

Re: (Direct Settlement) FW: SEEK MANDATE FOR SGZ2233L TP / 256272

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Thu 9/9/2021 12:14 PM

To: Douglas Ong <douglas_ong@sg.msiga-asia.com>

Cc: Rajah Kumar <rajah_kumar@sg.msiga-asia.com>

Dear Douglas,

We have spoken to the workshop that will accept \$8900 before GST.

In this case, i will submit my report accordingly .

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Thursday, 2 September 2021 10:17 pm

To: Douglas Ong <douglas_ong@sg.msiga-asia.com>

Cc: Rajah Kumar <rajah_kumar@sg.msiga-asia.com>

Subject: Re: (Direct Settlement) FW: SEEK MANDATE FOR SGZ2233L TP / 256272

Hi Douglas,

Just to double confirm the repair cost of \$8900 is not inclusive of GST.

Will guve our best to negotiate with TP workshop on this.

Will contact you if needed.

Thank you

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Douglas Ong <douglas_ong@sg.msiga-asia.com>

Sent: Thursday, 2 September 2021, 09:11

To: Denise Tay (LKKAuto)

Cc: Rajah Kumar

Subject: RE: (Direct Settlement) FW: SEEK MANDATE FOR SGZ2233L TP / 256272

Hi Denise

The original proposed COR LS is \$ 9150.00+GST.

We think that the repair costs can be done economically at \$ 8900.00+GST. The difference is \$ 250.00.

Perhaps you can help us to negotiate with the TP workshop? You can call me to discuss.

🔔 Please note that our Customer Service Centre will accept walk-ins by appointments only.

For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

Best Regards




Douglas Ong

Claims Services

D: +65 6594 2541 | F: +65 6225 7402 | douglas_ong@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65

6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg  [fb.msig.sg](#)  [in.msig.sg](#) 

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Thursday, 2 September 2021 6:48 AM

To: Douglas Ong <douglas_ong@sg.msig-asia.com>

Subject: Re: (Direct Settlement) FW: SEEK MANDATE FOR SGZ2233L TP / 256272

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi Douglas,

Repair would like to get the revised breakdown of LS 8900 + GST.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 31 Aug 2021, at 6:07 PM, Douglas Ong <douglas_ong@sg.msig-asia.com> wrote:

Hi Denise

Mr Joseph has revised to:

LS \$ 8,900.00 + GST – 10 working days

Please confirm with workshop and finalise your report.

Thanks!

*📌 Please note that our Customer Service Centre will accept walk-ins by appointments only.
For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.*

Best Regards

Douglas Ong

Claims Services

D: +65 6594 2541 | F: +65 6225 7402 | douglas_ong@sg.msig-asia.com

<[image001.png](#)>

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<[image003.png](#)>

<[image004.png](#)>

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<[image006.png](#)>

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Monday, 23 August 2021 5:52 PM
To: Douglas Ong <douglas_ong@sg.msig-asia.com>
Subject: SEEK MANDATE FOR SGZ2233L TP / 256272

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Dear Douglas,

Seek mandate for your approval.

Photos in merimen

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

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