

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Buildin
Singapore 079120
Attn: Motor Claims
Yr Ref: 21005302

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0376/2021/JT

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

30-JUL-2021
1
Date
Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SJT 296 P - Audi A4 SEDAN 2.0 TFSI

With reference to the above-mentioned vehicle, no. **SJT 296 P**, claimant,
Mr. Han Kwang Siew, Roger, please find the related document per attached.

1. A copy of the Original invoice no. 85016520 – S\$ 12,133.12.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of Rental Bill – S\$ 1198.40
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SJT 296 P

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, HAN KWANG SIEW, ROGER (the third party claimant) of BLK 213 PASIR RIS ST 21
#05-202, SINGAPORE 510213 (address), owner of SJT 296 P (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SJT 296 P that was damaged pursuant to the accident which occurred on 28/4/2021
(date) along MARINA BOULEVARD TURNING INTO SHEARES AVE (location) involving vehicle no/s
SKD 5366 K ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 28 (day) of 04 (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **PREMIUM AUTOMOBILES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$12,133.12** (Repair Cost), **S\$1,198.40** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SJT 296P** that was damaged pursuant to the accident which occurred on **28/04/2021** (date) along **MARINA BOULEVARD TURNING TO SHERES AVE** (location) involving vehicle no/s **SKD 5366K**. This is pursuant to the inspection conducted on **04/05/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **HAN KWANG SIEW, ROGER** (the third party claimant") of vehicle no. **SJT 296P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJT 296P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6 (day) of Oct (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85016520	Account: A0006 (T 0)	
		Date : 27/07/2021	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120	
		Order : SJT0296P		
		Term : 30		
Regn No: SJT0296P (V 41587)		Regn Date: 29/03/2019	Mileage: 42738	WIP No.: 25384
Model: A4 SEDAN 2.0 TFSI 8W2ADG		Chassis: WAUZZZF40KA043906	Engine: CVK 077267	Dept: U
You have been assisted by :- UB-Nora		(11)		

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS FRONT DOOR AND LHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGE.	560.00	1.00	560.00
S	BODYWORK	M: TO DISMANTLE AND RENEW LHS FRONT DOOR AND REAR DOOR.TO REPAIR BONNET,LHS FRONT AND REAR FENDER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	1500.00	1.00	1,500.00
S	BODYWORK	M: TO RESPRAY LHS FRONT DOOR,LHS REAR DOOR, DOOR HANDLE AND LHS REAR FENDER.	1850.00	1.00	1,850.00
S	BODYWORK	M: TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT.	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
Q	OTHERS	M: TO SUPPLY LHS REAR RIM (BY OWNER)	880.00	1.00	880.00
X	A8W0831051D	DOOR(LAST)	Less 020%	1.00	3192.00
X	A8W0837911A	SEAL(LAST)	Less 020%	1.00	205.00
X	AD 355205A2	BONDAGENT AP	Less 020%	1.00	48.10
X	A8W0837239 GRU	TRIM AP	Less 020%	1.00	87.40
X	A8W0837167	HOUSING(LAST) AP	Less 020%	1.00	7.40
X	A8W0837811A	009231/(V) (GER) SUPPO	Less 020%	1.00	163.50
X	A8W5833051C	DOOR(LAST)	Less 020%	1.00	3192.00
X	A8W5839911A	SEAL(LAST)	Less 020%	1.00	205.00
X	AD 00940104	CLEANER AP	Less 020%	1.00	67.50
X	A8W0839249	(GER)CHECK ROD AP	Less 020%	1.00	105.00
X	A8W0837877	COVER AP	Less 020%	1.00	5.80
X	AWHT003497	BOLT AP	Less 020%	2.00	3.00
X	AN 10833601	BOLT AP	Less 020%	2.00	1.20
X	AN 10597701	NUT AP	Less 020%	6.00	3.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
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Alexandra Service Centre
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Main Telephone 6388 2223
Main Telefax 6475 1023

