

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 7 May 2021 12:17 PM
To: 'DEBBIENGYL@YAHOO.COM'; 'AIRRENCE@YAHOO.COM'
Subject: ACCIDENT INVOLVING SLN 8977M(AIG) AND SMK 9249D AT/ALONG TAMPINES AVENUE 9 ON 27/04/2021

07 May 2021

Ms Ng Yin Ling Debbie
Driver: Mr Neo Thiam Soon Airrence

[By Email Only]

Dear Sir/Madam,

You Ref: SLN8977M
Our Ref: CC4/AIG21005313/Kpa3
ACCIDENT INVOLVING SLN 8977M(AIG) AND SMK 9249D AT/ALONG TAMPINES AVENUE 9 ON 27/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMK9249D against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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