

Re: LOD - FINAL REVISION - SJT296P - TP AIG - SURVEYED 4 MAY 21

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 6/10/2021 9:57 AM

To: Claims <claims@premiumauto.com.sg>

Cc: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Without Prejudice

Dear Sirs/Mdm,

We confirmed settlement at **\$13,333.52(all-in)** as per your LOD.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 22 September 2021 2:34 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg <claims@premiumauto.com.sg>

Subject: LOD - FINAL REVISION - SJT296P - TP AIG - SURVEYED 4 MAY 21

Dear Hsiao tong,

Noted

Thank you.

Best Regards,

Jennis Tan

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 22 September 2021 1:07 PM

To: Claims <claims@premiumauto.com.sg>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - FINAL REVISION - SJT296P - TP AIG - SURVEYED 4 MAY 21

Without Prejudice

Hi Jennis,

We are pending mandate approval from AIG.

We will follow up and get back to you.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 22 September 2021 12:49 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: LOD - FINAL REVISION - SJT296P - TP AIG - SURVEYED 4 MAY 21

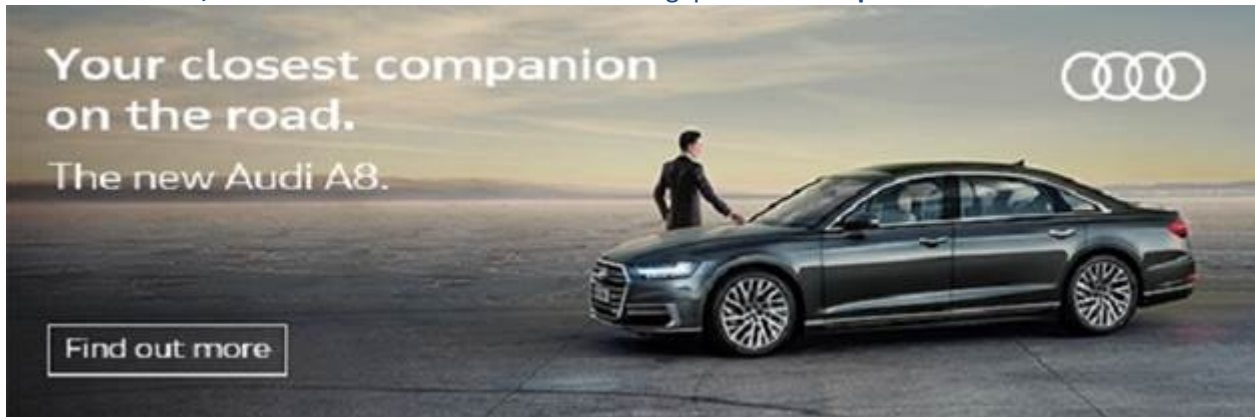
Dear Hsiao tong,

Kindly let us have the final settlement offer.

Thank you.

**Best Regards,
Jennis Tan
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)
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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 30 July 2021 5:24 PM
To: Claims <claims@premiumauto.com.sg>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: LOD - FINAL REVISION - SJT296P - TP AIG - SURVEYED 4 MAY 21

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 30/07/2021.

We will look into the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 30 July 2021 5:18 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: LOD - FINAL REVISION - SJT296P - TP AIG - SURVEYED 4 MAY 21

Dear Hsiao Tong,

Attached LOD for your perusal. We will be mailing the original documents to your office shortly.

Please arrange for settlement upon receipt.

Thank you.

Best Regards,

Jennis Tan

Claims Administrator

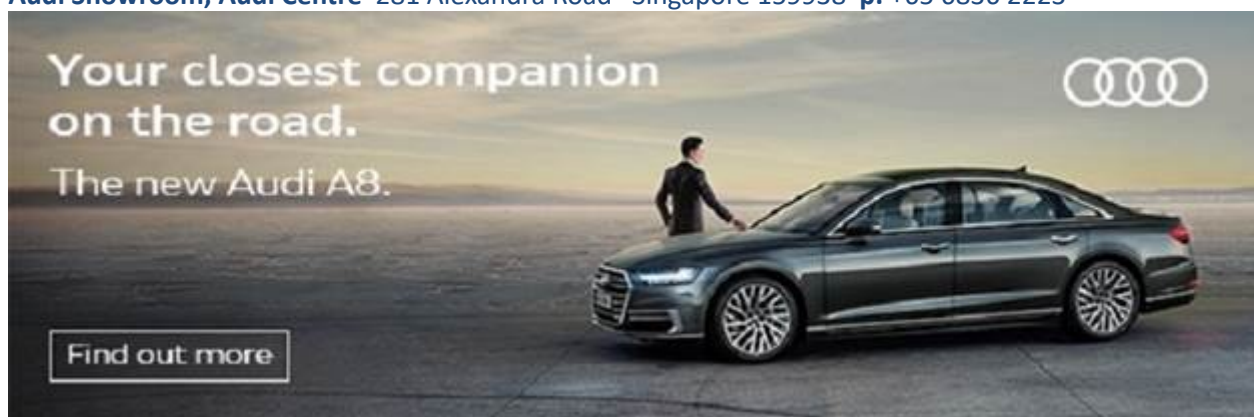
Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 30 July 2021 12:02 PM

To: Boo seng yak <boojohnny@gmail.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: Re: FINAL REVISION - SJT296P - TP AIG - SURVEYED 4 MAY 21

Without Prejudice

Dear All,

Further to our below email.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Hsiao Tong, Chew | Case Handler

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Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 16 July 2021 3:52 PM

To: Boo seng yak <boojohnny@gmail.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: Re: FINAL REVISION - SJT296P - TP AIG - SURVEYED 4 MAY 21

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P \$11,339.36**(before GST) with **06**repair days.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Monday, 7 June 2021 6:19 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiyee.yap@premiumauto.com.sg <jiyee.yap@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SJT296P - TP AIG - SURVEYED 4 MAY 21

Hi Adrian and all,

URGENT CLOSURE

Revised estimate, re-survey docs, photographs is attached.

Please confirm repair cost of \$11,339.36 @ 6 days of repairs exclude 1 Sunday and 1 PH.

Your early closure is well appreciated.

Best regards - Johnny Boo