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55 Ubi Road 1
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Company Reg. No. 199902271W
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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85016520 Date: 27/07/2021 Order: SJT0296P Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SJT0296P (V 41587) Regn Date: 29/03/2019 Mileage: 42738 WIP No.: 25384
Model: A4 SEDAN 2.0 TFSI 8W2ADG Chassis: WAUZZZF40KA043906 Engine: CVK 077267 Dept: U
You have been assisted by :- UB-Nora (11)

		Details	Qty	Unit Price	Amount
X	A8W0837461	(GER)REGULATOR AP	1.00	282.00	225.60
X	A8K0837199	CLIP AP	12.00	0.80	7.68
		Less 020%			
		Less 020%			

Parts 6,077.36
Labour 880.00
Sublet 4,382.00
Menus 0.00
Lubricant 0.00

Sub-Total 11,339.36

7% GST 793.76

Grand Total 12,133.12



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Rental Agreement

MR HAN KWANG SIEW, ROGER
213 PASIR RIS STREET 21
05-202
SINGAPORE 510213
Mobile: +6596633105

Date : 10 MAY 2021
Order No. : RO0521032000-ST
Quotation No. :
Sales ID : NIKO LAI

Driver Details

Name	: HAN KWANG SIEW, ROGER	Driving License	: S1562050A
NRIC/PP No.	: S1562050A	Type	: LOCAL
Address	: 213 PASIR RIS STREET 21 05-202 510213 SINGAPORE	Expiry	: 10-04-2099
Contact No. (R)	: (O) : +6567799091 (EXT:1124)	Driving Exp	: 38 yrs
(HP)	: +6596633105 (Pg) :	Nationality	: SINGAPOREAN

Hiring Details

Location Out : Lower Delta Main Office
Location in : Lower Delta Main Office
Other Terms : Strictly for local drive only. Limited to 200km per day.

Deposit: Singapore Drive - \$300, Malaysia Drive - \$ 500, Monthly Rental - 1 month

Important Note:

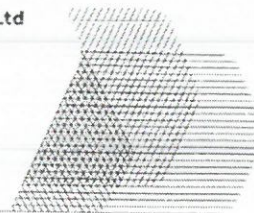
- Vehicle allocation is subject to change without prior notice
 - You will need to present your original Identity Card, valid Driving License
 - We only accept Credit Card (Visa or MasterCard) Nets payment
 - Rental order is subject to the terms and conditions of Motorway car rental agreement
 - Eligible drivers : 24 years and above with min 2 years of driving experience
 - Self-drive vehicle collection and return hours: 8:00am – 5:00pm (Mon to Fri)/ 8:00am – 4:00pm (Sat)/ Closed on Sun and Public Holiday
 - A surcharge is applicable for delivery and collection, subject to availability of driver
 - Rental rates is subject to change prior to receipt of booking deposit
 - Rental order is not confirmed unless a deposit has been paid and is subject to cancellation penalties
 - All Important Note, Note(s), Terms and Conditions on the Rental Agreement shall apply to all subsequent extension agreement(s).
 - No signatures are required on our Extension Agreement(s).
 - No insurance coverage for unauthorised driver. Fuel to be topped up per given upon returning.
- Note(s) : No insurance coverage for unauthorised driver. Petrol to be topped up per given upon returning.
No smoking in the vehicle.

DESCRIPTION		RATES (SGD)	PERIOD	AMOUNT (SGD)
Vehicle	: SKK5670U			
Make & Model	: AUDI A6 2.0 TFSI MU			
Engine Number	: CDN356636			
Chassis Number	: WAUZZZ4G4EN010501			
Duration	: 10-05-2021 16:00 To 18-05-2021 16:00	200.00	8	1,600.00 (480.00)
Excess / Charges	: (COM) CDW 1,601CC & ABOVE - EXCESS \$3,500.00	0.00	8	0.00



Co. Reg. No. 199902927C
GST Reg. No. 19-9902927-C

Motorway Car Rentals Pte Ltd
1094 Lower Delta Road
Motorway Building
Singapore 169205
TEL. (65) 6466 2200
FAX. (65) 6377 0347
motorwaycarrentals.com
luxerentals.sg



