

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Friday, 7 May 2021 3:59 PM
To: Claims Dept; Admin-D (LKKAuto); SUR; assignments
Subject: RE: OD CLAIMS FOR SMA 6554 U

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMA 6554U (Excess \$1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

(Labour #2 not require - headlamp not replace)
Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Tuesday, 4 May 2021 8:48 AM
To: Claims Dept <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIMS FOR SMA 6554 U

Dear Tony,

Documents provided already? Police report

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Friday, 30 April 2021 10:08 AM

To: Claims Dept <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OD CLAIMS FOR SMA 6554 U

Dear Tony,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler **ON BEHALF OF DENISE**

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Friday, 30 April 2021 10:05 AM

To: 'Claims Dept' <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OD CLAIMS FOR SMA 6554 U

Dear all,

Any update on repair approval?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



Email Disclaimer

This email, including any attachments, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other people. Thank you

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 28 April 2021 3:42 PM

To: 'Summer (LKK Auto)'; 'SUR'; 'assignments'

Cc: 'Claims Dept'

Subject: RE: OD CLAIMS FOR SMA 6554 U

Dear all,

Kindly assist in follow-up OD approval.

The survey has carried out by Adrian.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

· PREMIUM AUTOMOBILES

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, **d.** +65 67689828

e. <mailto:claims@premiumauto.com.sg> **w.** www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 **p.** +65 68362223



Email Disclaimer

This email, including any attachments, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other people. Thank you

From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Monday, 26 April 2021 4:57 PM
To: 'Claims'; 'SUR'; 'assignments'
Subject: RE: OD CLAIMS FOR SMA 6554 U

Dear George,

Noted with thanks.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
#02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 26 April, 2021 4:51 PM
To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIMS FOR SMA 6554 U

Dear all,

Please assist to register OD claims for above mentioned vehicle.

Attached is the necessary documents for your reference.

Aside to Assignment,

Kindly arrange for survey on 28 of April, Wednesday @ 2pm, owner waiting, at Ubi.

Do take note, the video footage is available and uploaded into the GIA report.

Thank you

Best regards,
George Wong
Claims advisor

▪ **PREMIUM AUTOMOBILES**
(Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6366 2323 d. 66900293
e. Claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you