

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 29 March 2022 1:59 PM
To: June Phua (Cheng Hoe Motor)
Subject: RE: LOD- Request for LOD] - SJJ8289K doa 26/04/2021 (AIG insured SFU2220L) ***
LKK REF: CC4/AIG21005317/pa3
Attachments: DV_SJJ 8289K.pdf

Without Prejudice

Dear Sirs/mdm,

We refer to the above matter.

We confirm settlement at **\$5,294.41(all-in)** as per your LOD.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Saturday, 19 March 2022 1:47 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: LOD- Request for LOD] - SJJ8289K doa 26/04/2021 (AIG insured SFU2220L) *** LKK REF: CC4/AIG21005317/pa3

WITHOUT PREJUDICE

Dear Madam,

LOD + doc are attached..

Kindly acknowledge receipt and advise settlement soonest.

Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: Cheng Hoe Motor Pte Ltd (AMK)
Sent: Wednesday, September 8, 2021 12:35 PM
To: Cheng Hoe
Subject: Fwd: [Request for LOD] - SJJ8289K doa 26/04/2021 (AIG insured SFU2220L) *** LKK REF: CC4/AIG21005317/pa3

On Wed Sep 08 2021 12:34:15 GMT+0800 (Singapore Standard Time) Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

----- Original Message -----

3rd REMINDER Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P \$4,746.18.00**(before GST) with **02 repair days**.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 11 August 2021 10:16 am
To: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: [Request for LOD] - SJJ8289K doa 26/04/2021 (AIG insured SFU2220L) *** LKK
REF: CC4/AIG21005317/pa3

2nd REMINDER

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P \$4,746.18.00**(before GST) with **02 repair days**.

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Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 16 July 2021 3:56 PM
To: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: [Request for LOD] - SJJ8289K doa 26/04/2021 (AIG insured SFU2220L) *** LKK
REF: CC4/AIG21005317/pa3

REMINDER

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P \$4,746.18.00**(before GST) with **02 repair days**.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

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Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 25 June 2021 9:05 AM
To: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [Request for LOD] - SJJ8289K doa 26/04/2021 (AIG insured SFU2220L) *** LKK REF: CC4/AIG21005317/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P \$4,746.18.00**(before GST) with **02 repair days**.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 16 June 2021 10:49 AM
To: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ENQUIRY OF LIABILITY FOR SJJ8289K doa 26/04/2021 (AIG insured SFU2220L)
*** LKK REF: CC4/AIG21005317/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P \$4,746.18.00**(before GST) with **02 repair days**.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

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LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 5 May 2021 2:08 PM

To: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ENQUIRY OF LIABILITY FOR SJJ8289K doa 26/04/2021 (AIG insured SFU2220L) *** LKK
REF: CC4/AIG21005317/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

***Kindly arrange for survey.**

Thank you.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>

Sent: Tuesday, 4 May 2021 4:43 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: ENQUIRY OF LIABILITY FOR SJJ8289K doa 26/04/2021 (AIG insured SFU2220L) *** LKK
REF: CC4/AIG21005317/pa3

Hi Hsiao Tong,

GIA report and damage photo as per attach for your reference.

Thank you.

Rgds
Dorlyn Li
Cheng Hoe Motor Pte LTd (AMK)
Tel : 64812001

On Tue May 04 2021 16:31:39 GMT+0800 (Singapore Standard Time) Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg> wrote:

----- Original Message -----

Hi Hsiao Tong,

Customer went back to check and realised SD card have overwritten thus there was no video available.

Thank you.

Rgds
Dorlyn Li
Cheng Hoe Motor Pte Ltd (AMK)
Tel : 64812001

On Tue May 04 2021 16:21:00 GMT+0800 (Singapore Standard Time) Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

----- Original Message -----

Without Prejudice

Dear Sirs/Mdm,

Kindly provide a copy of your client's video footage.

Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms)
| Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com
| Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From:

Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 4 May 2021 4:13 PM

To: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>;

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: ENQUIRY OF LIABILITY FOR SJJ8289K doa 26/04/2021
(AIG insured SFU2220L) *** LKK REF: CC4/AIG21005317/pa3

Dear Dorlyn,

Please see attached email.

Kindly arrange for survey.

Thank you.

Best Regards,

Mei Kwan
| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com
| fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>

Sent: Tuesday, 4 May, 2021 4:08 PM

To: Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>;
Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: Fwd: ENQUIRY OF LIABILITY FOR SJJ8289K doa 26/04/2021
(AIG insured SFU2220L)

Hi,

REMINDER please.

Thank you.

Rgds

Dorlyn Li

Cheng Hoe Motor Pte Ltd (AMK)

Tel : 64812001

On Mon May 03 2021 13:53:49 GMT+0800
(Singapore Standard Time) Cheng Hoe Motor Pte
Ltd (AMK) <chmamk@singnet.com.sg> wrote:

----- Original Message -----

Hi,

REMINDER pls.

Thank you.

Rgds

Dorlyn Li

Cheng Hoe Motor Pte Ltd (AMK)

Tel : 64812001

On Thu Apr 29 2021 17:30:08
GMT+0800 (Singapore Standard
Time) Cheng Hoe Motor Pte Ltd
(AMK) <chmamk@singnet.com.sg>
wrote:

----- Original Message -----

Hi,

We have appointed Kenneth for the
above case a moment ago.

Would appreciate your office to
assist to check & advise on liability
please.

Thank you.

Rgds

Dorlyn Li

Cheng Hoe Motor Pte Ltd (AMK)

Tel : 64812001

On Thu Apr 29 2021
16:39:07
GMT+0800
(Singapore
Standard Time)
Cheng Hoe Motor
Pte Ltd (AMK)
<[chmamk@singnet.
com.sg](mailto:chmamk@singnet.com.sg)> wrote:

----- Original
Message -----

Hi all,

REMINDER pls.

Thank you.

Rgds

Dorlyn Li

Cheng Hoe Motor
Pte Ltd (AMK)

Tel: 64812001

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sg](mailto:chma_mk@singnet.sg)>
wrote:

Original
Message -

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Ltd

Tel
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Fax
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