



SmartOne Auto Pte. Ltd.
Co. Reg No: 201939368E
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Tel: 6341 6789 Fax: 6341 6778
Email: smartoneauto@gmail.com

LETTER OF DEMAND

20 SEP 2021

Accident involving my vehicle number SLV 2236 R and vehicle number
GBK 23C on 27/04/2021 at 15:55 HOURS at/along
Stevens Road (After Junction of Stevens Close)

We refer to the above matter.

Attached please find copies of the following for your kind perusal:

Vehicle Repair Cost / Excess \$ 25900-00

Rental for 12 days x \$ 192-60 /day \$ 2311-20

Loss of Use for - days x \$ - /day \$ -

LTA Search Fee / 3rd Party GIA Report \$ 7-45

Others \rightarrow Towing fee \$ 70-00

Total: \$ 28288-65

Yours faithfully,

Michelle



Michelle

HP: 9856 4815



"My execution of this Discharge
Voucher is only for my claim
for property damage and not
prejudicial to any other claims"

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, Li Qunna ("the third party claimant")
of 21 Peck Hay Road #09-02 City Vista Residence S(228314) (address),
owner of SLV 2236R (vehicle no.) hereby authorize
SmartOne Auto Pte. Ltd.

("the workshop") to act for me with respect to my claim for
repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. SLV 2236R that was damaged pursuant to the
accident which occurred on 27/04/2021 (date) along Stevens Road
(After Junction of Stevens Close) (location)

involving vehicle no/s GBK 23C
("the accident").

I further authorize the workshop to settle my above mentioned
claim in a manner that they deem fit and the workshop is further
authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach
on my behalf is on a without prejudice and without admission of
liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 28 day of 04 (month) 20 21

Li
Signed by "the third party claimant"

M
Signed by "the workshop"
(with chop)



TAX INVOICE

SmartOne Auto Pte. Ltd.

Co. Reg No: 201939368E

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

Email: smartoneauto@gmail.com



Date	Invoice Number	Vehicle Number
20/09/2021	SOA202109-00135	SLV2236R

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY

#07-12 AIG BUILDING

SINGAPORE 079120

Description	Amount (SGD)
Carry out Lump-sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges	\$ 25,900.00
Total	\$ 25,900.00

Cross cheques and pay: SMARTONE AUTO PTE. LTD.
Please indicate the invoice number on the reverse side.

SmartOne Auto Pte. Ltd.

AUTO Generated - Signature Not Required

"My execution of this Discharge
Voucher is only for my claim
for property damage and not
prejudicial to any other claims"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMARTONE AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$27,900.00 (Global Sum) for vehicle no. SLV 2236R that was damaged pursuant to the accident which occurred on 27/04/2021 (date) along STEVEN ROAD (AFTER JUNCTION OF STEVENS CLOSE) (location) involving vehicle no/s GBK 23C.

This is pursuant to the inspection conducted on 29/04/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LI QUNNA (the third party claimant") of vehicle no. SLV 2236R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLV 2236R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 09 (day) of 12 (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



TAX INVOICE

GST Reg. No.: 201437397C

ATTN TO: MS. LI QUNNA
21 PECK HAY ROAD
#09-02 CITY VISTA RESIDENCE
SINGAPORE 228314

TEL: 6282 8585

INVOICE NO. : 6206
INVOICE DATE : 10/05/2021
PAYMENT TERM : Pre-Paid
DEPOSIT : -
SALES-IN-CHARGE : SN

PAGE NO. : 1

S/No.	Rental Agreement No.	Vehicle No.	Description	Amount
1	0368	SKZ 5137 P	Rental Period : 28/04/2021 - 10/05/2021 (12 Days)	\$2,160.00
Sub-Total :				\$2,160.00
7% GST :				\$151.20
Total Amount :				\$2,311.20
Top Up :				
Total Amount Payable :				\$2,311.20

Due Date : -

Please Pay Amount Due : \$2,311.20

for **Asia Car Leasing Pte Ltd**

Authorised Signature

Important :If no payment is received after due date, a 1.5% late payment charge will be imposed on any outstanding balance.

