:sharon@jpknights.com)>

Subject: Accident Involving GBK2234Y & GBG3728D on 28.04.2021

Dear All,

Please refer to reported accident on 28.04.2021.

For any clarifications please do not hesitate to contact our office at Tel: 6345 0068.

Thank you.

Best Regards,

Shayne

FLASH Accident Hotline: 6100-1620

FLASH Fast-Response Accident Reporting | 33 UBI AVE 3 #05-47 VERTEX TOWER A SINGAPORE 408868

Tel: (65) 6345 0068 | Fax: (65) 6344 5328



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