

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 7 May 2021 4:44 PM  
**To:** SUR; 'claims01@autoinsure.com.sg'  
**Subject:** FW: SLP 4890U-DOA: 23/3/2021 (CHINA TAIPING OD)  
**Attachments:** CHINA TAIPING (DV).pdf; OWN DAMAGE CLAIM - SLP4890U - SNM21D201674/C01/SLP4890U/TOHHS

Dear Sir,

Please be informed that excess should be **\$3,000.00 (\$1,500.00 x 2)** as the driver's driving experience is less than 24 months.(passed on 26 December 2020).

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 5 May 2021 10:43 AM  
**To:** SUR <sur@lkkauto.com>; claims01@autoinsure.com.sg  
**Subject:** FW: SLP 4890U-DOA: 23/3/2021 (CHINA TAIPING OD)

Dear Sir,

Attach DV.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 5 May 2021 10:41 AM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [claims01@autoinsure.com.sg](mailto:claims01@autoinsure.com.sg)  
**Subject:** SLP 4890U-DOA: 23/3/2021 (CHINA TAIPING OD)

Dear Sir,

As instructed by our client , please proceed to repair the **insured vehicle SLP 4890U on Lump Sum Repair Not Exceeding \$3800 or whichever lower, (Excess \$1500-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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