

Veron Chen (LKKAUTO)

From: Elmer Alfonso <elmer@tanchong.com>
Sent: Wednesday, 5 May 2021 8:58 AM
To: Pauline Tham; Mavis Chng / Autolution; SUR; Admin-D (LKKAUTO); assignments
Cc: Claims Dept of CTI; Hamzah; Mavis Chng / Autolution
Subject: RE: OURClaims Dept of CTI <claimsdept@sg.cntaiping.com> REF: SNM21D202446/C02/SMD8924G/THAMYL & YOUR REF: SLJ1898A TO CONDUCT PRS & REVERT LIABILITY

Dear Pauline,

Please be inform our customer decided not to proceed the claim from Autolution Industrial Pte. Ltd. and she inform us that she will send her vehicle to her preferred workshop.

Best Regards,

Elmer Alfonso
96450084

From: Elmer Alfonso
Sent: Tuesday, May 4, 2021 9:16 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Mavis Chng / Autolution <mavis@tanchong.com>; SUR <sur@lkkauto.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OURClaims Dept of CTI <claimsdept@sg.cntaiping.com> REF: SNM21D202446/C02/SMD8924G/THAMYL & YOUR REF: SLJ1898A TO CONDUCT PRS & REVERT LIABILITY

Dear Pauline,

Kindly advice regarding the liability.

Best Regards,

Elmer Alfonso
96450084

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]
Sent: Wednesday, April 28, 2021 3:59 PM
To: Elmer Alfonso <elmer@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>; SUR <sur@lkkauto.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OURClaims Dept of CTI <claimsdept@sg.cntaiping.com> REF: SNM21D202446/C02/SMD8924G/THAMYL & YOUR REF: SLJ1898A TO CONDUCT PRS & REVERT LIABILITY

[Confidential]

Without Prejudice

Dear Elmer

Thanks for your call.

As agreed, our surveyor LKK will be conducting the PRS.

Dear LKK

Please take note.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Wednesday, April 28, 2021 3:50 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; elmer@tanchong.com; mavis@tanchong.com

Subject: OUR REF: SNM21D202446/C02/SMD8924G/THAMYL & YOUR REF: SLJ1898A TO CONDUCT PRS & REVERT LIABILITY

WITHOUT PREJUDICE

Dear Pauline,

Please **conduct PRS SLJ1898A** soonest possible and our Insured has not filed SAS Report.

Officer In Charge: Pauline Tham- DID 6389 6541.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Elmer Alfonso <elmer@tanchong.com>
Sent: Wednesday, April 28, 2021 10:53 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>
Subject: ACCIDENT INVOLVING MY CLIENT VEHICLE SLJ1898A AND YOUR INSURED VEHICLE SMD8924G ON 26.04.2021

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Dear Sir/Ma'am,

Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental. Can you make arrangement survey on 29.04.2021 10:00 owner waiting.

Kindly check your insured liability and revert.

Attached file are the workshop estimate and gia report.

Regards,

Elmer Alfonso

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

Tel:67038691 EMAIL: elmer@tanchong.com