

Chong Ya Mei  
c/o 11 Kaki Bukit Ave 6  
#01-58/60  
S(417883)

Date : 30/06/2021

The Motor Claim Dept

CHINA TAIPING INSURANCE (S) PTE LTD

3 ANSON ROAD #16-00

SPRINGLEAF TOWER

SINGAPORE 079909

Dear Sir

RE : Accident involving SMG468E and G13K 3681H on 23/4/21  
Along Junction of Woodlands Avenue 12 x Woodlands Close.

We refer to the above accident for which your insured is negligent. Thus, we are claiming for our losses which is due to my repairer Lee Sheng Auto Pte Ltd as we have not settle with them. They are as follows :

Cost of Repair : \$ 11,770.00 (Gst)  
Loss of <sup>use</sup> Rental : \$ 80 x 30 days = \$ 2,480.00  
LTA Search Fees : \_\_\_\_\_  
GIA Search Fees : \_\_\_\_\_  
GIA Report Fees : \_\_\_\_\_

We hereby authorized you to pay my accrue losses due to the accident directly to my repairer , Lee Sheng Auto Pte Ltd. If you wish to negotiate, please negotiate with my repairer.

In this connection, we hereby authorized you to pay my above losses to my repairer and we undertake to sign your Third Party Discharge Voucher once my repairer receive payment from you.

Please send your Third Party Discharge Voucher to my repairer.

Yours faithfully



Name : CHONG YAMEI

## LETTER OF AUTHORITY

ACCIDENT ON 23/4/21 INVOLVING SMG4625E AND GBC 3681H

BY THIS LETTER OF AUTHORITY given on the 26/04/2021, I/We Chong Ya Mei who is the owner of motorcar bearing registration number SMG4625E, do hereby confirm that I/We have appointed **LEE SHENG AUTO PTE LTD** to represent me/us and to do all or any of the following acts and things :

- i) To submit, resolve and make any claim(s) which I/We may have against the other party /parties to the Accident and under the insurance policy /policies taken up by such party /parties in respect of the cost of repairs , loss of use and all other costs and expenses, etc, suffered by me/us arising from the Accident (the "loss and damage");
- ii) To carry out direct negotiation with any third party insurer(s) in respect of the cost of repairs , loss of use and all other costs and expenses ,etc arising from the accident involving the third party insured;
- iii) To agree to any compensation or enter into any settlement or compromise as it deem fit , in the best interests of me/us, and to do all things or acts , as may deem necessary or expedient for the purpose of settlement of the claims;
- iv) To receive all monies payable to me/us , such payment to be made by way of cheque in favour of "LEE SHENG AUTO PTE LTD" and give a valid receipt and discharge thereof;
- v) To execute and sign on my/our behalf , any discharge voucher or any other documents in connection with the settlement and/or payment of the Claim(s) to give good discharge

I/We further confirm that the acceptance by LEE SHENG AUTO PTE LTD of the settlement amount in respect of such claim shall constitute the full discharge of my/our claim(s) in respect of such loss and damage.

  
Signature

\_\_\_\_\_  
Company Stamp

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00053312000 Claim No : SNM21D202480/C02/GBK3681H/CHNGPW

Claimant : CHONG YA MEI

Amount : S\$13,570.00  
DOLLARS THIRTEEN THOUSAND FIVE HUNDRED AND SEVENTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMG 4625E  
Insured Vehicle No. : GBK 3681H

Date of Loss : 23/04/2021  
Place of Accident : B/F JUNCTION OF WOODLANDS AVENUE 12 X WOODLAND CLOSE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ABWIN LEASING PTE LTD  
Driver Name : BHUPINDER SINGH SERAN S/O SURJIT SINGH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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|                                                              |       |           |
|--------------------------------------------------------------|-------|-----------|
| (1) General Damages                                          | S\$   |           |
| (2) Cost of Repair/ <del>Excess</del>                        | S\$   | 11,770.00 |
| (3) Loss of Use/ <del>Rental/Earning</del>                   | S\$   | 1,800.00  |
| (4) GIA/Police Reports/<br>Investigation Results/Search Fees | S\$   |           |
| (5) Medical Reports/Expenses                                 | S\$   |           |
| (6) <del>Survey Fees</del> /Towing Fee                       | S\$   |           |
| (7) Cost including Disbursement                              | S\$   |           |
|                                                              | ===== |           |
| TOTAL . . . . .                                              | S\$   | 13,570.00 |
|                                                              | ===== |           |

