

Date: 10/05/2021

Ang Ming Hong
#05-11 Sin Ming Autocity
160 Sin Ming Drive
Singapore 575722

Attn : Motor Claim Department

Your Ref :

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Dear Sirs/Madam,

DIRECT SETTLEMENT

Accident on 23/04/2021 involving Vehicle No. SBL9689S & SKQ 2949E
At Tanjong Rhu Road

I/We refer to my/our letter date

Arising out of the above accident, as a assessment on the damaged to my/our Vehicle No.
SBL 9689S was being conducted by your appointed panel surveyor.

Due to the negligence/fault of your insured/driver of Vehicle No. SKQ 2949E. I/We
am/are now claiming against you for the repair and other consequential suffered by me/us.

For the purpose of a amicable settlement. I/We quantified my/our claim as follows:-

a) Cost of repair at	S\$ 3,252.23
b) Loss of use for <u>7</u> days at rate of (<u>\$60 per day</u> inclusive of <u>1 Sunday & 1 public holiday</u>)	S\$ 420.00
c) Police/ROV Fee	S\$
d) Others <u>LTA search Fee</u>	S\$ 7.45

Total Cost

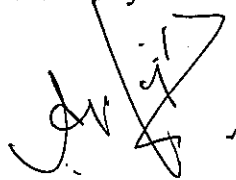
S\$ 3,679.68

I/We enclose herewith copies of all relevant documents for your perusal.

Kindly also direct all correspondence or liase with my Repairer's Messrs Hida Sen
Sperry Painting Pte Ltd relating to the said accident without any further
reference to me/us.

Thanking you and awaiting your favourable response.

Yours Faithfully



LETTER OF AUTHORIZATION

To Whom It May Concern

Accident on 23/04/2021 involving SBL 9689S and SKQ 2949E
along Tanjong Rhu Road

I/We Ang Ming Hong NRIC No. S1652913C
of 181 Tanjong Rhu Road #06-18 Singapore 436922
Owner of Motor Vehicle Registration No. SBL 9689S insured by _____
of AIG Asia Pacific Insurance Pte Ltd under Policy No. 2070008032-01

do hereby authorize M/s Hwa Seng Spray Painting Pte Ltd
as my/our representative with full authority to write, negotiate and settle claim

for damages on my/our behalf against the owner and/or driver of

Motor Vehicle No. SKQ 2949E in regard to the abovementioned accident.

I/We also consent to the agreed settlement sum be made in favour of my/our
representative, M/s Hwa Seng Spray Painting Pte Ltd and
the said payment be forwarded to them to be construed as full and final discharge of
my/our claim.



Owner Signature & Company Stamp

Date : 10/05/2021

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNW00002932000

Claim No : SNM21D202357/LKKDS

Claimant : ANG MING HONG

Amount : S\$ 3,679.68
SINGAPORE DOLLARS THREE THOUSAND SIX HUNDRED SEVENTY NINE
AND CENTS SIXTY EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SBL 9689S

Insured Vehicle No. : SKQ 2949E

Date of Loss : 23/04/2021

Place of Accident : TANJONG RHU ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHIN JUN WEI

Driver Name : CHIN JUN WEI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,252.23
(3) Loss of Use/ Rental/Earning	S\$	420.00
(4) CIA/Police Reports/		
Investigation Results/ Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	3,679.68
	=====	

Claimant Name : ANG MING HONG

NRIC No : S1652913C

Signature : 

Date : 02/09/2021

HWA SENG SPRAY PAINTING PTE. LTD.

160 Sin Ming Drive, #05-11, Sin Ming Autocity

Singapore 575722

Tel No. : 64533100 Fax No. : 62669932

Buss. Reg. No. : 202017045G

ANG MING HONG

181 TANJONG RHU ROAD #06-18
436922

Attention : Motor Claim Department

Contact : 96552922

Final Repair Bill : H000031

Date : 10/05/2021

Vehicle Num. : SBL 9689 S

Make/Model : NISSAN SYLPHY

Chassis/Eng# :

Accident Date : 23/04/2021

Claim No. :