REMARKS : **REFERENCE: ORDER #1270 **FULL
RENTAL AMOUNT \$1155.60 PAID TO
MWR.SG. **TOP UP OF \$5 PER DAY
APPROVED BY MANAGER. **BALANCE OF
RENTAL \$42.80 + DEPOSIT \$300= \$342.80
TO BE COLLECTED UPON VEHICLE PICK
UP. **STRICTLY NO REFUND FOR EARLY
RETURN. **\$300 DEPOSIT IS
REFUNDABLE UPON VEHICLE RETURNED
AS PER GIVEN AFTER 21 WORKING DAYS
BACK TO THE SAME CARD CHARGED.

Total Hire Charge	1,120.00
GST(7.00%)	78.40
Sub Total	1,198.40
Total amount payable (SGD)	1,198.40

Hirers Acknowledgement

I have read and agreed to the terms and conditions on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringement may be billed to that account and my signature below will be considered to have been made on the charge/credit card voucher. All information I have given MOTORWAY CAR RENTALS PTE LTD in connection with this agreement is true.

Hirer's Signature	MOTORWAY CAR RENTALS PTE LTD

This Rental Agreement is made between Motorway Car Rentals Pte Ltd. (hereinafter referred to as "The Owner") and the Hirer whose particulars and signature appear overleaf (hereinafter referred to as "The Hirer") is subject to all the terms and conditions herein provided.

1. Commencement of Rental will be on the date and time the Hirer takes delivery of the Vehicle.
2. Unless the Hirer notify to the Owner and state the same in the Vehicle Check List any defects to the vehicle at time of the delivery, the vehicle shall be deemed to have been delivered and accepted by the Hirer in good repair and working condition with all fittings, accessories, tools, fuel tank and spare tyre.
3. At the end of the rental period, the Hirer shall return the Vehicle to the Owner in the same good order and working condition as was delivered. The full cost of all damaged and missing items will be borne by the Hirer and payable in full.
4. The Vehicle may only be driven by the Hirer or by the person(s) who have been expressly designated and authorised in the Rental Agreement. There shall be no insurance coverage for unauthorised drivers.
5. The Hirer confirms that he and any other person(s) authorised driver to drive the Vehicle :-
 - a. are between the ages of 24 and 60.
 - b. each holds a current driving license valid under the laws of Singapore enabling him to drive the Vehicle.
 - c. each has at least 2 years of satisfactory driving experience of a Vehicle in the same category or class as that of the Vehicle.
 - d. are currently not under any disqualification or suspension from driving any Vehicle.
 - e. it is mandatory that the authorized driver/Hirer must convert from foreign driving license into a valid Singapore driving license so as to continue driving in Singapore after 12 months of staying here (from the date of the last entry into Singapore) Thereafter the Hirer shall provide a copy of the converted license to the Owner.
 - f. do not suffer from any mental or physical infirmity or uncorrected defective vision or hearing.
 - g. agree that the Vehicle will not be used for racing or speed trials, towing of other vehicles, carrying goods or passengers for hire or reward, driving on unpaved road, giving driving lessons, and other illegal or immoral activities.
 - h. have been notified that the Vehicle can only be driven within Singapore. Please refer to Clause 13.
 - i. shall not make any alterations, changes or remove any parts whatsoever from the Vehicle without the prior written consent of the Owner.
 - j. agree to protect the interest of the Owner and the Owner's insurance company in the event of an accident during the period of hire by :-

