

## Shiau Chan (LKKAuto)

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**From:** Rasul (LKKAuto)  
**Sent:** Wednesday, 19 January 2022 9:50 AM  
**To:** Catherine Chong Kai Ling  
**Cc:** Shiau Chan (LKKAuto)  
**Subject:** RE: YN8716X / OD CHINA TAIPING

Hi Catherine,

We will be advising our Principal a cost of repair of L/S \$45,000.00 /- with 12 days of repair, subject to their approval

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Catherine Chong Kai Ling [mailto:CatherineChongKL@goldbell.com.sg]  
**Sent:** Wednesday, 19 January, 2022 9:31 AM  
**To:** Rasul (LKKAuto)  
**Subject:** RE: YN8716X / OD CHINA TAIPING

Dear Rasul,

As your requested.

Thank you.

**NOTICE:**

Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected. All correspondence should be done via email instead. Thank you for staying safe with us!



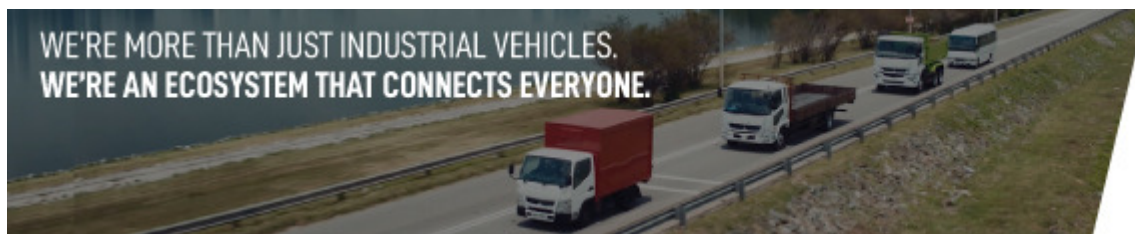
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**Catherine Chong Kai Ling** | Customer Service Advisor, Motor Claims  
Goldbell Engineering Pte Ltd

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**From:** Catherine Chong Kai Ling  
**Sent:** Thursday, January 13, 2022 3:31 PM  
**To:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Subject:** RE: YN8716X / OD CHINA TAIPING

Dear Rasul,

Kindly review Finalise Report, I already remove Compressor.

Thank you.

**NOTICE:**

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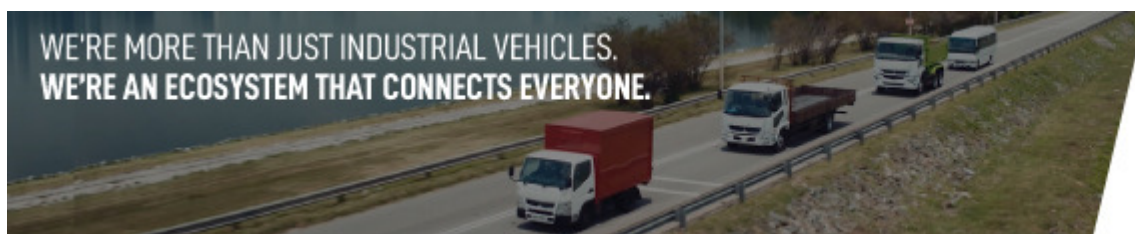


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**From:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Sent:** Wednesday, December 1, 2021 12:10 PM  
**To:** Catherine Chong Kai Ling <[CatherineChongKL@goldbell.com.sg](mailto:CatherineChongKL@goldbell.com.sg)>  
**Subject:** RE: YN8716X / OD CHINA TAIPING

Hi Catherine,

Noted I will run through once again

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315



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**From:** Catherine Chong Kai Ling [<mailto:CatherineChongKL@goldbell.com.sg>]

**Sent:** Monday, 29 November, 2021 10:56 AM

**To:** Rasul (LKKAuto)

**Subject:** RE: YN8716X / OD CHINA TAIPING

Dear Rasul,

Enclosed herewith the list for item we done replacement.

Kindly assist go thru and give one lump sum amount.

Thank you.

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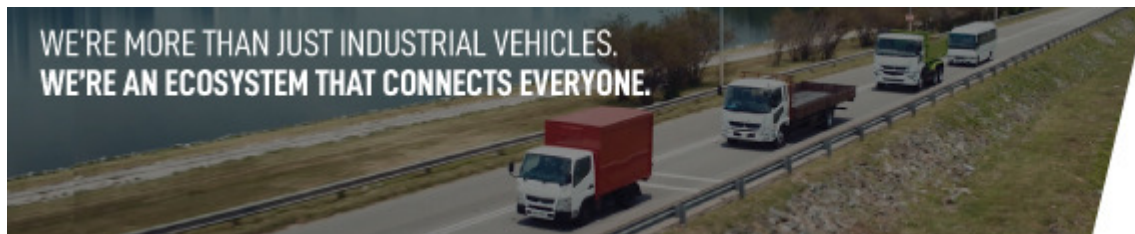
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**From:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>

**Sent:** Wednesday, June 30, 2021 3:45 PM

**To:** Catherine Chong Kai Ling <[CatherineChongKL@goldbell.com.sg](mailto:CatherineChongKL@goldbell.com.sg)>; Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>; Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; William Oh Soon Lee <[WilliamOhSL@goldbell.com.sg](mailto:WilliamOhSL@goldbell.com.sg)>; Kon Yin Siew <[KonYinSiew@goldbell.com.sg](mailto:KonYinSiew@goldbell.com.sg)>; Soo Leong Keat <[SooLeongKeat@goldbell.com.sg](mailto:SooLeongKeat@goldbell.com.sg)>

**Subject:** RE: YN8716X / OD CHINA TAIPING

**Importance:** High

Dear Rasul,

When can we have YN8716X repair cost finalised?

