

**Shiau Chan (LKKAUTO)**

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**From:** Guo Qiang (LKKAUTO)  
**Sent:** Tuesday, 29 June 2021 10:53 am  
**To:** SUR; CS A Team  
**Subject:** 转发: OUR REF: SNM21D202404/C02/SMX2126C/TANKL & YOUR REF: SLJ9576B TO CONDUCT PRS - Finalize

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**发件人:** Wah Hong Motors & Credit Pte Ltd <motor@wahhong.sg>  
**已发送:** 2021 年 6 月 29 日 10:52:14 (UTC+08:00) Kuala Lumpur, Singapore  
**收件人:** Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>  
**主题:** Re: OUR REF: SNM21D202404/C02/SMX2126C/TANKL & YOUR REF: SLJ9576B TO CONDUCT PRS - Finalize

Hi Guo Qiang,

We agree with your finalise amount. Good day.

Thank You and Best Regards

Melvin  
Tel: (65) 67737377  
Hp: (65) 87783338

Wah Hong Motors & Credit Pte Ltd  
ROC: 199806235M  
Enterprise Hub  
38 Toh Guan Road East  
#01-57 S(608581)  
Website: [www.wahhong.sg](http://www.wahhong.sg)  
Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)

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**From:** Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>

**Sent:** Tuesday, June 29, 2021 10:46:19 AM

**To:** Wah Hong <motor@wahhong.sg>

**Subject:** RE: FW: OUR REF: SNM21D202404/C02/SMX2126C/TANKL & YOUR REF: SLJ9576B TO CONDUCT PRS - Finalize

Hi Melvin,

Finalize COR \$1961.5 before GST @ 4 days.

COR subject to insurance approval.

Regards,

Guo Qiang

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**From:** Wah Hong [mailto:motor@wahhong.sg]

**Sent:** Monday, 28 June, 2021 3:42 PM

**To:** Guo Qiang (LKKAuto)

**Subject:** Fwd: FW: OUR REF: SNM21D202404/C02/SMX2126C/TANKL & YOUR REF: SLJ9576B TO CONDUCT PRS - Finalize

Hi Guoqiang,

Attach is the damage photos and Before paint photos for your perusal. Kindly finalize with us. Good day.

On 29/4/2021 10:56 am, Tan Kah Leong wrote:

**WITHOUT PREJUDICE**

Dear Melvin,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

**NOTICE :**

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Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Wah Hong Motors & Credit Pte Ltd <[motor@wahhong.sg](mailto:motor@wahhong.sg)>  
**Sent:** Wednesday, April 28, 2021 10:40 AM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Subject:** Re: FW: OUR REF: SNM21D202404/C02/SMX2126C/TANKL & YOUR REF: SLJ9576B TO CONDUCT PRS

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Dear Sir/Madam,

We would like LKK to conduct pre-repair survey.

Please refer to the above subject and we acting for the owner of SLJ9576B against your insured vehicle SMX2126C.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter. Please let us have your confirmation on liability for the above accident.

I have also attach a copy of SLJ9576B GIA Report and scene photo for your reference.

If you need further information please contact:

Melvin @ 87783338

Thank you, we hope to hear from you soon.

On 27/4/2021 3:54 pm, Irene Tay wrote:

Dear Sirs

We refer to your email below.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Best Regards**

Irene Tay

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**From:** Claims Dept of CTI

**Sent:** Tuesday, April 27, 2021 10:07 AM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; [motor@wahhong.sg](mailto:motor@wahhong.sg)

**Subject:** OUR REF: SNM21D202404/C02/SMX2126C/TANKL & YOUR REF: SLJ9576B TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Irene,

Please **conduct PRS SLJ9576B** soonest possible on behalf of Kah Leong.

Officer In Charge: Tan Kah Leong- DID 6389 6193.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat:  
太平獅城 Taiping SG

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**From:** Wah Hong Motors & Credit Pte Ltd <[motor@wahhong.sg](mailto:motor@wahhong.sg)>  
**Sent:** Monday, April 26, 2021 5:32 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Liability Check - Accident involving SLJ9576B and SMX2126C on 24/04/2021

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Dear Sir,

We refer to the above subject and we acting for the owner of SLJ9576B against your insured vehicle SMX2126C.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter. Please let us have your confirmation on liability for the above accident.

I have also attach a copy of SLJ9576B GIA Report and scene photo for your reference.

If you need further information please contact:

Melvin @ 87783338

Thank you, we hope to hear from you soon.

--  
Thank You and Best Regards,

Jenny Ng  
Admin Manager  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

Tel: (65) 6773 7377  
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Website: [www.wahhong.sg](http://www.wahhong.sg)  
Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)



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---  
Thank You and Best Regards,

Jenny Ng  
Admin Manager  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

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38 TOH GUAN ROAD EAST  
#01-57 S(608581)

Tel: (65) 6773 7377  
HP: (65) 8778 3555  
Website: [www.wahhong.sg](http://www.wahhong.sg)  
Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)



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Thank You and Best Regards,

Melvin  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

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38 TOH GUAN ROAD EAST  
#01-57 S(608581)

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Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)



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