Signature of Hirer

 - I. obtaining names and addresses of parties involved and witnesses
 - II. not admitting fault and liability to the accident
 - III. immediately notify the Owner of the accident
 - IV. giving a detailed report including an accurate diagram even in the case of slight damage within 24 hours to the Owner's insurance company, or to the Police station if there are any injuries involved
 - k. have been notified that the Vehicle will not be insured after the agreed return date and/or date on which advance rental paid expired. The Owner must be notified of intended extension of rental at least 3 hours prior to expiry of rental and payment for the extended rental must be made to the Owner within 24 hours. Failure by Hirer to comply will leave the Owner with no alternative but to treat the matter as a fraud/theft case and a police report will be lodged forthwith.
6. The Vehicle has been insured for Singapore use only to cover :-
 - a. all Third Party risks and liabilities as required by Singapore law.
 - b. all damage to Third Party property.
 - c. damage to Vehicle (subject to Clause 7 below).
 - d. loss or theft of Vehicle.
7. In the event that the Vehicle or any part thereof is damaged as a result of any accident, the following will apply:-
 - a. The Hirer shall pay to the Owner that Excess amount or the reduced non-waiverable Excess amount (Hirer paid this CDW fee from the onset of Hire) in respect of each and every accident regardless on whether the Hirer is at fault. The Excess is DOUBLE for accidents and damage occurring in Malaysia.
 - b. Only upon the successful claim from the third party insurance will the Excess be refunded back to the Hirer.
 - c. The Hirer agrees that after the windscreen or window glass claim, the Excess amount or the reduced non-waiverable Excess amount will be borne by the Hirer.
 - d. The Hirer also agrees that the Owner may in its absolute discretion conduct any negotiations and effect any settlement with the insurers and agrees to abide by any such settlements.
 - e. In the event of any damage and loss to the Vehicle caused by negligence and/or contravention of any statutes or regulations by the Hirer or his authorised drivers which result in the insurers repudiating liability for such damage and loss the Hirer shall be liable for all damage to the Vehicle (including loss of use) and shall indemnify the Owner against all cost, claims and liabilities arising out of such negligence or contravention. Damage to the undercarriage is not covered by Insurance.
 - f. The excess for Inexperienced and Elderly Driver, less than 2 years of satisfactory driving experience or less than 24 years old and elderly drivers more than 60 years old, will carry additional \$3,000 on top of the applicable excess.
8. Further to Clause 7.a above, the Hirer may elect to partially waive the first Excess amount (specified in the Rental Agreement) in respect of any single accident with the payment of an additional Collision Damage Waiver fee as specified overleaf. The partial waiver of Excess is expressly subject to and conditional upon the following:-
 - a. Damage to the Vehicle (even for slight damage) resulting from each and every accident must be reported to the Owner and the insurance company within 24 hours from the time of accident.
 - b. Damage to the Vehicle was not the result of negligence and/or the contravention of any statute or regulation by the Hirer or his authorised drivers.
 - c. The Hirer's agreement to pay to the Owner the Non-Waiverable Excess amount as stated in the Rental Agreement.
 - d. Non-collision Damage to the Vehicle (e.g. vandalism) and/or missing items are not covered by Collision Damage Waiver.
9. The Hirer shall pay to the Owner:-
 - a. rental for the hire of the Vehicle at the rate specified overleaf.
 - b. any new found damages upon vehicle return. The owner reserves the right to offset the damage cost from the security deposit or any other forms of payment.
 - c. the Collision Damage Waiver and Malaysia use fees where applicable.
 - d. additional rental charges calculated at one fifth the daily rate for each overdue hour for the return of the Vehicle.
 - e. \$20 for every 1/8 tank (as indicated on the vehicle checklist) for shortage of fuel upon vehicle return.
 - f. 50% of the deposit, which will be forfeited for any cancellation or reservation. No refund of deposit for bookings made during any public holidays.
 - g. any excess mileage traveled will be calculated at 40 cents per kilometer. Mileage is limited to 200 km per day or 1200 km per week (Applicable to Singapore usage)
