

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Friday, 7 May 2021 4:50 PM
To: Premiumauto Claims; SUR
Subject: RE: OD CLAIMS FOR SKK 8337 M

Dear Eryx,

Excess at \$400

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Premiumauto Claims <claims@premiumauto.com.sg>
Sent: Friday, 7 May 2021 4:30 PM
To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR SKK 8337 M

Dear Denise

Our client would like to find out why the Excess turn out to be \$1000 and there is video footage of accident submitted.

Best Regards,
Eryx Tan
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]

Sent: Thursday, 6 May, 2021 3:25 PM

To: Premiumauto Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIMS FOR SKK 8337 M

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKK 8337M (Excess \$1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

(Labour #5 to revise to \$1000 - Lock Carrier not confirm)

Before paint photos for all NEW Panels and Parts required after repair

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Sent: Thursday, 29 April 2021 1:37 PM

To: Premiumauto Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIMS FOR SKK 8337 M

Dear Haikal,

Please provide us the Certificate of Insurance of above vehicle.

Thank you.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Premiumauto Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 27 April 2021 3:03 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Claims <claims@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR SKK 8337 M

Dear all,

Kindly register OD claims for this vehicle; SKK 8337 M

Attached is the GIA report for your reference. We will forward you the estimate when it is ready.

Please arrange survey on 28/4/2021 @ 10:00hrs @ BENOI. Vehicle is In WORKSHOP.

Thank you!

Best Regards,

Haikal Ruddin

Claims Admin

Premium Automobiles Pte Ltd (Reg No 199902271W)

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