

Veron Chen (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 30 April 2021 4:52 PM
To: Denise Tay (LKKAuto); Admin-D (LKKAuto); MT_Claim_SG; assignments; SUR
Subject: RE: OD Estimate for GBF183A (Harish Engineering Pte Ltd) Our Ref: 20/21/21/VC05/024478 [External General]

Lonpac External - General

Dear Denise

Please proceed to authorise OD repairs as recommended.

Excess \$600+\$2500 = \$3,100.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]
Sent: Thursday, 29 April 2021 1:59 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; ONG LI LI <llong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD Estimate for GBF183A (Harish Engineering Pte Ltd) Our Ref: 20/21/21/VC05/024478 [External General]

Dear Sir/Madam,

Enclosed preliminary revised of vehicle GBF 183A
Date of survey: 29/4/2021
Number of days (estimated) : 10 days

Reair on lump sum basis.

We have not auhtorise repair.

Meanwhile please confirm on excess.

Best Regards,

Denise Tay | Case Handler
LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 29 April 2021 11:03 AM

To: 'ONG LI LI' <long@lonpac.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OD Estimate for GBF183A (Harish Engineering Pte Ltd) Our Ref: 20/21/21/VC05/024478 [External General]

Dear Sir / Mdm,

Thank you for your email.

Dear Denise,

Kindly assist.

FYNA Our ref : CS/LPC21005258/Utf3

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <long@lonpac.com>

Sent: Thursday, 29 April, 2021 10:55 AM

To: 'VAC' <vacauto@singnet.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; 'Summer (LKK Auto)' <admin-d@lkkauto.com>

Cc: 'Victor Lim' <vphlim@singnet.com.sg>

Subject: RE: OD Estimate for GBF183A (Harish Engineering Pte Ltd) Our Ref: 20/21/21/VC05/024478 [External General]

Lonpac External - General

Dear Victor

We will wait for LKK to submit their report.

Dear Summer

Pls submit survey report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

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From: VAC [<mailto:vacauto@singnet.com.sg>]
Sent: Thursday, 29 April 2021 10:51 AM
To: ONG LI LI <long@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: 'Victor Lim' <vphlim@singnet.com.sg>
Subject: RE: OD Estimate for GBF183A (Harish Engineering Pte Ltd) Our Ref: 20/21/21/VC05/024478 [External General]

Morning Li Li

Understand that LKK surveyor already to survey.
Await your confirmation before we proceed with repairs.

Best regards
Victor

From: VAC [<mailto:vacauto@singnet.com.sg>]
Sent: Wednesday, 28 April 2021 4:11 PM
To: 'ONG LI LI'; 'MT_Claim_SG'; 'assignments@lkkauto.com'; 'Summer (LKK Auto)'
Cc: 'Victor Lim'
Subject: RE: OD Estimate for GBF183A (Harish Engineering Pte Ltd) Our Ref: 20/21/21/VC05/024478 [External General]

Li Li

As requested.

From: ONG LI LI [<mailto:long@lonpac.com>]
Sent: Wednesday, 28 April 2021 3:33 PM
To: 'VAC'; MT_Claim_SG; assignments@lkkauto.com; 'Summer (LKK Auto)'
Cc: 'Victor Lim'
Subject: RE: OD Estimate for GBF183A (Harish Engineering Pte Ltd) Our Ref: 20/21/21/VC05/024478 [External General]

Lonpac External - General

Dear Victor

Please provide the following:-

- 1)copy of Insured's driving license & work permit/identify card
- 2)confirm the driving experience of driver

Dear LKK

Please arrange OD survey.

Excess \$600 (additional \$2,500.00 if applicable for inexperience drivers, i.e. <2yrs)

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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From: VAC [<mailto:vacauto@singnet.com.sg>]
Sent: Wednesday, 28 April 2021 3:01 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: 'Victor Lim' <yphlim@singnet.com.sg>
Subject: OD Estimate for GBF183A (Harish Engineering Pte Ltd)

Dear Sir

Attached please the accident report and our OD estimate for your necessary actions.

Kindly arrange for survey soonest.

Best regards
Victor Lim
Mobile: 96312535



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