

Hsiao Tong (LKKAUTO)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Thursday, 3 June 2021 11:46 AM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG; Hsiao Tong (LKKAUTO); Admin A
Subject: RE: ACCIDENT INVOLVING VEHICLE SMU9105H & GX1523S DOA ON 25/04/2021 - Oref: 21/21/21/VC05/024493 *** LKK REF: CC4/LPC21005270/Apa3 [External Confidential]
Attachments: 03062021114006.pdf

Lonpac External - Confidential

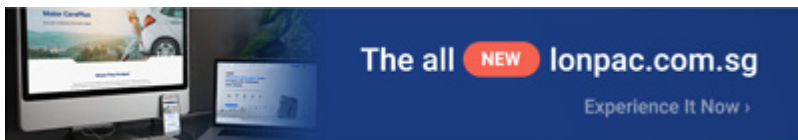
Dear Mei Kwan

We have received the Letter of Demand from Hin Tat Augustine & Partners and would appreciate if you can let us have your report at the soonest possible.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

From: KENNY LIM CHING GHEE
Sent: Tuesday, 4 May 2021 10:22 am
To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE SMU9105H & GX1523S DOA ON 25/04/2021 - Oref: 21/21/21/VC05/024493 *** LKK REF: CC4/LPC21005270/Apa3 [External Confidential]

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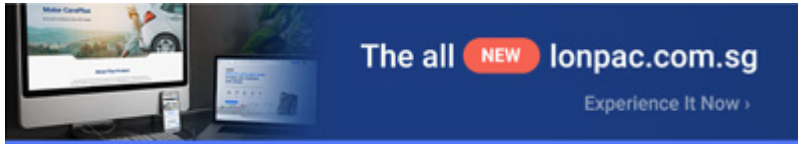
Dear Mei Kwan

Please see attachment for our insd's GIA report for your perusal.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: KENNY LIM CHING GHEE
Sent: Wednesday, 28 April 2021 6:29 pm
To: 'Mei Kwan (LKKAUTO)'
Cc: MT_Claim_SG ; Hsiao Tong (LKKAUTO) ; Admin A
Subject: RE: ACCIDENT INVOLVING VEHICLE SMU9105H & GX1523S DOA ON 25/04/2021 - Oref: 21/21/21/VC05/024493 *** LKK REF: CC4/LPC21005270/Apa3 [External Confidential]

Lonpac External - Confidential

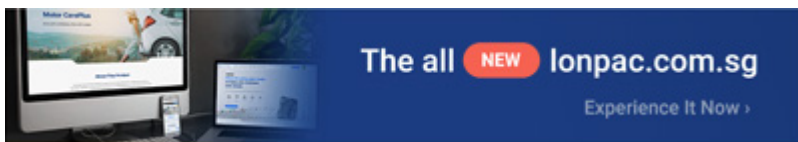
Dear Mei Kwan

Insured has yet to report to date. We will forward a copy to you once we received it.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, 28 April 2021 6:09 pm
To: KENNY LIM CHING GHEE <kennylin@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE SMU9105H & GX1523S DOA ON 25/04/2021 - Oref: 21/21/21/VC05/024493 [External Confidential] *** LKK REF: CC4/LPC21005270/Apa3

Dear Kenny,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 27 April, 2021 2:54 PM

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE SMU9105H & GX1523S DOA ON 25/04/2021 - Oref: 21/21/21/VC05/024493 [External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Tuesday, 27 April, 2021 2:44 PM

To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE SMU9105H & GX1523S DOA ON 25/04/2021 - Oref: 21/21/21/VC05/024493 [External Confidential]

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Dear Summer

Third party has resubmitted claim via solicitors and we have agreed on the SJE (as attached).

Please arrange for a PRS on SMU9105H as appended:-

Repairer : **GLOCKEWERKE**

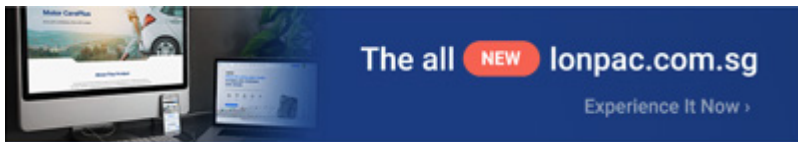
Venue : **Block 25 Kaki Bukit Road 4**
#06-53 Synergy @ Kaki Bukit
Singapore 417800

Contact Person : **Ms Annabelle @ HP: 8112 6485**

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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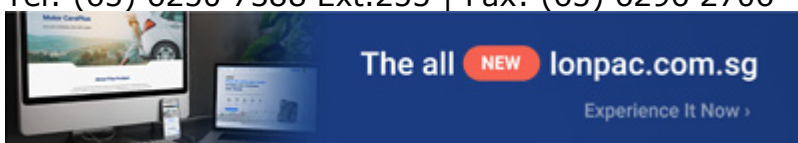
From: GERALD POH WEE BIN
Sent: Tuesday, 27 April 2021 9:20 am
To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: ACCIDENT INVOLVING VEHICLE SMU9105H & GX1523S DOA ON 25/04/2021 [External Confidential]

Lonpac External - Confidential

Dear Summer,

For your information.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: ying [<mailto:ying@smemotor.com.sg>]

Sent: Tuesday, 27 April 2021 9:03 am

To: MT_Claim_SG

Cc: jenny.ho@smemotor.com.sg

Subject: Re: ACCIDENT INVOLVING VEHICLE SMU9105H & GX1523S DOA ON 25/04/2021

Dear Sirs/ Madam,

Please ignore my email dated 26/04/2021 @4.43pm.

Our client will going back to his own workshop for the third party claim, we will close file at our end.

thanks & regards

YING

On 26/4/2021 4:43 pm, ying wrote:

Dear Sirs / Madam,

Your ref: GX1523S

Our ref: SMU9105H

doa on 25/04/2021

Kindly advise liability.

Kindly arrange for survey.

thanks & regards

YING

----- Forwarded Message -----

Subject:Attached Image

Date:Mon, 26 Apr 2021 16:25:04 +0900

From:ptr2@smemotor.com.sg

To:SME YING