

Mei Kwan (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, 30 April, 2021 11:12 AM
To: Mei Kwan (LKKAuto); Jaslin Kok (LKK Auto); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: OUR REF: SNM21D202357/C02/SKQ2949E/CHNGPW & YOUR REF: CC6/CTI21005301/Kra3-SBL9689S-TPP ON DIRECT SETTLEMENT
Attachments: REPORT OF SKQ2949E.pdf
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

LKK REF: CC6/CTI21005301/Kra3-SBL9689S-TPP

CTI REF: SNM21D202357/C02/SKQ2949E/CHNGPW

Dear Sirs

We refer to the above matter.

Attached copy of mutual client's SAS report for your attention and necessary action.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
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From: Claims Dept of CTI
Sent: Friday, April 30, 2021 9:20 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>; Meikwan@lkkauto.com; jaslinkok@lkkauto.com; Admin A <admin-a@lkkauto.com>
Subject: OUR REF: SNM21D202357/C02/SKQ2949E/CHNGPW & YOUR REF: CC6/CTI21005301/Kra3-SBL9689S-TPP ON DIRECT SETTLEMENT

WITHOUT PREJUDICE

Dear Alfred,

Please revert to LKK Auto on Direct Settlement **SBL9689S** soonest possible on behalf of Adeline.

Officer In Charge: Adeline Chng- DID 63896155.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, April 29, 2021 4:52 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKQ2949E (OI : CTI - TBA) and SBL9689S (TP : LKK REF - CC6/CTI21005301/Kra3) on 23/04/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SBL 9689S at M/s Hwa Seng Spray Painting Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)