 - h. a penalty charge of \$200 and surcharge for Malaysia use at \$40 per day for the whole rental period for any non-disclosure of Malaysia usage
 - i. a cleaning charge of \$200 will be imposed for smoking in the vehicles.
 - j. full cost of cleaning if the vehicle is returned in unacceptable dirty condition.
 - k. full cost of restoration of damaged paint work due to sandblasting.
 - l. all other sums which may become due and payable under this Rental Agreement.
10. The Hirer shall be responsible for and shall indemnify the Owner against all fines, penalties, summons, court expenses or any other legal imposition in respect of this Vehicle and the driver of the Vehicle during the period of hire. An administrative charge of SGD\$20 for Singapore and SGD\$30 for Malaysia in addition to the fines or summons amount for the settlement of any traffic offence on behalf of the Hirer will be chargeable.
11. The Owner shall provide a 24-hours Breakdown and Towing Service to the said Vehicle within Singapore only, provided that the hirer purchase the CDW insurance, otherwise should the owner attend to such cases, it is chargeable at \$50 per trip. Punctured tyres, empty fuel tanks and/or misplaced Vehicle keys do not constitute a breakdown and the Owner is not obliged to attend to such cases. In the event that the Owner attends to such cases, the Hirer will bear the cost of S\$50.00 for each and every case.
12. The Owner shall provide the Hirer with a Replacement Vehicle (within Singapore only) of similar capacity subject to the following:-
 - a. That the damages/loss caused to the Vehicle was not the result of the deliberate act omission negligence and/or contravention of the terms and conditions of this Rental Agreement and/or any statute or regulation by the Hirer or his authorised drivers.
 - b. The Hirer's acceptance that the replacement Vehicle will be subjected to the same terms and conditions of this Rental Agreement.
13. Further to Clause 5.h above, the Vehicle can only be driven into Malaysia if the Hirer agrees to pay the additional surcharge (as specified in Rental Agreement) for Malaysia use. Only upon the payment of the surcharge will the Owner effect the Vehicle's Motor Insurance and 24-hours Breakdown and Towing Service in Malaysia. However, this is conditional upon the Hirer making every attempt to contact the owner in the event of an accident or breakdown, not leaving the broken-down and/or accident Vehicle unattended or permit any unauthorized persons to tow away the Vehicle.
If the Hirer drives the Vehicle into Malaysia without paying the additional surcharge and if the Vehicle encounters an accident or breakdown, then the Hirer shall be liable for all the resultant cost (total cost of repairs and/or loss to the Vehicle, all claims and cost associated with third party personal injury claims and property damage, all costs to recover and tow the Vehicle back to Singapore, and loss of rental income suffered by the Owner whilst the Vehicle is undergoing repairs).
14. No condition warranty or stipulation of any kind is given by the Owner in respect of the Vehicle and the Owner shall not be held liable for any injury and/or loss of any kind whatsoever suffered by the Hirer and/or any third parties as a result of the Vehicle or any part of it being unusable, faulty, out of order or unserviceable.
15. In the event of any breach of this Rental Agreement by the Hirer, the Owner will without prior notice to the Hirer resume possession of the Vehicle and for this purpose the Hirer hereby irrevocably authorizes the Owner by its agents and servants without notice to enter any premise in which the Vehicle may for the time being be kept and to take possession thereof without being liable for any action or proceeding at the suit of the Hirer or any person claiming under or through him.
16. No relaxation, forbearance delay or indulgence by the Owner in enforcing any of the terms of this Agreement at the granting of time by the Owner to the Hirer shall prejudice, affect or restrict the rights and powers of the Owner hereunder nor shall any waiver of any breach hereof operate as a waiver of any subsequent or continuing breach thereof.
17. This agreement shall be governed by and construed in accordance with the Laws of Singapore and the parties agree to submit to the jurisdiction of the Courts of Singapore.
18. The Vehicle Check List is an integral part of this Rental Agreement.