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Claimant Name : CHANG YA MEI

NRIC No : SXXXX102E

Signature : 

Date : 26/7/21

# LEE SHENG AUTO PTE LTD

1, Kaki Bukit Ave 6, Autobay@KakiBukit

#01-60/58, Singapore 417883

Tel No. : 67477333 Fax No. : 67457138

E-Mail : leesheng@singnet.com.sg

Tax Reg. No. : 201000701R Buss. Reg. No. : 201000701R

Messrs. CHINA TAIPING INSURANCE (S) PTE LTD  
3 ANSON ROAD #16-00 SPRINGLEAF TOWER  
SINGAPORE 079909

Attention : Motor Claim Department

Tax Invoice : TP001461

Date : 08/06/2021  
Vehicle Num. : SMG 4625E  
Make/Model : VOLKSWAGEN BEETLE  
Chassis/Eng# :  
Accident Date : 23/04/2021  
Claim No. :  
Reference :  
Policy No. :

Amount S\$

LUMP SUM REPAIR

=====

KNOCKING, JACKING, WELDING, PANEL BEATING,  
SPRAY PAINTING INCLUSIVE LABOUR REMOVE &  
REFIX PARTS

11,000.00



LEE SHENG AUTO PTE LTD

Total S\$ : 11,000.00  
GST @ 7% S\$ : 770.00  
Amount Due S\$ : 11,770.00  
=====



**SINGAPORE  
POLICE FORCE**

Our Ref : TP/IP/20635/2021  
Date : 16 June, 2021

CHONG YA MEI  
BLK 303 YISHUN CENTRAL  
#10-129  
SINGAPORE 760303

Dear Sir/Madam

**ACCIDENT INVOLVING SLQ944U, SLW4322G, SMG4625E & GBK3681H  
WOODLANDS AVENUE 12 JUNCTION OF WOODLANDS CLOSE ON 23  
AT 2038 HRS**

I refer to the above accident.

2. Please be informed that we have completed our investigations which that the driver of GBK3681H had committed the offence of Careless Driving Causi under Section 65(1)(a) of the Road Traffic Act, Chapter 276 and punishable under 65(4)(a) of the Road Traffic Act, Chapter 276. Action has been initiated against the d the said offence.

3. If you have any queries, please contact the Investigation Officer, N telephone number 65476433 or email at [Mariah\\_ZAKARIA@spf.gov.sg](mailto:Mariah_ZAKARIA@spf.gov.sg).

Yours faithfully

A handwritten signature in black ink, appearing to be 'JF' or similar initials.

Jemeema Farween  
for Head Investigation  
Traffic Police  
Singapore Police Force

**Asher Sng (LKKAuto)**

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**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 3 May 2021 3:17 PM  
**To:** coletteteo@abwinleasing.sg  
**Subject:** ACCIDENT INVOLVING GBK 3681H AND SMG 4625E / OTHERS ON 23/04/2021

Our Ref: CC6/CTI21005310/Aea3

03 MAY 2021

**ABWIN LEASING PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBK 3681H AND SMG 4625E / OTHERS ON 23/04/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## Asher Sng (LKKAUTO)

---

**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Friday, 23 July 2021 6:25 PM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Claims Dept of CTI  
**Subject:** RE: [MANDATE REQUEST] RE: OUR REF: SNM21D202480/C02/GBK3681H/CHNGPW & YOUR REF: CC6/CTI21005310/Aea3-SMG4625E, TPP ON DIRECT SETTLEMENT

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

[Confidential]

### Without Prejudice

Dear Asher

Please proceed to resolve claim at \$13,570.00 (all-in).

