



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Your ref: CC4/AIG21005313/pa3

Our ref: JO202104-1216

07/09/2022

WITHOUT PREJUDICE

Attn: Motor Claim Dept

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY #07-16

SINGAPORE 079120

Dear Sir/Mdm,

Accident involving SMK9249D and SLN8977M on 27/04/2021

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- Repair tax invoice
- Letter of authorization
- GIA search receipt


As instructed, we are claiming the following as stated below:-

Cost of Repair	:	S\$ 1,465.92
Rental (3 Days x \$84.00)	:	S\$ 252.00
LTA Search Fee	:	S\$ 2.00
		<u>S\$ 1,719.92</u>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards


Vronica Law (Claim dept.)

Tel: 6453 1235

Fax: 64537944

Email: cityauto@singnet.com.sg



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

RE: LETTER OF AUTHORIZATION

Name of owner: LUMENS AUTO PTE LTD NRIC: 2014269611C

Address: _____

Name of Driver: MOHAMED IDRIS BIN MOOR A NRIC: SMK 9249D

Address: _____

Accident on 27/04/2021 Involving SLN 8977M AND SMK 9249D

At/along TAMPINES AVE 9

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle TOYOTA PRINS
at my/our request I/We the above owner of Motor Vehicle No: SMK 9249D do authorize
them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party
or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of
use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said
accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further
authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our
behalf concerning the said claim and such, all future correspondence should be addressed to the
said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a
valid discharge voucher or any other documents in connection with this on my/our behalf and for
me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject
to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises
therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of
repairs to my motor vehicle.

Owner Signature: _____

Name: LUMENS AUTO PTE LTD

Date: 30/04/2021

CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Tel: 6453 1235 Fax: 6453 7944
(Claims Section)

Witness Signature: _____

Name: _____

Date: 30/04/2021

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, CITY AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,465.92 (Repair Cost), S\$252.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SMK 9249D that was damaged pursuant to the accident which occurred on 27/04/2021 (date) along TAMPINES AVE 9 (location) involving vehicle no/s SLN 8977M. This is pursuant to the inspection conducted on 30/04/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LUMENS AUTO PTE LTD (the third party claimant") of vehicle no. SMK 9249D make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMK 9249D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 08 (day) of Sep (month) 2022 (year)



Signed by appointed surveyor

CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Tel: 6453 1245 Fax: 6453 7944

Signed by "the workshop" (with chop)



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

TAX INVOICE

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY #07-16

SINGAPORE 079120

Attention: MOTOR CLAIM DEPARTMENT

Contact : 6338 7288

Fax No. : 6880 4838

Tax Invoice : I202209-000332

Date : 07/09/2022

Vehicle No. : SMK9249D

Make / Model : TOYOTA PRIUS PLUS (AUTO)

Mileage (km) : 152889

Chassis No. : JTDZS3EU70J039676

Accident Date : 27/04/2021

Claim No. : CC4/AIG21005313/pa3

Reference : JO202104-1216

Policy No. : 20-ML000509-R00

S/No.	Particular	Quantity	Unit Price	Amount
			S\$	S\$
	LIST ITEMS :			
1	Rear bumper (lower)	1.0	849.90	849.90
2	Rear bumper reinforcement	1.0	216.79	216.79
	List Total :			1,066.69
	25% Discount S\$:			266.67
				800.02
	SPECIAL NET :			
1	Body sticker	1.0	150.00	150.00
	SPECIAL NET Total S\$:			150.00
	LABOUR :			
	-To knock jackout damaged parts, panel beating,welding, align, refix and to renew accident parts		200.00	200.00
	- Spray painting on affected & replace parts		220.00	220.00
	LABOUR Total S\$:			420.00

Total S\$: 1,370.02

GST @ 7% S\$: 95.90

Grand Total S\$: 1,465.92

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.

2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !

Date: 11/09/2020

PRIVATE AND CONFIDENTIAL

Mohamed Idris Bin Noor Mohamed Kassim
Blk 147 Bedok Reservoir Road
#08-1655
Singapore 470147

Dear Mohamed Idris Bin Noor Mohamed Kassim,

USE OF CAR AGREEMENT ("AGREEMENT")

1. Subject to your agreement to the terms and conditions set out herein, we, Lumens Auto Pte. Ltd. (Company Registration No. 201426961K), a company incorporated in Singapore with its registered address at 22 Sin Ming Lane, #01-74 Midview City, Singapore 573969 ("**Company**"), authorizes you to use the following motor vehicle owned by the Company ("**Vehicle**") on the terms and conditions set out herein:

- (a) Make and model: Toyota Prius Plus
- (b) Registration number: SMK9249D
- (c) Colour: White

2. You shall use the Vehicle for the sole purpose of providing the services under the service agreement with any ride-hail service provider authorised by the laws of Singapore ("**Service Company**"), which is in the business of providing car sharing services in Singapore whereby customers are able to book cars and be driven to their specified destination in return for a fare determined by the Service Company.

3. The term of this Agreement shall commence and end on the following dates:

Commencement date: 11/09/2020 ("**Commencement Date**")
Expiry date: 02/08/2021 ("**Expiry Date**")

This Agreement may be terminated early in accordance with the Standard Terms (as defined below).