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
<hr/>				
		LIST ITEMS :		
1.	1	REAR BUMPER		607.00
2.	1	REAR BUMPER REINFORCEMENT		40.00
3.	1	REAR BUMPER SPONGE		155.90
4.	1	TAILLAMP RH		397.60
5.	1	END PANEL		473.30
6.	1	EMBLEM 'SYLPHY'		75.20
7.	1	EMBLEM LOGO		45.80
8.	1	O/S AIR DUCT		68.00
9.	1	REAR BUMPER REFLECTOR		61.90
List Total S\$:				1,924.70
10.00% Discount S\$:				192.47
				<hr/> 1,732.23
LABOUR :				
Panel knocking				700.00
Spray painter = Siong				800.00
Vaccum and top up air con gas				20.00
Labour Total S\$:				<hr/> 1,520.00
<hr/>				
E. & O.E.			Total S\$:	3,252.23
				=====



for HWA SENG SPRAY PAINTING PTE. LTD.



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 23 Apr 2021 / 14:40:12

Receipt Date/Time : 23 Apr 2021 / 14:40:12

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210423-002281

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKQ2949E				
As at 23 Apr 2021/08:26:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SKQ2949E			
	Enquiry Fee	7.00	0.49	7.49
	20210423143759921306			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	400682XXXXXX8782	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Friday, 30 April 2021 11:36 AM
To: chinjunwei1990@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SKQ 2949E & SBL 9689S ALONG/AT TANJONG RHU ROAD ON 23/04/2021

Our Ref: CC6/CTI21005301/Kra3

CHIN JUN WEI – BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SKQ 2949E & SBL 9689S ALONG/AT TANJONG RHU ROAD ON 23/04/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SBL 9689S against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. China Taiping Insurance (Singapore) Pte Ltd

(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: OUR REF: SNM21D202357/C02/SKQ2949E/CHNGPW & YOUR REF: CC6/CTI21005301/Kra3-SBL9689S-TPP ON DIRECT SETTLEMENT

Adeline Chng <adeline.chng@sg.cntaiping.com>

Tue 8/31/2021 6:20 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

 1 attachments (223 KB)

CTP-Fund Transfer Request Form-FA-Editable.pdf;

Without Prejudice, Save as to Costs

Dear Jaslin

Please proceed to resolve claim at \$ 3,679.68 (all-in).

Please be informed that we are able to effect payment via bank transfer. Please assist to complete the attached payment form. (only fill in highlighted field).

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Tuesday, 17 August 2021 3:50 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: OUR REF: SNM21D202357/C02/SKQ2949E/CHNGPW & YOUR REF: CC6/CTI21005301/Kra3-SBL9689S-TPP ON DIRECT SETTLEMENT

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Dear Sirs/Mdm,

ACCIDENT INVOLVING SKQ 2949E (CTI) AND SBL 9689S (TP) ON 23/04/2021

We refer to the above matter.

We seek your approval to offer repairer "HWA SENG SPRAY PAINTING COMPANY" at **\$ 3,679.68(all-in)**.

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 6,311.91	\$ 3,252.23
2. Loss of Use (7 days x \$60.00)	\$ 420.00	\$ 420.00 (7 days x \$60.00)
3. LTA / GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 6,739.36	<u>\$ 3,679.68</u>

Surveyor recommended 5 days for repair + 1SUN + 1PH= 7DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, April 30, 2021 11:12 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D202357/C02/SKQ2949E/CHNGPW & YOUR REF: CC6/CTI21005301/Kra3-SBL9689S-TPP ON DIRECT SETTLEMENT

LKK REF: CC6/CTI21005301/Kra3-SBL9689S-TPP

CTI REF: SNM21D202357/C02/SKQ2949E/CHNGPW

Dear Sirs

We refer to the above matter.

Attached copy of mutual client's SAS report for your attention and necessary action.

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Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Claims Dept of CTI

Sent: Friday, April 30, 2021 9:20 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>; Meikwan@lkkauto.com; jaslinkok@lkkauto.com; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM21D202357/C02/SKQ2949E/CHNGPW & YOUR REF: CC6/CTI21005301/Kra3-SBL9689S-TPP ON DIRECT SETTLEMENT

WITHOUT PREJUDICE

Dear Alfred,

Please revert to LKK Auto on Direct Settlement **SBL9689S** soonest possible on behalf of Adeline.

Officer In Charge: Adeline Chng- DID 63896155.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, April 29, 2021 4:52 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKQ2949E (OI : CTI - TBA) and SBL9689S (TP : LKK REF - CC6/CTI21005301/Kra3) on 23/04/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SBL 9689S at M/s Hwa Seng Spray Painting Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)