

Focus Auto Pte Ltd
UEN No. 201004495R
GST Reg. No. 201004495R
Tel : 6886 9097 Fax : 6481 9095
Email : claims@focusauto.com.sg

Date : 05/05/2021

BY E-MAIL / MAIL

Your ref : GBH5306U
Our ref : SLQ6421Y

WITHOUT PREJUDICE

M/S AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way, #07-16
Singapore 079120

Dear Sir/Madam,

ACCIDENT INVOLVING : (SLQ6421Y & GBH5306U) ALONG ESSO ANG MO KIO AVENUE 3
DOA: 07/01/2021 TIME: 1600 HOURS

We refer to the above matter and write on behalf of **ONESTO LEASING PTE LTD**, the registered owner of **SLQ6421Y** in respect of the above accident.

We are instructed that the above accident was caused by your insured's negligent driving / or management of your insured vehicle. Your insured's vehicle GBH5306U collided onto the rear portion of our client vehicle SLQ6421Y. As a result of the accident, our client has been put to loss and expenses, particulars of which are as follows : -

1. Cost of Repair	(\$1100 + 7% GST)	\$	1,177.00
2. Loss of Rental	(2 days x \$180)	\$	360.00
3. Buy 3rd Party Insurer's Search Fee		\$	2.00

Total Amount: \$ 1,539.00

Enclosed are the following documents for your perusal.

- 1) Driver's driving license / Identity card
- 2) Certificate of Insurance
- 3) GIA report
- 4) GIA Search (GBH5306U)
- 5) Original repair claim
- 6) Car Rental Agreement / Receipt

The demand herein is in respect of our client's for damages pertaining to his motor vehicle and any settlement following or subsequent to this demand shall not prejudice any claim in respect of personal injuries.

Kindly acknowledge receipt of the above said documents within 7 days and your favourable reply is deeply appreciated.

Yours faithfully,


Jenny Koh
Claims Executive
HP: 8139 9800
Jenny Koh

LETTER OF AUTHORIZATION

DATE : 07/01/2021

To : AIG Asia Pacific Insurance Pte. Ltd.

RE: ACCIDENT INVOLVING VEHICLE NO. SND 6421 Y 2 68H 5306 U

ALONG 5550 ANG MO KIO AVENUE 3 ON 07/01/2021

I / WE QUESTO LEASING PTE LTD of (NRIC / ROC NO.) 201814843R

OF 210 TURF CLUB ROAD #07 THE GRANDSTAND SINGAPORE 287995

Owner of vehicle no. SND 6421 Y in consideration of M/S **FOCUS AUTO PTE LTD** repairing my / our vehicle SND 6421 Y at my / our instruction and hereby authorize **FOCUS AUTO PTE LTD** to demand claim settle receive whatever amount settled / payable by the Insurance Company and / or third party or to commence legal proceeding. If necessary, under my name, for the cost of repairs, car rental and / or loss of use, etc and to their appointing Solicitor to act for me / us in respect of the said accident / claim and all claimed and / or settled shall belong to them absolutely.

I further agree and undertake to indemnify them against the above mentioned claim cost which may arisen therewith.

Signature of Owner : _____
(Company's chop – if any)



Name of Owner : QUESTO LEASING PTE LTD

NRIC No : 201814843R

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **FOCUS AUTO PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,177.00** (Repair Cost), **S\$200.00** (Loss of Use/Rental), **S\$ 2.00** (Disbursement) for vehicle no. **SLQ 6421Y** that was damaged pursuant to the accident which occurred on **07/01/2021** (date) along **ANG MO KIO AVE 3** (location) involving vehicle no/s **GBH 5306U**. This is pursuant to the inspection conducted on **03/05/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **ONESTO LEASING PTE LTD** (the third party claimant”) of vehicle no. **SLQ 6421Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLQ 6421Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of June (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Focus Auto Pte Ltd