Remarks :

Payment by cheques should be crossed and made payable to **Asia Car Leasing Pte Ltd**. Please write your invoice no. and name / Company name on the reverse side of the cheque and mail it to :

E. & O.E.

Asia Car Leasing Pte Ltd

167 Upper Paya Lebar Road Singapore 534859. Tel: 6285 5766 / 6282 8585 Fax: 6281 0028 / 6285 7798.

Company Registration No. 201437397C

**Asia Car Leasing Pte Ltd**

167 Upper Paya Lebar Road Singapore 534859.
Tel: 6285 5766 / 6282 8585 Fax: 6281 0028 / 6285 7798.
Company Reg. No. 201437397C GST Reg. No. 201437397C

RENTAL AGREEMENTNo. **0368****CAR RENTAL**Date: **28/04/2021****HIRER**

Name: **Li Qunna**
Address: **21 Peck Hay Road**
#09-02 City Vista Residence
S'pore **228314**
Contact Person: _____ Tel: _____

AUTHORISED DRIVER

Name: **Yong Mei Seen**
Address: _____
S'pore _____
Tel: _____ (H) _____ (O)
Email: _____ (Mobile) _____
Occupation: _____ Date Of Birth: **19/04/1981**
NRIC/Passport: **68593561K** Nationality: **Malaysian**
Driving Licence No: **68593561K**
Country Of Issue: **Singapore** Expiry Date: _____
Driving Experience: _____ yrs

2nd AUTHORISED DRIVER

Name: _____
Address: _____
S'pore _____
Tel: _____ (H) _____ (O)
Email: _____ (Mobile) _____
Occupation: _____ Date Of Birth: _____
NRIC/Passport: _____ Nationality: _____
Driving Licence No: _____
Country Of Issue: _____ Expiry Date: _____
Driving Experience: _____ yrs

RENTAL PERIOD

From: **28/04/2021** To: **10/05/2021**
Date Out: **28/04/21** Time Out: **13:30** Km Out: **65197 km**
Petrol Level Out: E 1/4 **1/2** 3/4 F
Date In: **10/05/21** Time In: **16:10** Km In: **66403**
Petrol Level In: E 1/4 1/2 **3/4** F

REMARKS

Vehicle Registration No.: **SKZ5137P**
Make/Model: **Toyota Alphard**
Engine Capacity/Transmission: **25(A)**
No. Of Key: **01 (Remote Key)**

CHARGES	S\$	CTS
Per Day S\$ 180 X 12 days	2160	00
Per Week S\$ X wks		
Per Month S\$ X mths		
Per Wkend S\$ X		

Rental Charges

CDW		
PAI		
Petrol		
Delivery/Collection		
Malaysia Surcharge		
Others		
7% GST	151	20

Total Charges

	2311	20
Extension Rental		
CDW		
PAI		
Petrol		
Delivery/Collection		
Others		
7% GST		

Extension Rental Charges

Loss/Damage		
7% GST		

Loss/Damage Charges**Grand Total Charges**

Deposit

Balance Charges**Form Of Payment**

Company Billing () Internal Billing ()
Cash () Cheque ()
AMEX () VISA ()
MASTERCARD () DINERS ()
Others ()
Credit Card No. _____
Expiry Date: _____

The hirer hereby read and agrees to abide all terms and conditions stated overleaf. The Hirer understands and agrees that extra charges will be levied for late return of vehicle and the Hirer is liable for the excess / non-waiverable excess sum of S\$ **200.00** for each and every damage / accident or loss of vehicle.

for **Asia Car Leasing Pte Ltd**

Hirer Signature / Co's Stamp

Authorised Signature



> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No.: M4-0006529-2

Print Date/Time : 28 Apr 2021 / 13:29:08

Receipt Date/Time : 28 Apr 2021 / 13:29:08

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210428-002107

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GBK23C				
As at 27 Apr 2021/15:55:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - GBK23C Enquiry Fee 20210428132807388644	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
526471XXXXXX1359		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