Signature of Hirer



Dear Valued Customer,

Please find below a list of fees and charges as well as important details when using our services with Motorway Car Rentals :

Summary List Of Fees

Mileage is limited to 200km per day or 1200km per week for daily rental. Any excess mileage would be calculated as	\$ 0.40 per km
Malaysia drive fee - Unlimited mileage NOTE: To notify Motorway 1 working day in advance before driving into Msia If customer is caught without disclosing Malaysia use: - Malaysia usage fee of \$40 per day would be calculated for the whole rental period and fine of \$200 for non-disclosure	\$ 40 per day
Delivery / Collection charge (during office hours) – Depending on Postal Code District	\$ 5 - \$ 50 per trip
Any fuel shortage upon vehicle return will be charged. Refuel Vehicle – Min. 95 Octane Petrol / 98 Octane Petrol (For Premium Continental) / Diesel Euro 5.	\$ 20 per 1/8 tank
Returned time of vehicle after stipulated time in agreement, the rate of each overdue hour	\$ 1/5 of the daily rate
Service charge to change punctured tyre / fill empty fuel tanks / misplaced car keys	\$ 50 per trip
No smoking in our vehicles, a cleaning charge will be imposed	\$ 200
Rental of child seats	\$ 10 per day
Deposit for local use	\$ 300
Deposit for Malaysia use	\$ 500
Full cost of cleaning if the vehicle is returned in unacceptable / dirty e.g excessive dog fur, muddy condition etc and stench smell like durian smell etc	From \$200
Administrative charge for settlement of all summons in Singapore and Malaysia on behalf of our Hirer in additional to the summons amount	\$ 20 (Spore) SGD 30 (Msia)
*No deposit refund during festive / rental peak period for any advance booking cancellation	

Requirements

1. Minimum age: **24 – 60** / Possess at least **2 years** of driving experience with valid driving license.

Insurance

1. All vehicles are covered with **insurance subject to vehicle excess liability**.
2. Insurance excess is **double** for accidents and damages occurring in Malaysia.

MWR shall provide a 24 hours emergency breakdown and towing services only in the event the vehicle cannot be driven.

1. Our 24 hours emergency breakdown services DO NOT include the following:
 - ☐ **Puncture** – Hirer is advised to replace punctured tyre with spare tyre provided in our vehicles. (Replacement of damaged punctured tyre(s) chargeable)
 - ☐ **Empty Fuel** – Hirer is advised to purchase fuel from a kiosk for temporary measure until the vehicle reaches a petrol station.
 - ☐ **Misplaced keys** – Hirer is advised to call Motorway Car Rentals at 6466 2200 during office hours from **8:00am-5:00pm (Mon to Fri) / 8:00am-4:00pm (Sat)** for recovery.
Closed on Sun and Public Holiday. (Replacement of lost car keys/remote chargeable)
2. Vehicle wear and tear and items that would not affect the driving of the vehicle.

Loss of car accessories

1. Replacement for lost of accessories – e.g Hub caps, fuel cap, ashtrays, CD/Radio sets, carpets, car plate etc will be charged at retail rate and borne fully by The Hirer.

MOTORWAY CAR RENTALS PTE LTD



Tax Invoice

Billing Address:

HAN KWANG SIEW, ROGER
213 PASIR RIS STREET 21
05-202
SINGAPORE 510213

Invoice Date : 10 MAY 2021
Invoice No. : RINV0521116059
Credit Terms : CASH
VHA No. : RO0521032000-ST
Sales ID : NIKO LAI

Mailing Address:

HAN KWANG SIEW, ROGER
213 PASIR RIS STREET 21
05-202
SINGAPORE 510213

Driver(s):

1. HAN KWANG SIEW, ROGER

DESCRIPTION	RATES (SGD)	PERIOD	AMOUNT (SGD)
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Vehicle Number	: SKK5670U		
Make & Model	: AUDI A6 2.0.TFSI MU		
Duration	: 10-05-2021 16:00 to 18-05-2021 16:00	200.00	8
	: Discount - 30%		1,600.00 (480.00)

Excess / Charges	: (COM) CDW 1,601CC & ABOVE - EXCESS \$3,500.00	0.00	8
Remarks	: **REFERENCE: ORDER #1270		0.00

**FULL RENTAL AMOUNT \$1155.60 PAID TO MWR.SG.
**TOP UP OF \$5 PER DAY APPROVED BY MANAGER.
**BALANCE OF RENTAL \$42.80 + DEPOSIT \$300=
\$342.80 TO BE COLLECTED UPON VEHICLE PICK UP.
**STRICTLY NO REFUND FOR EARLY RETURN.
**\$300 DEPOSIT IS REFUNDABLE UPON VEHICLE
RETURNED AS PER GIVEN AFTER 21 WORKING DAYS
BACK TO THE SAME CARD CHARGED.