Business Reg. No: 201004495R

GST Reg. No: 201004495R

No 1 Kaki Bukit Ave 6 Autobay

#02-50 Singapore 417883

Date : 05/05/2021

ONESTO LEASING PTE LTD

C/O NO 1 KAKI BUKIT AVENUE 6
AUTOBAY #02-48/50
SINGAPORE 417883

MOTOR VEHICLE NO : SLQ6421Y

TOYOTA PRUIS HYBRID 1.8 CVT

REPAIR CLAIM

\$ 1,100.00

LUMP SUM

Sub- total : \$ 1,100.00

7% GST : \$ 77.00

Total : \$ 1,177.00

SINGAPORE DOLLARS : ONE THOUSAND ONE HUNDRED AND SEVENTY-SEVEN ONLY.

ONESTO LEASING PTE. LTD.

NO. 210 TURF CLUB ROAD, THE GRANDSTAND CAR MALL, LOT A5, SINGAPORE 287995
Tel: 6465 0020 Fax: 6465 0017

HIRER PARTICULARS

ID/IRIC No/ROC : S83085501
Name/Company : CHEE KOK WAI (ZHU GUOWEI)
Address : NO. 210B #06-1204
PUNGGOL PLACE
Person in charge : CHEE KOK WAI (ZHU GUOWEI)
Tel: 8202 8477 HP: 8202 8477
Email : RAHUKOKWAI@GMAIL.COM

RENTAL AGREEMENT

HA202009-0026

Agreement Date: 29/09/2020
Rental Term: Weekly
Rental Rate: 420.00 Weekly
Agreed End Date: 28/10/2020
Agreed Period: 1 MONTH
Contract Ref:
Excess for vehicle damage S\$ 2000 / 2000

RENTAL VEHICLE/ACCESSORIES

S/N	Rental Item ID	Reg.No	Make	Model	Capacity	Rental Quantity
1	SLO6421Y-001	SLO6421Y	TOYOTA	PRIUS HYBRID 1.8 CVT	1798	1.00

DRIVER PARTICULARS (IF NOT STATED)

No.	Name	NRIC No.	D.O.B	Nationality	Contact No.	Address	Lic. Pass Date
1	CHEE KOK WAI (ZHU GUOWEI)	S83085501	14/03/1983	SINGAPORE	8202 8477	NO. 210B #06-1204 PUNGGOL PLACE	11/04/2007

DELIVERY OF VEHICLE

Check Out By:		
Date	Time	Mileage Out
29/09/2020	10:40AM	
Petrol Out: Empty 1/8 1/4 3/8 1/2 5/8 3/4 7/8 Full		
Estimated date of return:		
FRONT	LEFT	
REAR	RIGHT	
Check In By:		
Date	Time	Mileage In
Petrol In: Empty 1/8 1/4 3/8 1/2 5/8 3/4 7/8 Full		
Petrol used:		
(Note: Petrol Level to be Return as it was Rented out)		
Return Note:		
Computation Check By:		

Mode Of Payment			
Credit card	<input type="checkbox"/>	Cash	<input type="checkbox"/>
Cheque	<input type="checkbox"/>	Company bill	<input type="checkbox"/>
Rental Due		392.52	
Delivery Charge			
GST Due		27.48	
Total Due		420.00	
Total Paid			
Damage Recovery			
Others			
Deposit		0.00	
Amount Refund			

NO REFUND OF DEPOSIT ON - PUBLIC HOLIDAYS -
SUNDAY AND AFTER 5.00 p.m DAILY

PAYMENTS FOR DEPOSIT WILL BE REFUNDED BY
CHEQUE AFTER 7 DAYS

Remarks:



CO's STAMP

SIGNATURE


Standard Rated Invoice
Onesto Leasing Pte Ltd

210 Turf Club Road
 Lot A8 The Grandstand Car Mall
 Singapore - 287995
 Mobile no: 97975784
 Email: joshjckk@hotmail.com

Standard Rated Invoice Details**Customer Details**

Standard Rated Invoice No : A 29 R
 Date : May 3, 2021

FOCUS AUTO PTE LTD,

Singapore -
 Phone no: 68869097

S.No	Description of Goods	HSN/SAC	From Date	To Date	No of days	Unit	Rate	Amount	Total
1	SLQ6421Y		03/05/2021	04/05/2021	2		93.46	186.92	186.92
Total					2			186.92	186.92
Total Amount in Words							Total Amount before Tax (SGD)		186.92
Two Hundred Singapore Dollar (SGD) Only							GST 7% (7%)		13.08
							Total Amount After Tax (SGD)		200.00

Customer Note**Standard Rated Invoice Terms**

Notes

Terms



For Onesto Leasing Pte Ltd

Authorized Signatory

Billed by: Onesto Leasing Pte Ltd
 (joshjckk@hotmail.com)


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

GBH5306U

Date of Accident

07/01/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG**Period of Insurance **29/06/2020 - 28/06/2021**Requested By **Jenny Koh Bian Leng (FOCUS ...**Requested Date **08/01/2021 14:15****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 10 May 2021 11:11 AM
To: engleunseng@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING GBH 5306U & SLQ 6421Y ALONG/AT ANG MO KIO AVE 3 ON 07/01/2021

Our Ref: CC4/AIG21005272/Ura3

ENG LUAN SENG ENGINEERING CO – BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBH 5306U & SLQ 6421Y ALONG/AT ANG MO KIO AVE 3 ON 07/01/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLQ 6421Y against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as you are reversing and collided with Third Party's parked vehicle. Vehicle moving / reversing must exercise greater caution than parked vehicles. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Kindly assist to amend the accident date using attached addendum form, as the actual accident date is 02/05/2021.

Please call us if you have further queries.

Yours faithfully,

c.c. AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Apr 2021 09:36	Clim Dtl Modified	Claimant's Name: -> -. Claimant's ID: -> -.	[A] HOW MEI KWAN
2	29 Apr 2021 09:36	Clim Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
3	29 Apr 2021 09:36	Clim Created	Reg No: SLQ6421Y. Acct Date: 2021/01/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Focus Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	29 Apr 2021 09:36	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	29 Apr 2021 09:36	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/10	[A] HOW MEI KWAN
6	29 Apr 2021 09:36	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	29 Apr 2021 09:36	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	29 Apr 2021 09:36	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	29 Apr 2021 09:36	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	29 Apr 2021 09:38	Clim Veh Model Changed	(204808) -> (206367) TOYOTA NOAH HYBRID 1.8 X CVT (A).	[A] HOW MEI KWAN
11	03 May 2021 17:00	Adj Adjuster Assigned	KENNETH KONG -> MARCUS CHUA	[A] VERON CHEN
12	24 May 2021 23:12	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	24 May 2021 23:12	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	24 May 2021 23:12	Clim Dtl Modified	JPJ Reg. Date: -> 2017/07/18.	[A] JOANNE LEE KHANG MIN
15	24 May 2021 23:12	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	07 Jun 2021 12:42	Adj Mandate Request	Cur.Req:1479.00:Lia:100%*Quantum:(a)CORw/GST:\$1,177+(b)LOR(2days x \$150):\$300+(c) LTA / GIA search fee: \$2.00= Total:\$1,479.00*Vehicle Model:TOYOTA PRIUS*Recommended 2 repair days.	[A] Jaslin Kok Chin Yi
17	07 Jun 2021 13:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/10. Mandate Remarks: try LOR up to \$130/day COR \$1,177 LO R \$260 (2 days x \$130) GIA fee \$2	[I] Loh, Chee-Heng
18	07 Jun 2021 13:40	Adj Mandate Set	Approved:1439.00:try LOR up to \$130/day COR \$1,177 LOR \$260 (2 days x \$130) GIA fee \$2	[I] Loh, Chee-Heng

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2690739	30 Apr 2021 15:21:16	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLQ6421Y	GBH5306U	11.00
2696793	24 May 2021 23:12:15	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLQ6421Y	GBH5306U	11.00