PRINCE TOWING SERVICES
CO REG NO: 53405980E
PRINCETOWING.SERVICES@GMAIL.COM / +65 9222 7993

NO. 3026

DATE: 28/4/21



M/S

VEHICLE NO

FROM

TO

REMARKS

Cash

SLV 2236R

21 Peck Hay Road

08-09 Premier K.B

MODEL

CALL TIME

TIME ARRIVAL

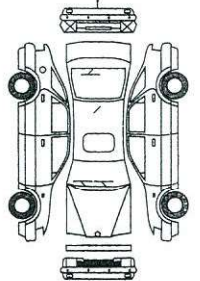
ARRIVAL WORKSHOP

Alphard

1100

1150

1240



☐ CHANGE TYRES/PATCH TYRES

☒ ACCIDENT

☐ USE CAR CARRIER

☐ LOADED

☐ BASEMENT/MULTI CARPARK

☐ LOW BODY KIT/LOW SPOILER

☐ OPEN DOOR

☐ JUMP START

☐ USING KING DOLLEY

☐ DISMANTLE BRAKE/SHAFT

☐ CRANE UP/WINCH OUT

AMOUNT S\$

70/2

RECEIVED BY

PRINCE TOWING

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 30 April 2021 12:59 PM
To: SSHR@ARIESFRESH.COM
Subject: ACCIDENT INVOLVING GBK 23C(AIG) / SLV 2236R/ OTHERS AT/ALONG STEVENS ROAD LANDPOST NO 52 ON 27/04/2021

30 April 2021

M/s ARIES FRESH PTE LTD
Driver: Mr GANAPATHY KARTHICK

[By Email Only]

Dear Sir/Madam,

You Ref: GBK 23C
Our Ref: CC4/AIG21005315/Aps3
ACCIDENT INVOLVING GBK 23C(AIG) / SLV 2236R/ OTHERS AT/ALONG STEVENS ROAD LANDPOST NO 52 ON 27/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLV 2236R against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Apr 2021 08:41	Clim Dtl Modified	Claimant's Name: -> LI QUNNA.	[A] Lee Su Li
2	30 Apr 2021 08:41	Clim Veh Model Changed	(205723) TOYOTA ALPHARD 2.4 (A).	[A] Lee Su Li
3	30 Apr 2021 08:41	Clim Created	Reg No: SLV2236R. Acct Date: 2021/04/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Smartone Auto Pte Ltd (HQ)	[A] Lee Su Li
4	30 Apr 2021 08:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	30 Apr 2021 08:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/11	[A] Lee Su Li
6	30 Apr 2021 08:41	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	30 Apr 2021 08:41	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	30 Apr 2021 08:41	Label Added	(19):Fastlane.	[A] Lee Su Li
9	30 Apr 2021 08:41	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lee Su Li
10	22 Aug 2021 20:54	Video Downloaded	Downloaded SLV2236R vs GBK23C_TP VIDEO	[I] Tan, Bennie-WZ
11	27 Oct 2021 09:28	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	27 Oct 2021 09:28	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	27 Oct 2021 09:28	Clim Dtl Modified	JPJ Reg. Date: -> 2017/12/26.	[A] JOANNE LEE KHANG MIN
14	27 Oct 2021 09:28	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	03 Nov 2021 08:58	Adj Mandate Request	Cur.Req:28031.85:Liability: 100%(BOLA 28) *Quantum: (a)COR: \$25,900.00 + (b)LORw/GST(12days x \$160.00): \$2,054.40 + (c)Search fee: \$7.45 +(d)Towing Fee:\$70.00 = Total: \$28,031.85 *15 recommended repair days *For your approval please.	[A] CHEW HSIAO TONG
16	01 Dec 2021 09:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/11	[I] MdNoor, Norsiah
17	01 Dec 2021 09:19	Adj Mandate Set	Approved:28031.85.	[I] MdNoor, Norsiah

Date From Date To Audit Type None

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2690647	30 Apr 2021 11:58:21	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLV2236R	CHEW HSIAO TONG	xx.xx
2690665	30 Apr 2021 12:34:35	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLV2236R	GBK23C	11.00
2736223	27 Oct 2021 09:28:32	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLV2236R	GBK23C	11.00