In the event that this Agreement is terminated early for any reason whatsoever, you acknowledge and agree that the Deposit (as defined below) will be not refunded by the Company to you, and in the event that you have not paid the Deposit in full, you shall make payment of any shortfall in Deposit to the Company immediately.

4. In consideration for the use of the Vehicle, you shall pay to the Company, and the Company shall be entitled to, a facilitation fee of SGD84.00 per day ("**Facilitation Fee**") commencing on the Commencement Date and ending on the date on which this Agreement expires or is terminated. For the avoidance of doubt, if the Company is GST registered, the Company shall be entitled to charge goods and services tax at the prevailing rate on the Facilitation Fee and any other amounts payable by you to the Company under this Agreement (including the Standard Terms (as defined below)).

As a matter of goodwill, the Company will waive the Facilitation Fee payable for the Commencement Date.

5. On the Commencement Date, you shall place with the Company a deposit amounting to SGD800.00 ("**Deposit**"). The Deposit may be refunded to you only in accordance with the specific circumstances specified in the Standard Terms.

Yours faithfully,
For and on behalf of Lumens Auto Pte. Ltd.



iffah

Name: **IFFAH NABILAH**
Designation: **DRIVER RELATION**

ACCEPTANCE

I, Mohamed Idris Bin Noor Mohamed Kassim (Singapore NRIC No. S6923273F), acknowledge that I have read and fully understand the terms and conditions of this Agreement (which, for the avoidance of doubt, includes the Standard Terms). I hereby accept and agree to this Agreement.

The details of my Nominated Bank Account are as follows:

Name of Bank: POSB - DBSSSGSGXXX
Account Name: Mohamed Idris Bin Noor Mohamed Kassim
Account Number: 035395067

I confirm that the above bank account details are true and correct.


Signature

Name: Mohamed Idris Bin Noor Mohamed Kassim
Singapore NRIC No.: S6923273F
Date: 11/09/2020

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLN8977M

Date of Accident

27/04/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance _____

AIG Asia Pacific Insurance Pte....

Period of Insurance _____

22/05/2020 - 21/05/2021

Requested By _____

Jason Quak (City Auto Pte Ltd)

Requested Date _____

29/04/2021 11:08

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 7 May 2021 12:17 PM
To: 'DEBBIENGYL@YAHOO.COM'; 'AIRRENCE@YAHOO.COM'
Subject: ACCIDENT INVOLVING SLN 8977M(AIG) AND SMK 9249D AT/ALONG TAMPINES AVENUE 9 ON 27/04/2021

07 May 2021

Ms Ng Yin Ling Debbie
Driver: Mr Neo Thiam Soon Airrence

[By Email Only]

Dear Sir/Madam,

You Ref: SLN8977M
Our Ref: CC4/AIG21005313/Kpa3
ACCIDENT INVOLVING SLN 8977M(AIG) AND SMK 9249D AT/ALONG TAMPINES AVENUE 9 ON 27/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMK9249D against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Apr 2021 19:08	Clm Dtl Modified	Claimant's Name: -> LUMENS AUTIO PTE LTD.	[A] HOW MEI KWAN
2	29 Apr 2021 19:08	Clm Veh Model Changed	(205918) TOYOTA PRIUS PLUS 1.8 (A).	[A] HOW MEI KWAN
3	29 Apr 2021 19:08	Clm Created	Reg No: SMK9249D. Acct Date: 2021/04/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: City Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	29 Apr 2021 19:08	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	29 Apr 2021 19:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/10	[A] HOW MEI KWAN
6	29 Apr 2021 19:08	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	29 Apr 2021 19:08	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	29 Apr 2021 19:08	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	29 Apr 2021 19:08	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	30 Apr 2021 12:27	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
11	07 May 2021 12:10	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	29 Jun 2022 08:42	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	29 Jun 2022 08:42	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	29 Jun 2022 08:42	Clm Dtl Modified	JPJ Reg. Date: -> 2019/04/29.	[A] JOANNE LEE KHANG MIN
15	29 Jun 2022 08:42	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	07 Sep 2022 10:46	Adj Mandate Request	Cur.Req:1719.92:Liability: 100%(BOLA 27) *Quantum: (a)CORw/GST: \$1,465.92 + (b)LOR(3days x \$8 4.00): \$252.00 + (c)Search fee: \$2.00= Total: \$1,719.92 *2 recommendation repair days + 1PRS = 3 days *For your approval please.	[A] CHEW HSIAO TONG
17	07 Sep 2022 14:28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/10. Mandate Remarks: Subj to all docs/billings verified in order, SAB from: \$1635.92-1719.92 (All-in).	[I] Tan, Bennie-WZ
18	07 Sep 2022 14:28	Adj Mandate Set	Approved:1719.92:Subj to all docs/billings verified in order, SAB from: \$1635.92-1719.92 (All-in).	[I] Tan, Bennie-WZ

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2690637	30 Apr 2021 11:39:40	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMK9249D	Low, Xianyu	xx.xx
2690640	30 Apr 2021 11:46:04	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMK9249D	SLN8977M	11.00
2810101	29 Jun 2022 08:42:58	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMK9249D	SLN8977M	11.00