At least please provide us an update.

Than you.



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**Ramesh | Senior Executive, Motor Claims**  
Goldbell Engineering Pte Ltd

t: +65 6864 0695 | m: +65 8157 8014 | f: +65 6863 0425 | w: [www.goldbell.com.sg](http://www.goldbell.com.sg)

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**From:** Ramesh

**Sent:** Thursday, 24 June 2021 12:16 pm

**To:** Catherine Chong Kai Ling <[CatherineChongKL@goldbell.com.sg](mailto:CatherineChongKL@goldbell.com.sg)>; Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>; Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; William Oh Soon Lee <[WilliamOhSL@goldbell.com.sg](mailto:WilliamOhSL@goldbell.com.sg)>; Kon Yin Siew <[KonYinSiew@goldbell.com.sg](mailto:KonYinSiew@goldbell.com.sg)>; Soo Leong Keat <[SooLeongKeat@goldbell.com.sg](mailto:SooLeongKeat@goldbell.com.sg)>

**Subject:** RE: YN8716X / OD CHINA TAIPING

**Importance:** High

Hi Rasul,

Reference to Ms. Catherine email dated 11 June,  
We had provide all necessary photos and document.

Kindly assist finalise COR Lump Sum \$48,200.00 (before GST) with 12 working days.

Looking forward to your soonest reply.

Thank you.



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**Ramesh | Senior Executive, Motor Claims**  
Goldbell Engineering Pte Ltd

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**From:** Catherine Chong Kai Ling <[CatherineChongKL@goldbell.com.sg](mailto:CatherineChongKL@goldbell.com.sg)>

**Sent:** Friday, 11 June 2021 3:51 pm

**To:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>; Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; William Oh Soon Lee <[WilliamOhSL@goldbell.com.sg](mailto:WilliamOhSL@goldbell.com.sg)>; Kon Yin Siew <[KonYinSiew@goldbell.com.sg](mailto:KonYinSiew@goldbell.com.sg)>; Soo Leong Keat <[SooLeongKeat@goldbell.com.sg](mailto:SooLeongKeat@goldbell.com.sg)>; Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>

**Subject:** RE: YN8716X / OD CHINA TAIPING

Dear Rasul,

Enclosed herewith resurvey and supplementary photos for finalise.

Thank you.

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**From:** Catherine Chong Kai Ling  
**Sent:** Friday, June 4, 2021 9:06 PM  
**To:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>; Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; William Oh Soon Lee <[WilliamOhSL@goldbell.com.sg](mailto:WilliamOhSL@goldbell.com.sg)>; Kon Yin Siew <[KonYinSiew@goldbell.com.sg](mailto:KonYinSiew@goldbell.com.sg)>; Soo Leong Keat <[SooLeongKeat@goldbell.com.sg](mailto:SooLeongKeat@goldbell.com.sg)>; Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>  
**Subject:** RE: YN8716X / OD CHINA TAIPING

Dear Rasul,

Please refer to the attachment.

Kindly assist finalise COR Lump Sum \$48,200.00 (before GST) with 12 working days.

Thank you.

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**From:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>  
**Sent:** Wednesday, May 5, 2021 5:29 PM  
**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>; Soo Leong Keat <[SooLeongKeat@goldbell.com.sg](mailto:SooLeongKeat@goldbell.com.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; William Oh Soon Lee <[WilliamOhSL@goldbell.com.sg](mailto:WilliamOhSL@goldbell.com.sg)>; Kon Yin Siew <[KonYinSiew@goldbell.com.sg](mailto:KonYinSiew@goldbell.com.sg)>; Catherine Chong Kai Ling <[CatherineChongKL@goldbell.com.sg](mailto:CatherineChongKL@goldbell.com.sg)>  
**Subject:** RE: YN8716X / OD CHINA TAI PING

Dear Denise Tay,

We noted on your email content below.

Thank you.



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Ramesh | Senior Executive, Motor Claims  
Goldbell Engineering Pte Ltd

t: +65 6864 0695 | m: +65 8157 8014 | f: +65 6863 0425 | w: [www.goldbell.com.sg](http://www.goldbell.com.sg)

**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Sent:** Wednesday, 5 May 2021 5:25 pm  
**To:** Soo Leong Keat <[SooLeongKeat@goldbell.com.sg](mailto:SooLeongKeat@goldbell.com.sg)>  
**Cc:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** YN8716X / OD CHINA TAI PING

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **YN8716X (Excess \$450/-). NOT EXCEEDING \$45,000/- (WHICHEVER LOWER) LUMP SUM REPAIR, BASE ON SURVEYOR MARKING & AUDATEX.**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

**All** supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)