

Hui Zhen (LKK Auto)

From: Steve Lim <steve.lim@eqinsurance.com.sg>
Sent: Tuesday, 8 June 2021 8:43 pm
To: Hui Zhen (LKK Auto)
Cc: SUR
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP -SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SHB 531D, INSURED VEHICLE GZ 8582P, DOA: 26/4/2021
Attachments: OI REPORT.pdf

Hi Hui Zhen,

Our Ref: DM21HO00675 / SL

Enclosed OI report

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Steve Lim

Assistant Manager | Claims



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From: Hui Zhen (LKK Auto) [mailto:huizhen@lkkauto.com]

Sent: Tuesday, 8 June 2021 5:22 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: DIRECT SURVEY INSPECTION ON WORKSHOP -SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SHB 531D, INSURED VEHICLE GZ 8582P, DOA: 26/4/2021

Dear Sir/Madam,

Please be informed that we had inspected the vehicle SHB 531D at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 28/4/21

Enclosed herewith a copy of TP's GIA, preliminary revised and estimate.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

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