Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)

Sent: Monday, 10 May 2021 11:11 AM

To: engleunseng@gmail.com

Cc: Admin A

Subject: ACCIDENT INVOLVING GBH 5306U & SLQ 6421Y ALONG/AT ANG MO KIO AVE 3 ON

07/01/2021

Our Ref: CC4/AIG21005272/Ura3

ENG LUAN SENG ENGINEERING CO - BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBH 5306U & SLQ 6421Y ALONG/AT ANG MO KIO AVE 3 ON 07/01/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLQ 6421Y against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as you are reversing and collided with Third Party's parked vehicle. Vehicle moving / reversing must exercise greater caution than parked vehicles. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Kindly assist to amend the accident date using attached addendum form, as the actual accident date is 02/05/2021.

Please call us if you have further queries.

Yours faithfully,

c.c. AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108

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