

Hui Zhen (LKK Auto)

From: Hui Zhen (LKK Auto)
Sent: Friday, 25 June 2021 4:50 pm
To: 'Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)'; SUR
Cc: 'Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)'
Subject: RE: PRI for SJZ457K - Our Insured: SMB224G on 26/4/21 Our Ref : Ref: BUS/04/21/1050
Attachments: LKKInspection.pdf; LKKAdjustment.pdf; SMR_LKKInvoice_AC2104479.pdf; LKKPhoto.pdf; Resurvey Photo_1.pdf; Resurvey Photo_2.pdf

Dear Patrick,

Kindly refer to the attached.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hui Zhen (LKK Auto)
Sent: Thursday, 24 June 2021 2:10 pm
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <TanWeiTeck@smrt.com.sg>; Reports (LKKAuto) <report@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <ChanSiauChin@smrt.com.sg>
Subject: RE: PRI for SJZ457K - Our Insured: SMB224G on 26/4/21 Our Ref : Ref: BUS/04/21/1050

Dear Patrick,

Please be inform that we are in the midst of preparing the report.

Dear Reports Team,

Kindly expedite.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 24 June 2021 2:02 pm
To: 'Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <TanWeiTeck@smrt.com.sg>; Hui Zhen (LKK Auto) <huizhen@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <ChanSiauChin@smrt.com.sg>

Subject: RE: PRI for SJZ457K - Our Insured: SMB224G on 26/4/21 Our Ref : Ref: BUS/04/21/1050

Dear Sir / Mdm,

Thank you for your email.

Dear Hui Zhen,

FYNA Our Ref : CS/SMR21005273/Euf3

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>

Sent: Thursday, 24 June, 2021 1:53 PM

To: Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>

Subject: RE: PRI for SJZ457K - Our Insured: SMB224G on 26/4/21 Our Ref : Ref: BUS/04/21/1050

Dear Sir / Madam,

Kindly let us have your survey report soonest possible, thanks.

Regards,

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522 | tanweiteck@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140

From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Thursday, April 29, 2021 9:18 AM

To: MTPRI; assignments@lkkauto.com; sur@lkkauto.com

Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA)

Subject: RE: PRI for SJZ457K - Our Insured: SMB224G on 26/4/21

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Wednesday, 28 April, 2021 5:10 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com

Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)

<ChanSiauChin@smrt.com.sg>; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>;

Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>

Subject: FW: PRI for SJZ457K - Our Insured: SMB224G on 26/4/21

Ref: BUS/04/21/1050

Dear Summer,

Kindly survey on "Without Prejudice" basis.

TP: SJZ457K

Insured: SMB224G

Workshop: Auto Insure Pte Ltd

Please note that third party's workshop chose Steve to conduct survey.

Thank you.

Regards,

Hua Yen

Claim Department

SMRT Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: onghuayen@smrt.com.sg | www.smrt.com.sg



From: Caroline Cabrera [<mailto:Caroline@msfirstcapital.com.sg>]

Sent: 28 April 2021 10:14

To: MTPRI

Cc: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses); Esther Lim; claims01@autoinsure.com.sg

Subject: PRI for SJZ457K - Our Insured: SMB224G on 26/4/21 (NR)

Dear Hua Yen,

For PRI

Thank you & Regards,

Caroline Cabrera

Motor Claims

MS First Capital Insurance Ltd

36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement.

However, we are actively working to support our clients and partners.

We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Karen Chin <KarenChin@msfirstcapital.com.sg>

Sent: Wednesday, April 28, 2021 9:50 AM

To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Subject: FW: PRS FOR SJZ457K

Dear Carol,

PRI - SMB224G/SMRT/ TPD /EL - NR

Thank you.

Best Regards,

Karen Chin

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848

Fax: 6507 3849 | Company Reg. No. 195000106C

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We appreciate your kind understanding. Stay safe.

From: AutoInsure (Claims) <claims01@autoinsure.com.sg>
Sent: Tuesday, April 27, 2021 5:22 PM
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Subject: PRS FOR SJZ457K

WITHOUT PREJUDICE

Dear All,

Attached for your attention.

Do revert with the SJE appointed for the above matter and conduct Pre-Repair Survey for the said vehicle at our premises.

Thank You.

Best Regards,

Geraldine Lim

Claims Executive

M: (65) 9743 6363

T: (65) 3157 2623

E: claims01@autoinsure.com.sg

Main Branch | Branch West | Branch East

Auto Insure Pte Ltd (Biz:201437380M)
6 Marsiling Lane S739145

t: (65) 3157 2626

f: (65) 6368 0081

e: enquiry@autoinsure.com.sg

[Website](#) / [General Enquiry](#) / [Facebook](#) / [Instagram](#)