Total Hire Charge : 1,120.00
GST (7.00 %) : 78.40
Sub Total : 1,198.40
Total Amount (SGD) : 1,198.40

This documents is generated by computer, no signature is required.

Page 1 of 2

Motorway Car Rentals Outlets:

Tanjong Pagar Xchange 120 Maxwell Road #B1-11 Tanjong Pagar MRT station Singapore 069119 TEL(65)62242200
No. 5 Toa Payoh West #01-00 Motorway Building Singapore 318877 TEL(65)64662200



Tax Invoice

Billing Address:
HAN KWANG SIEW, ROGER
213 PASIR RIS STREET 21
05-202
SINGAPORE 510213

Invoice Date : 10 MAY 2021
Invoice No. : RINV0521116059
Credit Terms : CASH
VHA No. : RO0521032000-ST
Sales ID : NIKO LAI

Mailing Address:
HAN KWANG SIEW, ROGER
213 PASIR RIS STREET 21
05-202
SINGAPORE 510213

Driver(s):
1. HAN KWANG SIEW, ROGER

DESCRIPTION	RATES (SGD)	PERIOD	AMOUNT (SGD)
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IMPORTANT NOTICE

- All clients data will be kept strictly confidential and is solely used for the purpose of completing sales transactions.
Should our company be required to release the data, our company will make this known to the customer and obtain his/her consent before releasing the information.
The Company or the Company's related company or associates company may give the Customer the privilege of automated inclusion in their promotional and informational notification lists and the Customer can opt to unsubscribe from the lists.
- Any discrepancy must be reported within seven days from the date of the invoice, otherwise no claim will be entertained.
- Interest &/or late charge will be charged at 1.5% per month on all overdue amounts.
- Please indicate invoiced name, vehicle number (if any) and invoice number together with your payment mode.
If no indication is provided, your remittance will be applied against the oldest outstanding invoices.
- Payment by cheques should be crossed and made payable to "Motorway Car Rentals Pte Ltd".
- Payment by remittance should be made to the below:
Account Name: MOTORWAY CAR RENTALS PTE LTD
Account Number: 135-306-328-1
Bank and Address: United Overseas Bank Limited, 325, Boon Lay Place, Singapore 649886
Bank/Branch Code: 7375 / 035 Swift Code: UOVB SG SGXXX
- Authorised signatory is not necessary and required for system generated invoices.

Motorway Car Rentals Outlets:

Tanjong Pagar Xchange 120 Maxwell Road #B1-11 Tanjong Pagar MRT station Singapore 069119 TEL(65)62242200
No. 5 Toa Payoh West #01-00 Motorway Building Singapore 318877 TEL(65)64662200

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SKD5366K

Date of Accident

28/04/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **13/12/2020 - 12/12/2021**

Requested By **TAN KHOON HONG (PREMIUM ...**

Requested Date **29/04/2021 10:52**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 4 May 2021 4:23 PM
To: shaungohys@gmail.com
Subject: ACCIDENT INVOLVING SKD 5366K(AIG) AND SJT 296P AT/ALONG SHEARES AVE ON 28/04/2021

04 May 2021

Mr Goh Yong Seng [By Email Only]