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Adeline Chng  
**Sent:** Friday, 23 July 2021 9:59 AM  
**To:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: [MANDATE REQUEST] RE: OUR REF: SNM21D202480/C02/GBK3681H/CHNGPW & YOUR REF: CC6/CTI21005310/Aea3-SMG4625E, TPP ON DIRECT SETTLEMENT

[Confidential]

## Without Prejudice

Dear Asher

Still pending for mandate approval. Already send reminder to higher authority.

Will revert back asap once mandate approved.

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Thank you.

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Friday, 23 July 2021 9:56 AM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: [MANDATE REQUEST] RE: OUR REF: SNM21D202480/C02/GBK3681H/CHNGPW & YOUR REF: CC6/CTI21005310/Aea3-SMG4625E, TPP ON DIRECT SETTLEMENT

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Adeline,

We refer to the email dated 30/06/2021.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Asher Sng (LKKAuto)

**Sent:** Wednesday, 21 July 2021 10:51 AM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: [MANDATE REQUEST] RE: OUR REF: SNM21D202480/C02/GBK3681H/CHNGPW & YOUR REF: CC6/CTI21005310/Aea3-SMG4625E, TPP ON DIRECT SETTLEMENT

Your ref : SNM21D202480/C02/GBK3681H/CHNGPW

Our ref : CC6/CTI21005310/Aea3q2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 4 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) maybe affected.

We seek your approval to offer repairer " **LEE SHENG AUTO PTE LTD**" at **\$13,570.00 (all-in)**.

The summary is as follows: -

|                                | Amount Claimed | Amount Revised              |
|--------------------------------|----------------|-----------------------------|
| 1. Cost of Repairs (with GST)  | \$ 32,305.44   | \$ 11,770.00                |
| 2. Loss of Use (30days x \$80) | \$ 2,400.00    | \$ 1,800.00 (30days x \$60) |
| Total                          | \$ 34,705.44   | <b>\$ 13,570.00</b>         |

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

LKK Auto Consultants Pte Ltd

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** Thursday, 8 July 2021 2:29 PM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** FW: [MANDATE REQUEST] RE: OUR REF: SNM21D202480/C02/GBK3681H/CHNGPW & YOUR REF: CC6/CTI21005310/Aea3-SMG4625E, TPP ON DIRECT SETTLEMENT

Hi Asher,

OIC is Adeline.

Hi Adeline,

For your advice

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Wednesday, June 30, 2021 6:49 PM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [MANDATE REQUEST] RE: OUR REF: SNM21D202480/C02/GBK3681H/CHNGPW & YOUR REF: CC6/CTI21005310/Aea3-SMG4625E, TPP ON DIRECT SETTLEMENT

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Your ref : SNM21D202480/C02/GBK3681H/CHNGPW  
Our ref : CC6/CTI21005310/Aea3q2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 4 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) maybe affected.

We seek your approval to offer repairer " **LEE SHENG AUTO PTE LTD**" at **\$13,570.00 (all-in)**.

The summary is as follows: -

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| Total                          | \$ 34,705.44   | <b>\$ 13,570.00</b>         |

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** Friday, 30 April 2021 10:05 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** RE: OUR REF: SNM21D202480/C02/GBK3681H/CHNGPW & YOUR REF: CC6/CTI21005310/Aea3-SMG4625E, TPP ON DIRECT SETTLEMENT

[Confidential]

Hi Asher

Oi report attached.

SLW4322G (in front of SMG4625E) attached.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI  
**Sent:** Friday, April 30, 2021 9:34 AM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Meikwan@lkkauto.com; Asher Sng (LKKAuto <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** OUR REF: SNM21D202480/C02/GBK3681H/CHNGPW & YOUR REF: CC6/CTI21005310/Aea3-SMG4625E, TPP ON DIRECT SETTLEMENT

WITHOUT PREJUDICE

Dear Pauline,

Please revert to LKK Auto on Direct Settlement **SMG4625E** soonest possible on behalf of Adeline.

Officer In Charge: Adeline Chng- DID 63896155.

\*Kindly quote our claim reference number when replying.\*

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Thank you

**Angie Foo**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, April 29, 2021 5:51 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBK3681H (OI : CTI - TBA) AND SMG4625E (TP : LKK REF - CC6/CTI21005310/Aea3) on 23/04/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMG 4625E at M/s Lee Sheng Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)