

Veron Chen (LKKAUTO)

From: AutoInsure (Claims) <claims01@autoinsure.com.sg>
Sent: Monday, 12 July 2021 9:42 AM
To: Veron Chen (LKKAUTO)
Cc: SUR; Steve Chen (LKK Auto); Accounts (LKKAUTO)
Subject: Re: FW: SLP 4890U-DOA: 23/3/2021 (CHINA TAIPING OD)

WITHOUT PREJUDICE

Dear Veron,

We refer to the above matter and email below.

We confirm the finalise amount at \$ 3,750.00 (Before GST & Excess) on a lump sum basis and 06 repair days.

Thank You.

Regards

MH Siew
did: (65) 3157 2631
mobile: (65) 9352 1129
e: claims01@autoinsure.com.sg

Auto Insure Pte. Ltd.
201437380M
6 Marsiling Lane S739145

t: (65) 3157 2626
f: (65) 6368 0081
w: www.autoinsure.com.sg
g.e: claims@autoinsure.com.sg

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On Mon, Jul 12, 2021 at 8:03 AM Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Sir,

Confirmed Lump Sum \$3750 before excess \$3000 @ 6 days

Kindly accept in merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AutoInsure (Claims) <claims01@autoinsure.com.sg>
Sent: Monday, 5 July 2021 11:25 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Subject: Re: FW: SLP 4890U-DOA: 23/3/2021 (CHINA TAIPING OD)

WITHOUT PREJUDICE

Dear Veron,

We refer to the above matter and email below.

Kindly refer to the after paint photos & audatex finalise report as attached.

Please let us have your confirmation finalise amount soon.

Thank You.

Regards

MH Siew

did: (65) 3157 2631

mobile: (65) 9352 1129

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On Fri, Jul 2, 2021 at 5:25 PM Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Sir,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Friday, 7 May 2021 4:44 PM
To: SUR <sur@lkkauto.com>; claims01@autoinsure.com.sg
Subject: FW: SLP 4890U-DOA: 23/3/2021 (CHINA TAIPING OD)

Dear Sir,

Please be informed that excess should be **\$3,000.00 (\$1,500.00 x 2)** as the driver's driving experience is less than 24 months.(passed on 26 December 2020).

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 5 May 2021 10:43 AM
To: SUR <sur@lkkauto.com>; claims01@autoinsure.com.sg
Subject: FW: SLP 4890U-DOA: 23/3/2021 (CHINA TAIPING OD)

Dear Sir,

Attach DV.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 5 May 2021 10:41 AM
To: SUR <sur@lkkauto.com>; claims01@autoinsure.com.sg
Subject: SLP 4890U-DOA: 23/3/2021 (CHINA TAIPING OD)

Dear Sir,

As instructed by our client , please proceed to repair the **insured vehicle SLP 4890U on Lump Sum Repair Not Exceeding \$3800 or whichever lower, (Excess \$1500-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)