Dear Sir/Madam,

You Ref: SKD5366K

Our Ref: CC3/AIG21005302/ps3

ACCIDENT INVOLVING SKD 5366K(AIG) AND SJT 296P AT/ALONG SHEARES AVE ON 28/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SJT296P against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Apr 2021 16:52	Clm Dtl Modified	Claimant's Name: -> HAN KWANG SIEW, ROGER.	[A] Lee Su Li
2	29 Apr 2021 16:52	Clm Veh Model Changed	(204616) AUDI A4 1.4 TFSI S TRONIC (A).	[A] Lee Su Li
3	29 Apr 2021 16:52	Clm Created	Reg No: SJT296P. Acct Date: 2021/04/28. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (UBI)	[A] Lee Su Li
4	29 Apr 2021 16:52	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	29 Apr 2021 16:52	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/10	[A] Lee Su Li
6	29 Apr 2021 16:52	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	29 Apr 2021 16:52	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	29 Apr 2021 16:52	Label Added	(23):Express.	[A] Lee Su Li
9	29 Apr 2021 16:52	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
10	30 Apr 2021 12:02	Clm Registration Modified	Pol No:2100395858-06->2100395858.	[I] Low, Xianyu
11	04 May 2021 15:07	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	06 May 2021 16:28	Adj Adjuster Assigned	ACCUSER4 -> ADRIAN LING	[A] Lee Su Li
13	07 May 2021 14:39	Video Downloaded	Downloaded Video - Accident	[I] Lee, Ming-Yao
14	27 Jul 2021 23:42	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	27 Jul 2021 23:42	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	27 Jul 2021 23:42	Clm Dtl Modified	JPJ Reg. Date: -> 2019/03/29.	[A] JOANNE LEE KHANG MIN
17	27 Jul 2021 23:42	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	30 Jul 2021 17:33	Adj Mandate Request	Cur.Req:13333.52:Liability: 100%(OI went straight on the left-turn only lane) *Quantum: (a)CORw/GST: \$12,133.12 + (b)LORw/GST(8days x \$140.00): \$1,198.40+ (c)LTA/GIA search fee: \$2.00 = Total: \$13,333.52 *6 recommendation repair days + 1Sunday + 1P	[A] CHEW HSIAO TONG
19	28 Sep 2021 22:36	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/10. Mandate Remarks: May propose rate of LOR up to \$120/day. Understand TPV is below 1600cc	[I] Lee, Ming-Yao
20	28 Sep 2021 22:36	Adj Mandate Set	Approved:13162.32:May propose rate of LOR up to \$120/day. Understand TPV is below 1600cc	[I] Lee, Ming-Yao
21	30 Sep 2021 15:19	Clm Veh Model Changed	(204616) -> (207006) AUDI A4 2.0 SEDAN TFSI S-TRONIC (NAV) (A).	[A] CHEW HSIAO TONG
22	30 Sep 2021 15:21	Adj Mandate Request	Cur.Req:13333.52:Hi, TPV is 1984cc. Uploaded TP veh details in Merimen for your reference. Pls review and let us have your further mandate.	[A] CHEW HSIAO TONG
23	05 Oct 2021 18:12	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/05/10. Mandate Remarks: May propose rate of LOR up to \$120/day. Understand TPV is below 1600cc	[I] Lee, Ming-Yao
24	05 Oct 2021 18:12	Adj Mandate Set	Approved:13333.52:May propose rate of LOR up to \$120/day. Understand TPV is below 1600cc	[I] Lee, Ming-Yao

Date From    Date To    Audit Type 

ACTIVITY

[06/05/2021 11:46] CHEW HSIAO TONG:

Mr Goh called in as he received LKK letter. Informed TP claim. He is aware that liability is not in his favour. He will let AIG to settle the matter at best.

[04/05/2021 16:24] CHEW HSIAO TONG:

OI Email: shaungohys@gmail.com.

[04/05/2021 15:13] CHEW HSIAO TONG:

Called OI Mr Goh. Not pick up

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2690465	29 Apr 2021 17:00:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJT296P	SKD5366K	11.00
2690654	30 Apr 2021 12:01:48	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SJT296P	Low, Xianyu	xx.xx
2692927	07 May 2021 11:30:07	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SJT296P	CHEW HSIAO TONG	xx.xx
2692928	07 May 2021 11:30:10	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SJT296P	CHEW HSIAO TONG	xx.xx
2712239	27 Jul 2021 23:42:21	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJT296P	SKD5366K	11.00