Mei Kwan (LKKAuto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Friday, 30 April, 2021 10:05 AM **To:** Asher Sng (LKKAuto); Admin A

Cc: Claims Dept of CTI; Mei Kwan (LKKAuto)

Subject: RE: OUR REF: SNM21D202480/C02/GBK3681H/CHNGPW & YOUR REF:

CC6/CTI21005310/Aea3-SMG4625E, TPP ON DIRECT SETTLEMENT

Attachments: SLW4322G-TP REPORT.pdf; GBK3681H - OI REPORT.pdf

Categories: HMK

[Confidential]

HI Asher

Oi report attached.

SLW4322G (in front of SMG4625E) attached.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping

SG

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From: Claims Dept of CTI

Sent: Friday, April 30, 2021 9:34 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>;

Meikwan@lkkauto.com; Asher Sng (LKKAuto <AsherSng@lkkauto.com>; Admin A <admin-

^{**} Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

a@lkkauto.com>

Subject: OUR REF: SNM21D202480/C02/GBK3681H/CHNGPW & YOUR REF:

CC6/CTI21005310/Aea3-SMG4625E, TPP ON DIRECT SETTLEMENT

WITHOUT PREJUDICE

Dear Pauline,

Please revert to LKK Auto on Direct Settlement SMG4625E soonest possible on behalf of Adeline.

Officer In Charge: Adeline Chng- DID 63896155.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, April 29, 2021 5:51 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBK3681H (OI: CTI - TBA) AND SMG4625E (TP:

LKK REF - CC6/CTI21005310/Aea3) on 23/04/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMG 4625E at M/s Lee Sheng Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)