

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 30 April, 2021 8:56 AM  
**To:** 'Motor Claim - III'; assignments; SUR; Admin A  
**Subject:** RE: [EXTERNAL] - Re:Accident On 27/04/2021 Involving Our Insured GBD7999C And Your Insured SLT4458P (grab)

**Categories:** HMK

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Motor Claim - III <motorclaim@iii.com.sg>

**Sent:** Thursday, 29 April, 2021 4:52 PM

**To:** Mars Ler <mars.ler@ccfulco.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

**Cc:** Renemer Bagang <renemer.bagang@ccfulco.com.sg>; Derrick Tan <DerrickTan@iii.com.sg>

**Subject:** RE: [EXTERNAL] - Re:Accident On 27/04/2021 Involving Our Insured GBD7999C And Your Insured SLT4458P (grab)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [GBD7999C](#) and let us have your report urgently.

This claim will be handled by [Mr Derrick](#).

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** Mars Ler <[mars.ler@cifulco.com.sg](mailto:mars.ler@cifulco.com.sg)>  
**Sent:** Thursday, 29 April 2021 2:36 pm  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Renemer Bagang <[renemer.bagang@cifulco.com.sg](mailto:renemer.bagang@cifulco.com.sg)>  
**Subject:** RE: [EXTERNAL] - Re:Accident On 27/04/2021 Involving Our Insured GBD7999C And Your Insured SLT4458P (grab)

Dear Gabriel ,

Please kindly appoint • **LKK Auto Consultants Pte Ltd** to conduct the survey .

**In view of the current COVID-19 situation , please bear with us should there be some service delay during this period .**

Thank you,

Best regards

**Mars Ler**  
**Executive - Motor Claims**  
**Cycle & Carriage Fulco Motor Dealer Pte Ltd**  
**330 Ubi Road 3 Singapore 408650**  
**D/D 65949163 H/P 91792566**

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**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]  
**Sent:** Thursday, 29 April 2021 2:13 PM  
**To:** Mars Ler  
**Cc:** Renemer Bagang  
**Subject:** RE: [EXTERNAL] - Re:Accident On 27/04/2021 Involving Our Insured GBD7999C And Your Insured SLT4458P (grab)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- JP Knights Adjusters
- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** Mars Ler <[mars.ler@ccfulco.com.sg](mailto:mars.ler@ccfulco.com.sg)>  
**Sent:** Thursday, 29 April 2021 10:49 am  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Renemer Bagang <[renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)>  
**Subject:** [EXTERNAL] - Re:Accident On 27/04/2021 Involving Our Insured GBD7999C And Your Insured SLT4458P

Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

## **Please arrange for Pre-survey (Advance notice required 1 day ,vehicle with customer)**

In view of the current COVID-19 situation , please bear with us should there be some service delay during this period .

Thank you,

Best regards

**Mars Ler**  
**Executive - Motor Claims**  
**Cycle & Carriage Fulco Motor Dealer Pte Ltd**  
**330 Ubi Road 3 Singapore 408650**  
**D/D 65949163 H/P 91792566**

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